

Set	Items	Description
S1	47	AU=(ENDOH K? OR ENDOH, K?)
S2	527472	PICKUP OR PICK?()UP OR DELIVER???
S3	2663299	PRODUCT? ? OR GOODS OR ITEMS OR MERCANDI? OR WARES OR EQUI- PMENT
S4	695984	TRADING OR TRANSACT? OR SELL? ? OR SELLING OR BUY? ? OR BU- YING OR ORDER? OR TRADES OR TRADE
S5	926074	MARKET? OR SHOP? ? OR BUSINESS? OR STORES OR STORE OR RETA- IL? OR MALL? ? OR SHOWROOM?
S6	2359851	MAP OR MAPS OR DIRECTION? ? OR DESTINATION? ? OR ADDRESS??
S7	793565	CONSUMER? OR CUSTOMER? OR CLIENT? OR BUYER? OR PURCHASER? - OR USER? OR PEOPLE OR PARTY OR PERSON? ?
S8	564497	ONLINE OR ON()LINE OR INTERNET OR INTRANET OR WEB? OR HOME- PAGE OR HOME()PAGE OR NETWORK? OR PORTAL? OR WWW OR CYBER?
S9	15370	S8(5N)S5
S10	1194	S9 AND S6 AND S7
S11	179	S10 AND S2
S12	79	S11 AND S3
S13	11555	S8(3N)S4
S14	417	S13(20N)S6
S15	129	S14(15N)S7
S16	44	S15 AND S3
S17	343	(S9 OR S13) AND (MAP OR MAPS)
S18	169	S17(20N) (S2 OR S7)
S19	41	S18 AND S3
S20	0	S1 AND S9 AND S6
S21	5	S1 AND S6
S22	61	S10(20N)S2(20N)S3
S23	31	S15(15N)S3
S24	20	S17(20N)S2
S25	111	S21:S24
S26	25	S25 AND (MAP OR MAPS)
S27	16	S26 AND IC=G06F-017/60

? show file

File 344:Chinese Patents Abs Aug 1985-2004/May  
(c) 2004 European Patent Office  
File 347:JAPIO Nov 1976-2004/Jan(Updated 040506)  
(c) 2004 JPO & JAPIO  
File 350:Derwent WPIX 1963-2004/UD,UM &UP=200435  
(c) 2004 Thomson Derwent  
File 371:French Patents 1961-2002/BOPI 200209  
(c) 2002 INPI. All rts. reserv.

27/5/1 (Item 1 from file: 347)

DIALOG(R)File 347:JAPIO

(c) 2004 JPO & JAPIO. All rts. reserv.

07748469 \*\*Image available\*\*

SYSTEM AND METHOD FOR ORDERING AND DELIVERING MERCHANDISE

PUB. NO.: 2003-242374 [JP 2003242374 A]

PUBLISHED: August 29, 2003 (20030829)

INVENTOR(s): EBIHARA TORU  
ENDO KAZUHIRO

APPLICANT(s): HITACHI LTD

APPL. NO.: 2003-052422 [JP 200352422]

Division of 11-183090 [JP 99183090]

FILED: June 29, 1999 (19990629)

INTL CLASS: G06F-017/60

#### ABSTRACT

PROBLEM TO BE SOLVED: To provide a merchandise ordering and **delivery** system and merchandise ordering and **delivering** method with which a particular merchandise relay point can be selected from **map** information in selecting a merchandise relay point.

SOLUTION: This merchandise ordering and **delivery** system in which a customer using a network can select a **delivery** destination of merchandise includes a **map** information part that holds data obtained by systematizing a plurality of **maps** as **map** information, and a dealer information part that stores dealer information such as dealers capable of handling or mediating merchandise and the locations of the dealers, and is provided with a **map** information display part that can retrieve the **map** from address information. If a customer selects his/her nearest dealer as a **delivery** destination in receiving an order from the customer, a **map** including the dealer located nearest to the customer in an area is retrieved on the basis of the address information of the customer, the **map** is displayed on a **homepage** or in a virtual **shop**, and the dealer selected by the customer is made to be the **delivery** destination of the merchandise.

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27/5/2 (Item 2 from file: 347)

DIALOG(R)File 347:JAPIO

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07610711 \*\*Image available\*\*

MAILING SERVICE DELIVERY IDENTIFYING SYSTEM

PUB. NO.: 2003-104558 [JP 2003104558 A]

PUBLISHED: April 09, 2003 (20030409)

INVENTOR(s): FUTAMATA YUJI  
INOUE MASATAKA

ONO YUGO

INAGAKI SHINJI

SHIIKI HIROFUMI

MISHIMA MASAHIRO

APPLICANT(s): NEC MOBILING LTD

APPL. NO.: 2001-306878 [JP 2001306878]

FILED: October 02, 2001 (20011002)

INTL CLASS: B65G-061/00; G06F-017/60 ; G09B-029/00; G09B-029/10;

## ABSTRACT

PROBLEM TO BE SOLVED: To provide a mailing service delivery identifying system for electronically performing various proceedings regarding order-request-reception- completion report for DMs or others.

SOLUTION: A DM orderer uses a DM orderer terminal 1 for delivering DMs or others. A mailing service supplier terminal 2 receives orders from the DM orderer terminal 1. A deliverer terminal 5 is registered by a mailing service supplier for performing actual delivery. A data center 3 performs accumulating and managing processing for information data including various personal information and **delivery** lists. An application service provider 4 manages **map** information for **delivery** destination areas. A mobile exchange network 7 accomplishes transmission/reception between a **delivery** destination terminal 6 possessed by a delivery destination and the **deliverer** terminal 5. A general local loop 9 line-connects the mailing service supplier terminal 2 and the DM **orderer** terminal 1. The **network** 8 performs data exchange.

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27/5/3 (Item 3 from file: 347)

DIALOG(R)File 347:JAPIO

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06786912 \*\*Image available\*\*

SYSTEM AND METHOD FOR ORDERING AND DELIVERING ARTICLE

PUB. NO.: 2001-014393 [JP 2001014393 A]

PUBLISHED: January 19, 2001 (20010119)

INVENTOR(s): EBIHARA TORU  
ENDO KAZUHIRO

APPLICANT(s): HITACHI LTD

APPL. NO.: 11-183090 [JP 99183090]

FILED: June 29, 1999 (19990629)

INTL CLASS: **G06F-017/60** ; G06F-003/00; G06F-013/00; G06F-017/30;  
G09B-029/00

## ABSTRACT

PROBLEM TO BE SOLVED: To provide a system capable of selecting a specified article relay point from **map** information by retrieving a **map** including a store dealing in, which is located closest to a client, within an area on the basis of the address information of the client, displaying the **map** on a **home page** or virtual **shop** and defining the store dealing in selected by the client as the destination to **deliver** an article.

SOLUTION: The **map** including the store dealing in, which is located closest to the client, in the area is retrieved on the basis of the address information of the client and displayed on the **home page** or virtual **shop** and the **store** dealing in selected by the client is defined as the destination to **deliver** the article. In this system, when a convenience store is selected as a place to receive the article, a **map** information display part 60 displays the **map** including convenience stores around the house of the client on the home page on the basis of the address or telephone number of the client. A storage part 64 of the **map** information display part 60 is provided with a **map** information part 65, a store-dealing-in information part 67 and a **map** retrieval application 68 or the like for retrieving the **map**, which includes the closest convenience store, and displaying it on a display part 63 on the basis of address information such as address or postal code applied from the client.

COPYRIGHT: (C)2001,JPO

27/5/4 (Item 1 from file: 350)

DIALOG(R)File 350:Derwent WPIX

(c) 2004 Thomson Derwent. All rts. reserv.

016040884 \*\*Image available\*\*

WPI Acc No: 2004-198735/200419

XRPX Acc No: N04-157872

**Insert pamphlet purchase order method e.g. for newspaper, involves producing insertion number of ordered pamphlet for delivering to successful bidder through successful-bidder terminal**

Patent Assignee: DAINIPPON PRINTING CO LTD (NIPQ )

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2004070409	A	20040304	JP 2002224831	A	20020801	200419 B

Priority Applications (No Type Date): JP 2002224831 A 20020801

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
JP 2004070409	A		11	G06F-017/60	

Abstract (Basic): JP 2004070409 A

NOVELTY - The content of ordered pamphlet is instructed for addressing to a successful bidder based on the object range selected by a pamphlet purchase order server(3). An insertion number is outputted for the content of ordered pamphlet for addressing to the successful bidder through the successful-bidder terminal.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for insert pamphlet purchase order apparatus.

USE - For ordering purchase of insert pamphlet of goods or **shop** advertisement, **delivered** with newspaper, through **network**.

ADVANTAGE - The insertion number required for the newspaper delivery agent is delivered in an area to distribute the ordered pamphlet reliably and easily.

DESCRIPTION OF DRAWING(S) - The figure shows the block diagram of the pamphlet purchase order server. (Drawing includes non-English language text).

network (2)

pamphlet purchase order server (3)

transmitter-and-receiver (6)

log information storage unit (7)

**map** information storage unit (8)

pp; 11 DwgNo 2/10

Title Terms: INSERT; PAMPHLET; PURCHASE; ORDER; METHOD; NEWSPAPER; PRODUCE; INSERT; NUMBER; ORDER; PAMPHLET; DELIVER; SUCCESS; THROUGH; SUCCESS; TERMINAL

Derwent Class: T01

International Patent Class (Main): **G06F-017/60**

File Segment: EPI

27/5/5 (Item 2 from file: 350)

DIALOG(R)File 350:Derwent WPIX

(c) 2004 Thomson Derwent. All rts. reserv.

016040875 \*\*Image available\*\*



WPI Acc No: 2004-198726/200419

XRPX Acc No: N04-157863

**Information delivery method of membership organization, involves extracting customer information within arbitrary range of map image displayed on network terminal of shop, from database of administrative headquarters**

Patent Assignee: CULTURE CONVENIENCE CLUB KK (CULT-N)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2004070389	A	20040304	JP 2002224485	A	20020801	200419 B

Priority Applications (No Type Date): JP 2002224485 A 20020801

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
JP 2004070389	A		7	G06F-017/60	

Abstract (Basic): JP 2004070389 A

NOVELTY - An email is transmitted to server (11) of an administrative headquarters (3) from shop terminal (5), to transmit customer identity (ID). The web site accessed from network terminal (13) is input to server and address data are linked with **map** database. **Delivery** destination is set in shop, to extract customer information within arbitrary range of **map** image displayed on the terminal (13), from database (4).

USE - For transmitting email to customer of shop from the administrative headquarters of membership organization unit, for sales promotion.

ADVANTAGE - Enables to easily and reliably acquire the email address of a new member by using an automatic ID transmission device. Enables to perform information delivery and sales promotion with sufficient effectiveness.

DESCRIPTION OF DRAWING(S) - The figure shows the information delivery process of the membership organization unit. (Drawing includes non-English language text).

membership organization unit (1)  
shop (2)  
administrative headquarters (3)  
member information database (4)  
portable information terminal (5)  
pp; 7 DwgNo 1/2

Title Terms: INFORMATION; DELIVER; METHOD; MEMBER; ORGANISE; EXTRACT; CUSTOMER; INFORMATION; ARBITRARY; RANGE; **MAP** ; IMAGE; DISPLAY; NETWORK; TERMINAL; SHOP; DATABASE; ADMINISTER

Derwent Class: T01

International Patent Class (Main): **G06F-017/60**

International Patent Class (Additional): G06F-013/00; G06F-017/30

File Segment: EPI

**27/5/6 (Item 3 from file: 350)**

DIALOG(R)File 350:Derwent WPIX

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015181375 \*\*Image available\*\*

WPI Acc No: 2003-241906/200324

XRPX Acc No: N03-192639

**Map information delivery system has several shops connected in network to provide map information to destination, using service terminals that print information on card when inserted**

Patent Assignee: DAINIPPON PRINTING CO LTD (NIPQ )

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2002150108	A	20020524	JP 2000337590	A	20001106	200324 B

Priority Applications (No Type Date): JP 2000337590 A 20001106

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2002150108	A		5 G06F-017/60	

Abstract (Basic): JP 2002150108 A

NOVELTY - An issue terminal issues a card with relevant data which is stored in a card memory. Several shops of the same group connected in a network have **map** information service terminal to print **map** information on the card when it is inserted into the terminal. A **map** information service terminal provided near a destination contains more details **map** information to the destination, than any other service terminals.

USE - **Map** information **delivery** system that provides route information to destination from shops of single group.

ADVANTAGE - Provides macro **map** information to the destination at a starting point shop and detailed information at the shop near the destination effectively.

DESCRIPTION OF DRAWING(S) - The figure shows a structural view of the **map** information **delivery** system. (Drawing includes non-English language text).

pp; 5 DwgNo 1/1

Title Terms: **MAP** ; INFORMATION; DELIVER; SYSTEM; SHOP; CONNECT; NETWORK; **MAP** ; INFORMATION; DESTINATION; SERVICE; TERMINAL; PRINT; INFORMATION; CARD; INSERT

Derwent Class: P76; P85; T01; T07

International Patent Class (Main): G06F-017/60

International Patent Class (Additional): B42D-015/10; G06K-017/00;

G08G-001/137; G09B-029/00

File Segment: EPI; EngPI

27/5/7 (Item 4 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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015013287 \*\*Image available\*\*

WPI Acc No: 2003-073804/200307

**System and method for integrating and sharing logistics based on internet**

Patent Assignee: NEO-GATE CO LTD (NEOG-N)

Inventor: LEE J S; YANG H M

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2002061262	A	20020724	KR 20012220	A	20010115	200307 B

Priority Applications (No Type Date): KR 20012220 A 20010115

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
KR 2002061262	A		1 G06F-017/60	

Abstract (Basic): KR 2002061262 A

NOVELTY - A system and method for integrating and sharing logistics are provided to reduce cost of the logistics, promote product sale and

decrease traffic volume and energy by enabling a logistics network between member companies to be integrated and shared.

DETAILED DESCRIPTION - A web server(1) provides an internet interface. A database server(2) stores information about a user and various information of a member company. A **map** server(3) stores geographic information. A calculation server(4) calculates a **delivery** route and **delivery** amount. A payment server(5) provides a delivery cost and pays it according to various payments from the user and the member company. A plurality of personal computers(6) for the member company, the user, the logistics company, and a delivery company are connected to the internet. A GPS(global positioning system)(7) is comprised of a wireless terminal of delivery personnel, a wireless repeater, a mobile communication company and a GPS satellite.

pp; 1 DwgNo 1/10

Title Terms: SYSTEM; METHOD; INTEGRATE; SHARE; LOGISTIC; BASED

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

27/5/8 (Item 5 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014813383 \*\*Image available\*\*

WPI Acc No: 2002-634089/200268

**Logistics system using internet**

Patent Assignee: PARK G S (PARK-I)

Inventor: PARK G S

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2002028555	A	20020417	KR 200059613	A	20001010	200268 B

Priority Applications (No Type Date): KR 200059613 A 20001010

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
KR 2002028555	A	1	G06F-017/60	

Abstract (Basic): KR 2002028555 A

NOVELTY - A logistics system using the Internet is provided to utilize a logistics post as a temporary recipient station for delivery articles or a temporary forwarding station for forwarding articles by securing diversity buildings capable of depositing an article as the logistics post and databasing the articles capable of keeping, an address, a location and a telephone number for each logistics post.

DETAILED DESCRIPTION - The system comprises a user terminal(10), a logistics post service server(11) and a logistics post terminal(12). The logistics post service server is equipped with a **homepage** capable of **ordering** a **delivery** of article, a database(21) storing an address of logistics post, a location, a correspondence and a **map** for each handling article, and a logistics post search program(22) searching the nearest logistics post according to the article and delivery position of user and outputting the search result. The logistics post service server informs the logistics post of the personal information of sender and receiver, the recipient and forward date by connecting to the logistics post terminal through the PSTN(Public Switched Telephone Network) and receives a recipient date of article, a claim and a delivery date from the logistics post terminal.

pp; 1 DwgNo 1/10  
Title Terms: LOGISTIC; SYSTEM  
Derwent Class: T01  
International Patent Class (Main): G06F-017/60  
File Segment: EPI

27/5/9 (Item 6 from file: 350)

DIALOG(R)File 350:Derwent WPIX  
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014503044 \*\*Image available\*\*  
WPI Acc No: 2002-323747/200236  
XRPX Acc No: N02-254074

**Advertising information generating method for navigation system, outputs  
advertising information on shop through network, when shop exists within  
predetermined range from present position of vehicle**

Patent Assignee: FUJITSU TEN LTD (FUTE )  
Number of Countries: 001 Number of Patents: 001  
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2002048564	A	20020215	JP 2000235268	A	20000731	200236 B

Priority Applications (No Type Date): JP 2000235268 A 20000731

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
JP 2002048564	A		12	G01C-021/00	

Abstract (Basic): JP 2002048564 A

NOVELTY - The **map** information showing the position of a shop and advertising information on the shop, is stored. The present position of a vehicle on which a terminal is mounted is detected, and advertising information is output through network (10), when shop exists within specific range from present position of vehicle.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for advertising information generating system.

USE - In navigation systems for providing advertising information of shops, through network terminal mounted in vehicle.

ADVANTAGE - Latest advertising information input from delivery center server, is displayed appropriately.

DESCRIPTION OF DRAWING(S) - The figure shows the components of **map** information **delivery** system. (Drawing includes non-English language text).

Network (10)

pp; 12 DwgNo 1/8

Title Terms: ADVERTISE; INFORMATION; GENERATE; METHOD; NAVIGATION; SYSTEM;  
OUTPUT; ADVERTISE; INFORMATION; SHOP; THROUGH; NETWORK; SHOP; EXIST;  
PREDETERMINED; RANGE; PRESENT; POSITION; VEHICLE

Derwent Class: P85; S02; T01

International Patent Class (Main): G01C-021/00

International Patent Class (Additional): G06F-017/60 ; G08G-001/0969;

G09B-029/00; G09B-029/10; H04H-001/00

File Segment: EPI; EngPI

27/5/10 (Item 7 from file: 350)

DIALOG(R)File 350:Derwent WPIX  
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014391738 \*\*Image available\*\*

WPI Acc No: 2002-212441/200227

XRPX Acc No: N02-162405

**Map content catalog generation method in on-line shopping system, involves generating basic and attribute information about map content in agency client on reception of basic and derivation items of map content**

Patent Assignee: NIPPON TELEGRAPH & TELEPHONE CORP (NITE )

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2002041824	A	20020208	JP 2000228028	A	20000728	200227 B

Priority Applications (No Type Date): JP 2000228028 A 20000728

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2002041824	A	17	G06F-017/60	

Abstract (Basic): JP 2002041824 A

NOVELTY - The basic and attribute information about a **map** content are generated by a **map** content agency client (2) based on reception of the basic and derivation items of the **map** content. The information are transferred to a **map** content agency server (1) which analyses a purchasing demand information from a purchaser client (3) and transfers the catalog information being generated corresponding to received information to the purchaser.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for **map** content selling system.

USE - For **map** content catalog generation in **map** content selling system (claimed) in on-line shopping system using internet.

ADVANTAGE - The **map** content purchased by using a network can be **delivered** safely and the disparity of the **delivered** **map** content is eliminated by protecting the copy right of the placed order and referring the **map** content during payment.

DESCRIPTION OF DRAWING(S) - The figure shows a block diagram of the **map** content selling system. (Drawing includes non-English language text).

**Map** content agency server (1)

**Map** content agency client (2)

Purchaser client (3)

pp; 17 DwgNo 1/10

Title Terms: **MAP** ; CONTENT; CATALOGUE; GENERATE; METHOD; LINE; SHOPPING; SYSTEM; GENERATE; BASIC; ATTRIBUTE; INFORMATION; **MAP** ; CONTENT; AGENT; CLIENT; RECEPTION; BASIC; DERIVATIVE; ITEM; **MAP** ; CONTENT

Derwent Class: T01

International Patent Class (Main): **G06F-017/60**

International Patent Class (Additional): G06F-012/14; G06T-001/00; H04N-001/387

File Segment: EPI

27/5/11 (Item 8 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014385715 \*\*Image available\*\*

WPI Acc No: 2002-206418/200226

XRPX Acc No: N02-157209

**Enhancement method for e-commerce process by mapping between client products and marketplace sites with dynamic template modification**

Patent Assignee: INFOPIA INC (INFO-N)

Bode Akintola07-Jun-04

Inventor: ESPENES B; HAAS T; HARTMAN J; MAAS E  
Number of Countries: 093 Number of Patents: 002  
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200213098	A1	20020214	WO 2001US24419	A	20010803	200226 B
AU 200181043	A	20020218	AU 200181043	A	20010803	200244

Priority Applications (No Type Date): US 2000633050 A 20000804

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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WO 200213098	A1	E	39	G06F-017/60	
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Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA  
CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP  
KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT  
RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR  
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200181043	A			G06F-017/60	Based on patent WO 200213098
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Abstract (Basic): WO 200213098 A1

NOVELTY - The product broadcaster (103) lists the client product (101) on targeted, high traffic e-commerce sites. Site selection is based on a data channel rating which is refined as an ongoing basis. Product page generation (104) produces the web pages for each product and client site and the Data collection component (105) defines and refines the marketplace filters used to generate the product placement templates.

DETAILED DESCRIPTION - There are INDEPENDENT CLAIMS for

- (1) a system for enhancing e-commerce.
- (2) a computer system for e-commerce enhancement.
- (3) an e-commerce product information system.

USE - For automated on-line selling services.

ADVANTAGE - **Customer** acquisition cost reduction is achieved by broadcasting **products** to numerous selected e-market places, which **deliver** high volume targeted traffic. Increased revenue from e-commerce sales results from leveraging transaction data that is collected, stored, mined and evaluated to detail when and at what price **client products** are selling. The placement of **Internet marketing** information is continually improved by applying this transactional data, improving selling effectiveness.

DESCRIPTION OF DRAWING(S) - The figure shows the relationship of the method elements.

pp; 39 DwgNo 1/8

Title Terms: ENHANCE; METHOD; PROCESS; **MAP** ; CLIENT; PRODUCT; SITE;

DYNAMIC; TEMPLATE; MODIFIED

Derwent Class: T01

International Patent Class (Main): **G06F-017/60**

File Segment: EPI

**27/5/12 (Item 9 from file: 350)**

DIALOG(R)File 350:Derwent WPIX

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014316948 \*\*Image available\*\*

WPI Acc No: 2002-137650/200218

**System and method for lending and delivering books through the internet**

Patent Assignee: IBOOKLAND CO LTD (IBOO-N)

Inventor: PARK J G

Number of Countries: 001 Number of Patents: 002

Patent Family:

Bode Akintola07-Jun-04

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2001084634	A	20010906	KR 20009825	A	20000228	200218 B
KR 389254	B	20030625	KR 20009825	A	20000228	200408

Priority Applications (No Type Date): KR 20009825 A 20000228

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
KR 2001084634	A	1	G06F-017/60	
KR 389254	B		G06F-017/60	Previous Publ. patent KR 2001084634

Abstract (Basic): KR 2001084634 A

NOVELTY - A system and a method for lending and delivering books through the Internet is provided to enable a member to lend books at an inexpensive price by enabling the closest member store to lend and deliver the books to several members' homes through the Internet.

DETAILED DESCRIPTION - A subscriber database(80) stores book catalog lists which are periodical reading schedules of a subscriber and information related to books. A geographical information database(90) stores positions of member stores on **maps**. A book information database(70) **stores** information on stored books. A **web** server(61) **orders** the nearest member store to periodically **deliver** relevant books according to the lists of the subscriber stored in the database(80). A database server(62) stores data storage paths of the subscriber database(80), the book information database(70) and the geographical information database(90).

Dwg.1/10

Title Terms: SYSTEM; METHOD; LENDING; DELIVER; BOOK; THROUGH

Derwent Class: T01

International Patent Class (Main): **G06F-017/60**

File Segment: EPI

**27/5/13 (Item 10 from file: 350)**

DIALOG(R) File 350:Derwent WPIX

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014298818 \*\*Image available\*\*

WPI Acc No: 2002-119521/200216

XRPX Acc No: N02-089788

**EC franchise system using internet in supermarket, departmental store, displays list of nearest affiliated shops to customer as map in response to customer information**

Patent Assignee: DIRI YAMAZAKI KK (DIRI-N)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2001357317	A	20011226	JP 2000178800	A	20000614	200216 B

Priority Applications (No Type Date): JP 2000178800 A 20000614

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2001357317	A	5	G06F-017/60	

Abstract (Basic): JP 2001357317 A

NOVELTY - A host server (2) automatically displays **map** information including the list of affiliated shops (3) nearest to the **customer** (1), in response to **customer** input information. The shop selected by the **customer**, is assigned to **deliver** the **goods** required by the **customer**.

USE - E.g. goods selling system using internet, in supermarket,

convenience store, departmental store, etc.

ADVANTAGE - The customer can select the nearest affiliated shop, from the **map** information quickly and reliably. The system enables to introduce new goods for every area and every specific affiliated store.

DESCRIPTION OF DRAWING(S) - The figure shows the entire block diagram of the EC franchise system. (Drawing includes non-English language text).

Customer (1)

Host server (2)

Affiliated shops (3)

pp; 5 DwgNo 1/2

Title Terms: SYSTEM; SUPERMARKET; DEPARTMENT; STORAGE; DISPLAY; LIST; NEARBY; SHOP; CUSTOMER; **MAP**; RESPOND; CUSTOMER; INFORMATION

Derwent Class: T01

International Patent Class (Main): **G06F-017/60**

International Patent Class (Additional): G06F-017/30

File Segment: EPI

**27/5/14 (Item 11 from file: 350)**

DIALOG(R)File 350:Derwent WPIX

(c) 2004 Thomson Derwent. All rts. reserv.

014211427 \*\*Image available\*\*

WPI Acc No: 2002-032124/200204

**Method for selecting and selling glasses via internet**

Patent Assignee: KIM D S (KIMD-I); KIM H G (KIMH-I)

Inventor: KIM D S; KIM H G

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2001068197	A	20010723	KR 200033820	A	20000620	200204 B

Priority Applications (No Type Date): KR 200033820 A 20000620

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
KR 2001068197	A		1 G06F-017/60	

Abstract (Basic): KR 2001068197 A

NOVELTY - A method for selecting and selling glasses via the Internet is provided to select the frame of the glasses and a glass lens suitable for a face type of a user on an Internet web site, and allow the user to buy the glasses made of the selected frame and lens.

DETAILED DESCRIPTION - A photograph of a person who wants to wear a pair of glasses is loaded to a photograph load area on a web site via the Internet(S100,S110,S130). One of various face types is selected on the web site, and then the selected face type is loaded to the photograph load area instead of the photograph(S120). The size and location of the loaded photograph is adjusted to be suitable for the glasses(S140). A common frame of the glasses or a frame of sunglasses is selected(S300,S400). The selected frame is put on the loaded photograph or the selected face type(S160). A lens color is selected(S180). A price for a selected product is calculated and the result of the calculation is displayed(S200). If the selected product is not ordered(S210), A contact point and a route **map** of a near optician's are displayed(S220). The price for an ordered selected product is paid(S250), and then **delivered** (S270).

pp; 1 DwgNo 1/10

Title Terms: METHOD; SELECT; SELL; GLASSES

Derwent Class: T01



International Patent Class (Main): G06F-017/60  
File Segment: EPI

27/5/15 (Item 12 from file: 350)

DIALOG(R) File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

013711367 \*\*Image available\*\*

WPI Acc No: 2001-195591/200120

Related WPI Acc No: 2003-642336

XRPX Acc No: N01-139467

Goods ordering procedure in on - line shopping, involves choosing nearby dealer based on dealer, map and customer address information upon receiving order for goods , and displaying nearby dealer information acquired

Patent Assignee: HITACHI LTD (HITA )

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2001014393	A	20010119	JP 99183090	A	19990629	200120 B

Priority Applications (No Type Date): JP 99183090 A 19990629

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2001014393	A	11	G06F-017/60	

Abstract (Basic): JP 2001014393 A

NOVELTY - A dealer information section stores information like dealer address and type of goods handled. A map information section stores various area maps . Upon receiving customer's order for goods, dealer nearby to customer is searched based on customer information, prestored dealer information and map of corresponding area. The search result is displayed at home page.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

- (a) Goods delivery system;
- (b) Goods delivery procedure

USE - For on-line shopping.

ADVANTAGE - Suitable dealer for customer is efficiently searched and determined.

DESCRIPTION OF DRAWING(S) - The figure shows the operation flow of convenience store.

pp; 11 DwgNo 5/14

Title Terms: GOODS; ORDER; PROCEDURE; LINE; SHOPPING; CHOICE; NEARBY; DEAL; BASED; DEAL; MAP ; CUSTOMER; ADDRESS; INFORMATION; RECEIVE; ORDER; GOODS ; DISPLAY; NEARBY; DEAL; INFORMATION; ACQUIRE

Derwent Class: P85; T01

International Patent Class (Main): G06F-017/60

International Patent Class (Additional): G06F-003/00; G06F-013/00; G06F-017/30; G09B-029/00

File Segment: EPI; EngPI

27/5/16 (Item 13 from file: 350)

DIALOG(R) File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

013479550 \*\*Image available\*\*

WPI Acc No: 2000-651493/200063

XRPX Acc No: N00-483172

**Video rental apparatus using internet, has goods reservation unit which stores reservation information corresponding to predefined rental goods, in database**

Patent Assignee: NTT COMMUNICATION WEAR KK (NITE )

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2000268099	A	20000929	JP 9974601	A	19990318	200063 B

Priority Applications (No Type Date): JP 9974601 A 19990318

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2000268099	A	16	G06F-017/60	

Abstract (Basic): JP 2000268099 A

NOVELTY - A registration unit (3a) registers information of user using rental service, in a database (2a). The video loan information is exhibited and searching unit (3b) searches the rental goods information stored in database (2b). A reservation unit (3c) stores reservation information corresponding to predefined rental goods, in a database.

DETAILED DESCRIPTION - An output unit (3d) searches and outputs **map** information including user's address, which is stored in a database (2d), during reservation of rental goods. INDEPENDENT CLAIMS are also included for the following:

(a) video rental procedure;

(b) video rental program stored in recording medium

USE - For providing video rental service using internet.

ADVANTAGE - As search and retrieval of rental goods are performed based on the loan information, via internet, desired **goods** can be immediately searched among several rental **goods**, hence rental **goods** can be reserved reliably without going to rental store thereby need for large store with large parking place is avoided. As **map** information including **user's address** is stored in database, extraction of reservation order from **user** and **map** information is performed simultaneously, hence quick **delivery** of rental **goods** is ensured.

DESCRIPTION OF DRAWING(S) - The figure shows the block diagram of the video rental apparatus.

Database (2a, 2b, 2d)

Registration unit (3a)

Goods search unit (3b)

Goods reservation unit (3c)

Output unit (3d)

pp; 16 DwgNo 1/19

Title Terms: VIDEO; RENT; APPARATUS; GOODS; RESERVE; UNIT; STORAGE; RESERVE ; INFORMATION; CORRESPOND; PREDEFINED; RENT; GOODS; DATABASE

Derwent Class: T01

International Patent Class (Main): G06F-017/60

International Patent Class (Additional): G06F-017/30

File Segment: EPI

Set	Items	Description
S1	2	AU=(ENDOH K? OR ENDOH, K?)
S2	4485301	PICKUP OR PICK?()UP OR DELIVER???
S3	4887955	SHOP? ? OR STORES OR STORE OR RETAIL? ? OR MALL? ?
S4	1239050	MAP OR MAPS OR DIRECTION? ?
S5	17882903	PRODUCT? ? OR GOODS OR ITEMS OR MERCANDI? OR WARES OR EQUI- PMENT
S6	15353071	CONSUMER? OR CUSTOMER? OR CLIENT? OR BUYER? OR PURCHASER? - OR USER? OR PEOPLE OR PARTY OR PERSON? ?
S7	4887955	SHOP? ? OR STORES OR STORE OR RETAIL? ? OR MALL? ?
S8	433716	S7(3N)(ONLINE OR ON()LINE OR INTERNET OR INTRANET OR WEB? - OR HOMEPAGE OR HOME()PAGE OR NETWORK? OR PORTAL? OR WWW OR CY- BER? OR VIRTUAL? ? OR ELECTRONIC? OR E)
S9	3484361	S5(10N)S6
S10	42363	S8(S)S9
S11	386	S10(S)S4
S12	34	S11(S)S2
S13	32778	S4(7N)(SELLER? OR DEALER? OR AGENT? ? OR SUPPLIER? OR PROD- UCER? OR MANUFACTURER? OR MERCHANT? OR VENDOR? OR TRADER? OR - PROVIDER? ?)
S14	107	S13(S)S8
S15	475	S11 OR S12 OR S14
S16	365	S15 NOT PY>2000
S17	312	S16 NOT PD=20000627:20040607
S18	175	RD (unique items)
File	9:Business & Industry(R)	Jul/1994-2004/Jun 04 (c) 2004 The Gale Group
File	15:ABI/Inform(R)	1971-2004/Jun 07 (c) 2004 ProQuest Info&Learning
File	16:Gale Group PROMT(R)	1990-2004/Jun 07 (c) 2004 The Gale Group
File	148:Gale Group Trade & Industry DB	1976-2004/Jun 07 (c)2004 The Gale Group
File	160:Gale Group PROMT(R)	1972-1989 (c) 1999 The Gale Group
File	275:Gale Group Computer DB(TM)	1983-2004/Jun 07 (c) 2004 The Gale Group
File	621:Gale Group New Prod.Annou.(R)	1985-2004/Jun 03 (c) 2004 The Gale Group
File	636:Gale Group Newsletter DB(TM)	1987-2004/Jun 04 (c) 2004 The Gale Group

? t 18/3,k/all

18/3,K/1 (Item 1 from file: 9)  
DIALOG(R)File 9:Business & Industry(R)  
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2814822 Supplier Number: 02814822 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Best Buy announces imminent site launch**  
**(Best Buy claims that it will launch its long-delayed, much-anticipated Web site by the end of 5/00)**  
DSN Retailing Today, v 39, n 9, p 7+  
May 08, 2000  
DOCUMENT TYPE: Journal ISSN: 0012-3587 (United States)  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 769

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:  
...she said in a report after the call.

Customers will also be able to check **store** availability for **on - line product** offerings. A "maybe folder" allows **customers** to save **product** for future review and gives "Best Buy the opportunity to give a customer more specific information such as **directions** to the closest Best Buy store, accessories that are compatible with the **product** , or a coupon available for 48 hours to entice the **customer** to purchase the **product** ," said Yarchover.

Best Buy also plans to leverage its strategic equity investments in informational Web...

18/3,K/2 (Item 2 from file: 9)  
DIALOG(R)File 9:Business & Industry(R)  
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2632255 Supplier Number: 02632255 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**RAND MCNALLY CHARTS A RETAIL, HIGH-TECH PATH: AFTER SLOW START, MAP PUBLISHER TAKES ON ONLINE RIVALS**  
**(AEA Investors to expand Rand McNally's store base next year and make its web site more visible)**  
Crain's Chicago Business, p 3  
November 08, 1999  
DOCUMENT TYPE: Journal ISSN: 0149-6956 (United States)  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 760

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:  
...Fla., and Minneapolis.

The stores already sell travel accessories, small luggage and guidebooks, along with **maps** and globes. But all 28 **stores** will get **Internet** kiosks, introducing **customers** to the Web site and enabling them to buy **products** not in stock in the stores.  
'We see the development of the Internet and the...

18/3,K/3 (Item 3 from file: 9)  
DIALOG(R)File 9:Business & Industry(R)

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2347833 Supplier Number: 02347833 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Vietnam: Initial Gains**

**(Internet service provider Vietnam Net recently signed up its 10,000th subscriber)**

Vietnam Economic News, p N/A

January 11, 1999

DOCUMENT TYPE: Journal (Vietnam)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 899

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...running second. Having access Internet provided by VDC, customers can receive varied information ranging from **directions** on how to use Internet services, introductions to post and telecommunications services, economic, technical, cultural, music and sports information, as well as services on advertising **products**. With these, VNN really won the **customers**' trust through daily improved Web pages. In addition, the birth of the Valued Added Services...

...and booking a place for servers, sports clubs, greeting card page, music page and recently **Cyber mall**.

"All this demonstrated our attempts and successes in diversifying the services to partly satisfy customers..."

**18/3,K/4 (Item 4 from file: 9)**

DIALOG(R)File 9:Business & Industry(R)

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2195031 Supplier Number: 02195031 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**SIEMENS DEVELOPS TWO WAY WEB CALL CENTER SOFTWARE**

**(Two-way Web call center software, or Wacx, has been developed by Siemens UK)**

Computergram International, n 3459, p N/A

July 24, 1998

DOCUMENT TYPE: Newsletter ISSN: 0268-716X (United Kingdom)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 160

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...customers and ensure they get the services they need. Conroy says that Wacx turns the **internet** into an international **shop** window, allowing sales agents to guide **customers** through complex buying procedures or show them pictures of **products**. Although internet **users** do not need any additional software for their PCs, they do require a second phone...

...all commonly-available browsers and with 80386 or 80486 PCs. The system works in both **directions**, so that a home user can change the image on a call center operator's...

**18/3,K/5 (Item 5 from file: 9)**

DIALOG(R)File 9:Business & Industry(R)

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2144301 Supplier Number: 02144301 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Specialty Services Excite, Satisfy Members**  
(Specialty services are being added by membership warehouse clubs; BJ's Wholesale Club has added one-hour photofinishing, optical services and cellular phones and pagers)  
MMR, v 15, n 12, p 62  
May 18, 1998  
DOCUMENT TYPE: Journal; Ranking ISSN: 0743-5258 (United States)  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 500

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...Sam's Club, a division of Wal-Mart Stores Inc., is moving in a similar **direction**. The retailer is testing or considering pharmacies, gas stations and expanded health and beauty aid...

...Internet account. The offering seems particularly appropriate, given that Sam's Club also operates an **on - line store** that allows **consumers** to order merchandise (including **items** not carried by brick-and-mortar outlets) from home.

Sam's has also begun providing...

18/3,K/6 (Item 6 from file: 9)  
DIALOG(R)File 9:Business & Industry(R)  
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2125917 Supplier Number: 02125917 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Computer City's new format set to premiere in Texas**  
(Computer City will introduce a new prototype in South Arlington, TX within the next two weeks that reflects a new direction for the chain)  
Discount Store News, v 37, n 8, p 1+  
April 20, 1998  
DOCUMENT TYPE: Journal ISSN: 0012-3587 (United States)  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 962

ABSTRACT:

...in South Arlington, TX within the next two weeks. The update look reflects a new **direction** for the chain and is a major departure from its current one, featuring a host of new services and **products**. It targets a range of **customers** and is a bid to differentiate itself and draw in new customers. Training will be available to new-to-the- **Internet** consumers. The **store** will also feature a customer service counter facing the entrance vestibule. The company plans to...

18/3,K/7 (Item 7 from file: 9)  
DIALOG(R)File 9:Business & Industry(R)  
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2041847 Supplier Number: 02041847 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Comcast Launches Online Store**  
(Comcast Cellular Communications Corp has opened its online store where consumers can buy phones and pagers)  
Wireless Week, p 18

January 12, 1998  
DOCUMENT TYPE: Journal ISSN: 1085-0473 (United States)  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 557

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...in Ardmore, Pa., specializing in Web development.

All products and services offered in Comcast's **retail stores** are available **online**, and the site is updated several times a day, Carter said. When entering the store...

...into the appropriate site, they can check out what's on sale, look through the **products** and services including coverage **maps** and make their choice.

If **customers** need help, the "May we help you?" section prompts them with questions and makes recommendations...

18/3,K/8 (Item 8 from file: 9)

DIALOG(R)File 9:Business & Industry(R)  
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1935547 Supplier Number: 01935547 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Martha Decorates Web -- Online site gridlocked as fans flock to Martha Stewart's home page**

(Digex officials were scrambling to add more server power to accommodate traffic at Martha Stewart Living website, measured by various sources to be 2,000 concurrent users to 6,000 hits per minute)

InternetWeek, p 33

September 15, 1997

DOCUMENT TYPE: Journal ISSN: 0746-8121 (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 692

(USE FORMAT 7 OR 9 FOR FULLTEXT)

ABSTRACT:

...onslaught that flooded the site's servers. Fans flocked to inspect the site's elaborate **online store**, program guides for Stewart's TV show, recipes and craft **directions**.

Service **provider** Digex Inc. (www.digex.net) was brought on a week before the launch to host...

TEXT:

...onslaught that flooded the site's servers. Fans flocked to inspect the site's elaborate **online store**, program guides for Stewart's TV show, recipes and craft **directions**.

Service **provider** Digex Inc. (www.digex.net) was brought on a week before the launch to host...

18/3,K/9 (Item 9 from file: 9)

DIALOG(R)File 9:Business & Industry(R)  
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1895557 Supplier Number: 01895557 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**THE THIRD WAVE**

**(A survey revealed 66% of Fortune 1,000 firms intend to conduct business on the Internet within two years)**

Computer Business Review, v 5, n 7, p N/A

July 01, 1997

DOCUMENT TYPE: Journal; Survey ISSN: 0161-7389 (United Kingdom)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 3878

(USE FORMAT 7 OR 9 FOR FULLTEXT)

**TEXT:**

...front-end systems. Already, consultants and systems integrators are excited by the prospects, and are **picking up** a stream of business. Don Berman, technology specialist with New York based consultancy Client Server...

...people are very excited... everybody is going to move closer to the source [of the **goods**]. Think of the advantages. You are closer to the **customer**, geographical boundaries no longer exist and you obviate the need for using the telephone. You...

...many de-facto technical standards, its low cost, continuously available networking infrastructure, and its established **client** interfaces. There is also a growing number of **products**, such as Microsoft's Merchant Server, which support commercial transactions on a specialist server. Second...

...to consummate their relationship with the Web by buying goods. IBM, for example, closed its **Internet shopping mall** because of insufficient transactions, even though the site received a high number of visitors. Even...It has set up a link from its Web site into its ordering system, allowing **customers** to configure and order **products** online. The process was simplified because the ordering system was already highly computerized. In addition...to chosen partners, called the Trading Process Network (TPN) and designed to link up corporate **buyers** and suppliers. According to Gary Hare, vice president of **product** development at TPN, contract procurement times have been cut by 50% and costs by 30...

...software consultant with Ovum, this is because many large organizations are still unready to automate **customer** interfaces. Many **products** from large supplies have yet to be properly tested because there is no customer demand...

...interact. Michael Sullivan- Traynor, industry analyst and author of a book Cyberquake which attempts to **map** out the landscape of an automated society 25 years from now, says present day take...systems such as warehousing, sales order processing and credit checking? And what happens if a **customer** orders **goods** but cannot get into the credit checking system so the payment is not authorised? \* What...

...the company have a way of recognising or catching problems which human operators would have **picked up** instantly?

FRUITFUL MOVES One of the earliest exponents of extranets is clothing manufacturer Fruit of...

...about the advantages of customer automation: "Customisation is going to drive business. You have the **customer** who chooses the **product** directly



which pushes the manufacturer to produce the **products** the **customer** really wants. We have shifted from being manufacturer driven to sales driven. Those who have...

18/3,K/10 (Item 10 from file: 9)

DIALOG(R)File 9:Business & Industry(R)

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1859085 Supplier Number: 01859085 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Lotus Domino Products, Pacts For Small Business**

(Lotus to announce products and partnerships designed to bring Domino past the traditional Lotus Notes arena of large enterprises into the exploding market of small and mid-sized businesses)

Newsbytes News Network, p N/A

June 17, 1997

DOCUMENT TYPE: Journal ISSN: 0983-1592 (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 659

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...Sayer. The new Instant!Teamroom and Domino Intranet Starter Pack are designed to carry this **direction** forward by emphasizing simplicity; affordability; relatively short **product** development cycles; and use of Web browsers rather than Notes **clients** on the end user side. Sayer described Instant!Teamroom as "the first in a series...

...applications," the Lotus exec said. Lotus BeanMachine is already available for \$158, both in retail **stores** and over the **Web** at <http://www2.lotus.com/developers/tools/beanmachine.nsf> . Notes Designer 4.6 is slated...

18/3,K/11 (Item 11 from file: 9)

DIALOG(R)File 9:Business & Industry(R)

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1802865 Supplier Number: 01802865 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Bankard Set To Intro Virtual Shopping In Philippines**

(Bankard to launch the Virtual Mall that will allow Bankard credit card holders with access to the Internet to order products online from the convenience of their homes)

Newsbytes News Network, p N/A

April 16, 1997

DOCUMENT TYPE: Journal ISSN: 0983-1592 (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 670

(USE FORMAT 7 OR 9 FOR FULLTEXT)

ABSTRACT:

Bankard, Inc, a company that is turning to technologically innovative, yet **user** -friendly, **products** to maintain a competitive advantage in the local credit card industry, is set to introduce credit card virtual shopping locally through the **Virtual Mall** . Part of the Bankard Online Web site scheduled for launch this May, the **Virtual Mall** will allow Bankard credit card holders with access to the Internet to order products online from the convenience of their homes. Currently, the **virtual stores** that

will be a part of the **Virtual Mall** include Brochiere, a local computer store, and Ducks Unlimited, which offers designer sports shirts. In...

...interview with Newsbytes, Bankard MasterCard and Visa Card Product Manager Robert Suter explained that the **Virtual Mall** will be the main attraction of the five services that Bankard Online will offer, which...

...Service; "Classified Ads," an online advertising section offering lower ad rates than newspapers; and "Home **Delivery** , where **people** can order their grocery **products** and have these **delivered** to their homes. Asked what prompted Bankard's decision to pioneer credit card virtual shopping...

...Bankard E-Cash, is developing a reputation for introducing technologically innovative products," he said. "The **Virtual Mall** is another step ahead in this **direction** ," Suter declared. Bankard One is the smart card that contains a microchip for storing credit...

TEXT:

...By Metropolitan Computer Times. Bankard, Inc., a company that is turning to technologically innovative, yet **user** -friendly, **products** to maintain a competitive advantage in the local credit card industry, is set to introduce credit card virtual shopping locally through the **Virtual Mall** . Part of the Bankard Online Web site scheduled for launch this May, the **Virtual Mall** will allow Bankard credit card holders with access to the Internet to order products online from the convenience of their homes. Currently, the **virtual stores** that will be a part of the **Virtual Mall** include Brochiere, a local computer store, and Ducks Unlimited, which offers designer sports shirts. In...

...interview with Newsbytes, Bankard MasterCard and Visa Card Product Manager Robert Suter explained that the **Virtual Mall** will be the main attraction of the five services that Bankard Online will offer, which...

...Service; "Classified Ads," an online advertising section offering lower ad rates than newspapers; and "Home **Delivery** , where **people** can order their grocery **products** and have these **delivered** to their homes. Asked what prompted Bankard's decision to pioneer credit card virtual shopping...

...Bankard E-Cash, is developing a reputation for introducing technologically innovative products," he said. "The **Virtual Mall** is another step ahead in this **direction** ," Suter declared. Bankard One is the smart card that contains a microchip for storing credit...

...up the code can be lengthened. Asked how big a market Bankard sees for the **Virtual Mall** and its other planned electronic commerce services, Suter said, "The potential market is anyone with...

18/3,K/12 (Item 12 from file: 9)  
DIALOG(R)File 9:Business & Industry(R)  
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1781242 Supplier Number: 01781242 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**NETSCAPE LOOKS TO ENTER EXPANDING EXTRANET MARKET**  
(Netscape Communications to enter the extranet market as Navigator's market share has decreased to 70% of Internet users; Netscape also plans to develop next-generation client and server software suites)  
San Jose Mercury News , p N/A  
March 10, 1997  
DOCUMENT TYPE: Regional Newspaper ISSN: 0747-2099 (United States)  
LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 535

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...which is available on Netscape's World Wide Web site, the company presents a "road **map**" for next-generation client and server software suites. A server is a computer on a **network** that **stores** and handles information for many desktop "**client**" computers.

One of the **products**, code-named Mercury, is expected to help a **user** better manage the flood of information available online, filtering out e-mail or news articles...

18/3,K/13 (Item 13 from file: 9)

DIALOG(R)File 9:Business & Industry(R)  
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1718717 Supplier Number: 01718717 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**New PC Buyers Dominate Software Sales**

**(Survey says 33% of new PC users buy software, while only 10% of users owning a PC for more than one year make software purchases)**

Newsbytes News Network, p N/A

January 20, 1997

DOCUMENT TYPE: Journal (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 413

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...PC owners are the best software consumers, but a recent study from SofTrends indicates new **directions** for software developers. Sampling more than 9,000 users, the study found nearly 33% of...

...through August, 1996, shows direct sales of software leading other types of distribution such as **retail** superstores, consumer **electronic stores**, and membership-based warehouse outlets. Market percentages were 20%, 14%, 12%, and 9%, respectively, with...

...from last years 34% to 30% this year. Which software publishers are moving the most **product** to home PC **users**? Microsoft has a commanding 11% share, six percentage points ahead of Sierra Online in the...

18/3,K/14 (Item 14 from file: 9)

DIALOG(R)File 9:Business & Industry(R)  
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1643126 Supplier Number: 01643126 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**TECHNOLOGY: Just a click away from a mobile phone: George Cole on one UK company's plans to make its Website interactive for potential customers: (There are attempts being made to improve Internet shopping pages)**

Financial Times London Edition, p 13

November 01, 1996

DOCUMENT TYPE: Business Newspaper ISSN: 0307-1766 (United Kingdom)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 558

ABSTRACT:

"...graphical part of the Internet - are uninspiring. Most consist simply of a photograph of the **product**, brief text description and a telephone number for **customers** to call up and place their order. Some attempts are being made to improve Internet...

...be linked to Carphone's internal database, giving users access to the same data as **store** staff. **Internet** users will be able to access real-time information such as stock levels. Users will be able to key in their postcode and see **maps** which compare the coverage levels offered by the various mobile networks in their area. It...

18/3,K/15 (Item 15 from file: 9)  
DIALOG(R)File 9:Business & Industry(R)  
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1287663 Supplier Number: 01287663 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Okidata to enact MAP on printers**  
**(Okidata to roll out minimum advertised pricing policy when it ships new LED page printer line)**  
Computer Retail Week, v 5, n 111, p 3  
September 18, 1995  
DOCUMENT TYPE: Journal ISSN: 1066-7598 (United States)  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 290

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...they did on the OL400e series," O'Brien said.

For now, Okidata is limiting its **MAP** program to the OL600e series because of the consumer nature of those printers, which will be available at roughly 800 computer superstores, office superstores and **consumer - electronics store** -fronts nationwide, O'Brien said.

"We think these **products** are going to be very popular with SoHo **users**," he said.

The OL600e ships with 1M byte of RAM plus the vendor's Enhanced...

18/3,K/16 (Item 16 from file: 9)  
DIALOG(R)File 9:Business & Industry(R)  
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1233350 Supplier Number: 01233350 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**VIRTUAL PRESENCE TAKES SURGEONS THROUGH THE VIRTUAL KEYHOLE TO HONE THEIR SKILLS**  
**(Dept of Health clamps down on keyhole surgery, which may account for 80% of operations in next 10 yrs)**  
Computergram International, n 2698, p N/A  
July 04, 1995  
DOCUMENT TYPE: Newsletter ISSN: 0268-716X (United Kingdom)  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 1071

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...and database software. But John Hough, managing director, soon realised the company needed to change **direction** if it were to prosper. "Nobody will pay for bespoke databases at the end of...

...selling their products on the Web - British Telecommunications Plc is using it to create a **virtual shopping mall** which **users** "walk through" to look at **products** ; as a means to share three-dimensional data such as architectural files across the Internet...

**18/3,K/17** (Item 17 from file: 9)  
DIALOG(R)File 9:Business & Industry(R)  
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1110851 Supplier Number: 01110851 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Novell creating MAP program for retail apps**  
(Novell develops minimum advertised price program for most of its consumer software applications, to likely begin in 4/95)  
Computer Retail Week, v 5, n 87, p 1+  
January 23, 1995  
DOCUMENT TYPE: Journal ISSN: 1066-7598 (United States)  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 350

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...a minimum advertised price (MAP) program for the bulk of its consumer software applications.

The **MAP** program, likely to begin by April, will apply to Novell's "key" **consumer** software applications and most **networking products** sold through **retail** and other channels, said Terry Haas, Novell's vice president of channel sales and marketing...

**18/3,K/18** (Item 1 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
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02024660 53674115  
**Best Buy announces imminent site launch**  
Heller, Laura  
Dsn Retailing Today v39n9 PP: 7, 143 May 8, 2000  
JRNL CODE: DSN  
WORD COUNT: 779

...TEXT: she said in a report after the call.

Customers will also be able to check **store** availability for **on - line product** offerings. A "maybe folder" allows **customers** to save **product** for future review and gives "Best Buy the opportunity to give a customer more specific information such as **directions** to the closest Best Buy store, accessories that are compatible with the **product** , or a coupon available for 48 hours to entice the **customer** to purchase the **product** ," said Yarchover.

Best Buy also plans to leverage its strategic equity investments in informational Web...

18/3,K/19 (Item 2 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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02009840 52554880

**The role of slotting fees and introductory allowances in retail buyers' new-product acceptance decisions**

White, J Chris; Troy, Lisa C; Gerlich, R Nicholas

Academy of Marketing Science. Journal v28n2 PP: 291-298 Spring 2000

ISSN: 0092-0703 JRNL CODE: AMK

WORD COUNT: 4846

...TEXT: in moderating the relationship between introductory allowances and new-product acceptance. Of these variables, only **retail** competition (i. e ., the number of retailers carrying the product) appeared to significantly influence the relationship between introductory allowances and new- **product** acceptance in the **direction** that would support retail **buyers** ' claims. The remaining significant interaction, category growth, positively interacted with introductory allowances. This finding may...

18/3,K/20 (Item 3 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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01956685 46748931

**Build the e-commerce catalog**

Girishankar, Saroja

Informationweek n763 PP: 74-80 Nov 29, 1999

ISSN: 8750-6874 JRNL CODE: IWK

WORD COUNT: 2000

...ABSTRACT: are typically updated manually on a monthly basis. While this inefficient process might not affect **items** such as **product** descriptions, a **buyer** 's ability to **shop online** is seriously impeded when pricing and availability changes are not updated immediately. The new class of catalog-management tools **map** other data formats into uniform XML data. These tools also cleanse and normalize catalog items...

... a successful Internet procurement and commerce site. Unfortunately, there is no single standard to help **map** disparate data formats and business processes into a uniform view. In many instances, **users** are starting to combine **products** from 2 or more vendors to create comprehensive systems.

18/3,K/21 (Item 4 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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01875857 05-26849

**Technology IPOs on record-setting track**

Deck, Stewart

Computerworld v33n34 PP: 79 Aug 23, 1999

ISSN: 0010-4841 JRNL CODE: COW

WORD COUNT: 384

...TEXT: familiar names include online toyseller eToys Inc. in Santa Monica, Calif., online ticketing and car **seller** Priceline.com Inc. in

Stamford, Conn., Internet **map** **provider** MapQuest.com Inc. in New York and Value America Inc., the giant **online** high-tech **store** in Charlottesville, Va. (see chart).

But it hasn't been exclusively an Internet year. Informatica...

18/3,K/22 (Item 5 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01810040 04-61031

**The devotion cycle**

Wellen, Jeffrey L

Discount Merchandiser v39n4 PP: 130 Apr 1999

ISSN: 0012-3579 JRNL CODE: DMD

WORD COUNT: 758

...TEXT: consumers' individual needs; targeted brochures based on previous purchase behavior and lifestyle needs. In-store **product** information should still be provided, right on the shelves.

Service **Consumers** -Retailers must ensure that the Make Purchase process is easy, efficient and convenient. Enhance **Web** sites with internal **store maps** , product listings and information, inventory status by store location and other related services; offer desirable policies and services such as **delivery** and installation at the point of sale; provide kiosks or **maps** showing product locations; and improve in-store signage and layouts. **Deliver** Items/Services-- **Delivery** and installation services are very much a part of the customer's relationship with a retailer. Retailers should: offer home **delivery** and in-home services to encourage sales of big ticket **items** and/or **items** that need assembly; provide **customers** with a single point of contact during this phase; train **delivery** personnel to provide top-notch customer service; ensure concisely scheduled, on-time **delivery** . Support Consumer-After the sale, customers continue to form opinions about their purchases based on...

18/3,K/23 (Item 6 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
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01786212 04-37203

**Customer loyalty in the face of change**

Wellen, Jeffrey

Discount Store News v38n5 PP: 12 Mar 8, 1999

ISSN: 0012-3587 JRNL CODE: DSN

WORD COUNT: 614

...TEXT: needs.

3. Service the Consumer.

Make the purchase process easy, efficient and convenient-whatever channel **customers** choose. Enhance **Web** sites with internal **store maps** , **product** listings and information and inventory status by store. Offer desirable policies and services such as **delivery** and installation at the point of sale. Enhance in-store navigation through convenient layouts, improved signage and kiosks/ **maps** showing product locations.

4. Deliver Items/Services. Delivery and installation services are critical to the...

**18/3,K/24 (Item 7 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

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01734689 03-85679

**Switching costs in the wholesale distribution of cigarettes**

Elzinga, Kenneth G; Mills, David E

Southern Economic Journal v65n2 PP: 282-293 Oct 1998

ISSN: 0038-4038 JRNL CODE: SEJ

WORD COUNT: 4189

...TEXT: regional retail chain stores-grocery stores, drug stores, or mass merchandisers-carry private label (i. e ., store brand) generic cigarettes. Private label cigarette packaging bears the customer's trademark (e.g., Safeway...

... customers purchasing pure generic cigarettes escape. In addition, the learning costs associated with putting a customer's trademark on a new supplier's product are greater because low-quality generic cigarettes may damage the reputation of the customer's store brands in other categories. The private label effect works in the opposite direction of the transaction economies effect for retail chain stores who carry private label generic cigarettes...

**18/3,K/25 (Item 8 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

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01702885 03-53875

**Inktomi buys into e-commerce**

Quinton, Brian

Telephony v235n12 PP: 84 Sep 21, 1998

ISSN: 0040-2656 JRNL CODE: TPH

WORD COUNT: 789

...TEXT: line/off-line shopping agent

Inktomi and C2B don't want to be the biggest store in the Internet shopping mall. In fact, they don't want to sell anything. They'll just work the information booth and draw the "You Are Here" maps.

Web infrastructure supplier Inktomi- known for search engines and traffic caches-agreed earlier this month to acquire shopping...

**18/3,K/26 (Item 9 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

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01660836 03-11826

**Shopbots: Shopping robots for electronic commerce**

Jacso, Peter

Online v22n4 PP: 14-20 Jul/Aug 1998

ISSN: 0146-5422 JRNL CODE: ONL

WORD COUNT: 3048



...TEXT: <http://all-internet.com>).

Merchants are also very anxious to get you to visit their **virtual stores**, placing banner ads on other sites to attract potential **customers** to their doorsteps. From there, the merchant offers browsable **product directories**, searchable databases, detailed textual information, and even product photographs. The best sites show the...

...many of the cars in video clips where the user can control the speed and **direction** of the camera.

Many large online bookstores offer more sophisticated browsing and searching facilities than...

**18/3,K/27 (Item 10 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

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01622002 02-72991

**Managing workers in times of change**

Barrier, Michael

Nation's Business v86n5 PP: 31-34 May 1998

ISSN: 0028-047X JRNL CODE: NAB

WORD COUNT: 1895

...TEXT: news about Renaissance to his staff, Cogan spent a couple of hours describing a new **direction** for the business. He had worked with a couple of employees for more than two years to research and develop an **Internet**-based "**mall**" concept. It would be an online source where hotels could find **products** and where vendors could find **customers**.

Cogan wasn't just offering general reassurance. He was communicating his plan in detail to...

**18/3,K/28 (Item 11 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

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01560306 02-11295

**Apple unveils Web sales strategy**

Beale, Stephen

Macworld v15n2 PP: 25 Feb 1998

ISSN: 0741-8647 JRNL CODE: MAW

WORD COUNT: 573

ABSTRACT: The announcement of a **virtual Apple store** on the company **Web** site, along with Apple's previously announced partnership with CompUSA, signifies a new **direction** for Apple's retailing efforts. The new **online Apple Store** allows **users** to choose from all of Apple's core **products**, or they can configure their own Macs, choosing components from menus on the Web site...

**18/3,K/29 (Item 12 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

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01471250 01-22238

**Building trust in electronic commerce**

Salnoske, Karl

Credit World v85n6 PP: 9-11 Jul/Aug 1997

ISSN: 0011-1074 JRNL CODE: CW

WORD COUNT: 1432

...ABSTRACT: as much as \$600 billion by the year 2000, accounting for about 8% of all **retail** purchases. While making **electronic** commerce a reality has posed a number of technological challenges, the issue of transaction security has received the most public attention. The security challenge has taken 2 **directions** : 1. reassuring shoppers and **merchants** that it is safe to conduct transactions online, and 2. developing the technologies and creating...

**18/3,K/30 (Item 13 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

01448039 00-99026

**Interactive home shopping: Consumer, retailer, and manufacturer incentives to participate in electronic marketplaces**

Alba, Joseph; Lynch, John; Weitz, Barton; Janiszewski, Chris; et al

Journal of Marketing v61n3 PP: 38-53 Jul 1997

ISSN: 0022-2429 JRNL CODE: JMK

WORD COUNT: 13400

...TEXT: s databases. In contrast, this level of interactivity and selection is not available from current **Internet** **retail** sites, which function as an unwieldy collection of electronic catalogs (Rigdon 1996).

**Consumers** cannot search quickly and easily for specific **items** of merchandise, nor can they screen and compare merchandise on the basis of their idiosyncratic desires. Individual retailers provide road **maps** to facilitate search within their sites but avoid formats that would satisfy consumers' comprehensive needs...

**18/3,K/31 (Item 14 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

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01278412 99-27808

**Telecommunications technology and real estate: Some additional perspectives**

Miller, Norman G

Real Estate Finance v13n2 PP: 18-23 Summer 1996

ISSN: 0748-318X JRNL CODE: RFN

WORD COUNT: 3519

...TEXT: in climbing gear that allows you to "chat" with other rock climbers, and provides information, **maps**, and free entertainment bonuses upon placing an order. What Bill Wheaton and others do not...

... that the electronic media available today will not only be an efficient outlet for specialized **goods** and serve the repeat **customer**, they will also entertain, educate, and provide social experiences for future customers. Future retail sites...

... the retail market share could easily exceed double the current estimate of 12% of all **retail** sales. **Electronic** retailing may take a generation

to mature, but there is no doubt that it can...

**18/3,K/32 (Item 15 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

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01163487 98-12882

**Book reviews**

Ashforth, Blake E

Canadian Journal of Administrative Sciences v12n4 PP: 352-355 Dec 1995

ISSN: 0825-0383 JRNL CODE: CJA

WORD COUNT: 2148

...TEXT: the consequent blurring of the interface, organizations require a clear statement of mission to provide **direction** and unity. Bergquist likens the postmodern organization to a store in a shopping **mall** : Because of interdependencies ( **e .g.**, attracting patrons to the **mall** ) and blurred boundaries ( **e .g.**, joint rest areas), each store must strive to communicate a distinctive purpose. Second, because of the need to combine the expertise of specialists (or functions) in the service of **customers** (or **products** or geographical regions) in an ongoing manner, integrating mechanisms are vital. As Taylor and Van...

**18/3,K/33 (Item 16 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

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00934914 95-84306

**NHC intros physical, logical mgmt. pack**

Duffy, Jim

Network World v11n45 PP: 16 Nov 7, 1994

ISSN: 0887-7661 JRNL CODE: NWW

WORD COUNT: 452

...TEXT: network technician to manually update directories and routing tables.

For asset tracking, Wireman's database **stores** information about **network users** and **equipment** , terminals, workstations and personal computers, cables, cross-connect devices, wall plates, hubs, servers, routers, front-end processors, hosts and any other network device. Wireman uses this information to discover, **map** and display the network in both its physical and logical configurations.

These configurations can be...

**18/3,K/34 (Item 17 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

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00831000 94-80392

**Foodarama's nonfoods smorgasbord**

Mendelson, Seth

Supermarket Business v49n3 PP: 88-92 Mar 1994

ISSN: 0196-5700 JRNL CODE: SMB

...ABSTRACT: categories as sporting goods, softgoods, periodicals, and

stationery each receive more space than many stores **map** out for their total hardgoods area. For example, a classy, futuristic 300-square-foot business...

... store's photography center, which provides one-hour processing as well as enlargements, and its **consumer electronics** and camera **equipment**.

**Shop** -Rite adheres to a strict everyday low pricing strategy with its GM/HBC products. The...

**18/3,K/35 (Item 18 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

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00762688 94-12080

**Study says PC shoppers are knowledgeable and experienced**

Miller, Cyndee

Marketing News v27n20 PP: 5 Sep 27, 1993

ISSN: 0025-3790 JRNL CODE: MNW

WORD COUNT: 509

ABSTRACT: A study conducted by **Directions** for Decisions Inc. for InfoCorp and Ziff-Davis Publishing Co. examined the behavior of more than 4,500 **people** shopping and browsing for personal computer **products** at computer superstores, office **products** superstores, and **consumer electronics stores**. The study revealed that most shoppers know what they want before they even enter the...

...TEXT: and Ziff-Davis Publishing Co., the study examined the behavior of more than 4,500 **people** shopping and browsing for PC **products** at computer superstores, office **products** superstores, and **consumer electronics stores**.

The study revealed that most shoppers know their stuff. More than 85% of those surveyed...

**18/3,K/36 (Item 19 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

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00757345 94-06737

**Marketers can't afford to invest more in personal sales calls**

Van Gaasbeck, Richard

Marketing News v27n19 PP: 22 Sep 13, 1993

ISSN: 0025-3790 JRNL CODE: MNW

WORD COUNT: 1206

...TEXT: interactive computer kiosks will accelerate as sharp marketers join forces to promote noncompeting families of **products**: word-processing software, laser printers, and document binders, for example.

**Customer** service and satisfaction can be enhanced by providing information at the point-of-sale--the supermarket with **electronic** coupons on demand, **store maps** and directories on strategically placed interactive terminals--and marketers who capitalize on it will score...

**18/3,K/37 (Item 20 from file: 15)**

DIALOG(R)File 15:ABI/Inform(R)

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00659270 93-08491

**Prospects for promotion of "wild" shrimp in Japan: Implications for Australian exporters**

Williams, Steve C

Asia Pacific International Journal of Marketing v4n3 PP: 32-52 1992

ISSN: 0954-7517 JRNL CODE: API

WORD COUNT: 7886

...TEXT: from a demand for bulk supplies of standardized frozen product towards fresh (chilled) and live **product** to meet the changing needs of **consumers**. It was thought that consumers are now concerned about health and safety; value for money...

... development of "healthy menus" alongside standard menus in restaurants; through development of added services at **retail** level (e.g. cooking of **product** selected by the **consumer** from chilled seafood displays (for take-home meals); and seeking the development of "new" uses...

... which retained the basic frozen product, was not seen by respondents as consistent with the **directions** in which consumers are now moving.

WILLINGNESS OF THE MARKET TO SUPPORT A PROMOTIONAL CAMPAIGN...

18/3,K/38 (Item 21 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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00636663 92-51603

**Shopping in the Used Computer Market**

Randall, Alexander, V

Chief Information Officer Journal v5n1 PP: 24-27 Summer 1992

ISSN: 0899-0182 JRNL CODE: CJL

WORD COUNT: 2093

...TEXT: investment.

**AVOIDING PITFALLS**

Of course, there are also pitfalls to avoid when buying used computer **equipment**, and a savvy used computer **buyer** needs a road **map** to dodge the worst market dangers. Unfortunately, many used computer **buyers** fail to sufficiently research **equipment** prices. If you think a quick perusal of the newspaper want-ads or the industry...

... system. Buying computers means consuming information. It's smart to check a variety of sources, e.g., trade-in **stores** and computer brokers, before making a purchase. Today, retail computer vendors frequently take trade-ins...

18/3,K/39 (Item 22 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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00136475 81-06261

**The OEM: How to Grow in the Micro Market**

Cole, Bernard Conrad

Interface Age v6n3 PP: 92-93, 150 Mar 1981

ISSN: 0147-2992 JRNL CODE: INA

...ABSTRACT: of the companies involved will determine which OEM channel is chosen. Tandy, with a nationwide **network** of **retail stores**, will not use an OEM marketing approach. Intelligent Systems uses a variety of systems integrators...

...on the OEM over the short term, but is planning on expanding in the same **direction** as the market. Some **manufacturers** are catering to large corporations by forming direct sales organizations.

**18/3,K/40 (Item 1 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
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09187523 Supplier Number: 55981033 (USE FORMAT 7 FOR FULLTEXT)  
**COMPANY PROFILES.**  
Convenience Store News, v33, n10, p115  
August 1, 1997  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count: 53726

... Massachusetts Ave., Boston, MA 02115  
(617) 264-9100 / (888) 808-1804 /  
Fax: (617) 731-0336  
E-Mail: SALES@CONEXUS.NET  
Contact(s): David Crane; V.P. Sales  
Toufic Mobarak  
Ayman Rajeh...

**18/3,K/41 (Item 2 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07485676 Supplier Number: 62867507 (USE FORMAT 7 FOR FULLTEXT)  
**JDA Software Confirms Position as Number One Retail and Merchandising Systems Provider With Record Attendance At 10th Annual Users Conference.**  
Business Wire, p0083  
June 22, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 1359

... TM) for two years now and it was very exciting to hear about JDA's **direction** with its line of AS/400 **products**, in particular their plans for the JAVA-based **user** interface for MMS(R) version 5.0, **Store Portals** and **e-commerce** functionality."

Another attendee that traveled thousands of miles to attend is Mike Rees, Development...

**18/3,K/42 (Item 3 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07428528 Supplier Number: 62443111 (USE FORMAT 7 FOR FULLTEXT)  
**eHow.com Selects Envice's Prophecy for Web Site Performance Assurance.**  
PR Newswire, p2109

June 1, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 706

... knuckleball. Coupled with simple instructions, eHow.com offers printable shopping lists and direct links and **directions** to relevant shopping opportunities on each topic, so **users** can order the **goods** or services necessary to complete their task. eHow.com also brings together its community of...

...for various topic entries, participate in online chats, and take part in a welcoming, relevant **retail** experience. [http:// www .ehow.com](http://www.ehow.com).

**18/3,K/43 (Item 4 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07186769 Supplier Number: 61378635 (USE FORMAT 7 FOR FULLTEXT)  
**Universal Map Files Motion for Summary Judgment Against MapQuest.com.**  
PR Newswire, p3452  
April 7, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 225

... the United States District Court for the Western District of New York (Rochester Division).

Universal **Map** 's motion for summary judgment is accompanied by an extensive affidavit by its president. This...

...specifically perform the MapStore.com sale contract and the covenant not to compete against Universal **Map** for the **online retail** sales of printed **map products**.

Universal Map's president Gregory S. Bond stated:

"Any reasonable **person** that reviews our pleadings and my affidavit will conclude beyond a shadow of a doubt...

...and any successor to MapQuest) including the covenant not to compete against us for the **online retail** sales of printed **map products**."

About Universal Map

Since 1976 Universal Map has been providing travelers with maps to...

**18/3,K/44 (Item 5 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07160564 Supplier Number: 61033836 (USE FORMAT 7 FOR FULLTEXT)  
**After merger, Jones finds shoe fits;Apparel company steps forward with Nine West; payoff from investors. (Brief Article) (Statistical Data Included)**  
curan, catherine  
Crain's New York Business, v16, p3  
March 27, 2000  
Language: English Record Type: Fulltext  
Article Type: Brief Article; Statistical Data Included  
Document Type: Magazine/Journal; Trade  
Word Count: 1013

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...were quickly able to wrap our arms around it and get moving in a positive **direction** ,'' says Jones President Jackwyn Nemerov. Cross-selling Jones was attracted to Nine West because of...

...department stores. But Nine West, a major producer of middle-market shoes with its own **retail network** , seemed like an odd combination for Jones, which had built a solid business selling suits...

...distribution and market opportunities,'' says Ms. Nemerov. Jones is earning kudos for creating noteworthy new **products** that reach outside its typical **customer** base. The fall debut of Nine West apparel coincides with that of other brands such...

18/3,K/45 (Item 6 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

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07122424 Supplier Number: 60307610 (USE FORMAT 7 FOR FULLTEXT)

**Ericsson Mobile Phones Teams With Interpath To Re-Design And Host Ericsson's Newly Re-Launched Consumer eCommerce Site.(Company Business and Marketing)**

Cambridge Telecom Report, pNA

March 20, 2000

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 819

... re-launched Consumer Web site will enable consumers anywhere in the U.S. to comparison **shop on - line** for mobile service options from available operators in the top-50 major markets (MSA's...

...service plans via Ericsson's alliance with Point.com. Shoppers can compare plans, view coverage **maps** for local **providers** and explore special promotions (run by operators and/or Ericsson) before purchasing. Once a provider is selected, **consumers** can then view and purchase **products** from the complete line of Ericsson phones and Ericsson original accessories. To enhance the user...

18/3,K/46 (Item 7 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

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07043765 Supplier Number: 57642894 (USE FORMAT 7 FOR FULLTEXT)

**New advertising medium for retailers.**

Glimcher, David

Shopping Center World, v28, n2, p20

Feb, 1999

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 678

... different way.

By touching the screen, the consumer can retrieve a mall directory with specific **directions** that lead the customer to the advertise's retail store or a store within the...

...maintain, in that updates to the program can be made via remote access



for frequent **product** and/or price changes.

By giving **consumers** touch-screen access to a wealth of information quickly and easily, they are able to...

18/3,K/47 (Item 8 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06988904 Supplier Number: 59109899 (USE FORMAT 7 FOR FULLTEXT)  
**Where2Net Announces Board of Advisors; Charles Schwab, fusionOne, GartnerGroup, Sina.com, SmartAge.com and 24 Hour Fitness Executives help bring the Web to Stores.**  
PR Newswire, p9340  
Feb 1, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 471

... inventories and leverage Web and information technology investments.

The Where2Net advisory board provides counsel and **direction** on developing business strategy and applications that bring the World Wide **Web** to real-world **stores**. In creating a richer shopping experience for both merchants and **consumers**, Where2Net offers a virtual shopping option that provides **product** information intelligently packaged to meet their immediate needs.

"Where2Net's mission is to empower merchants...

18/3,K/48 (Item 9 from file: 16)  
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06960799 Supplier Number: 58911579 (USE FORMAT 7 FOR FULLTEXT)  
**NBC and ValueVision Enter Into Strategic Alliance with Petopia.com.**  
Business Wire, p0086  
Jan 24, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 1410

... round-out our 360-degree retail experience business model. Television enables us to sell our **products** to **consumers** within the context of real-world scenarios or stories that are best presented through television...

...a connection with our customers that is unique to the medium and complements our in- **store** kiosks and **Web** site **retail** channels. ValueVision gives us that storytelling medium and NBC's strong demographic base **maps** incredibly well with our customer base."  
"We are excited about our new alliance...

18/3,K/49 (Item 10 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06949796 Supplier Number: 58659655 (USE FORMAT 7 FOR FULLTEXT)  
**ClickAction to Introduce ERM Version 5 With Enhanced Java Platform to**

**Maximize Customer Lifetime Value for Clients.**

PR Newswire, p4581  
Jan 19, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 855

... data mining operations across multiple customer touch-points such as online, call center or in- **store** transactions. **Web** -based data exchange tools are provided to easily **map** and import new data from legacy systems into the ClickAction customer profile. As the client's database grows, marketers build a **customer** -centric knowledge base for sophisticated targeting and personalization.

The new **product** 's targeting capabilities expedite and automate the process of audience segmentation with reusable best practice...

**18/3,K/50 (Item 11 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)  
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06893895 Supplier Number: 58349090 (USE FORMAT 7 FOR FULLTEXT)

**Web exchanges stir up chemicals industry.**

Fisher, Susan E.  
InfoWorld, v21, n51, p29  
Dec 20, 1999  
Language: English Record Type: Fulltext Abstract  
Document Type: Magazine/Journal; Trade  
Word Count: 756

... Web)."

The industrial chemical industry's move into e-commerce has split primarily into two **directions** : single- **vendor** and multivendor sites, although the camps aren't mutually exclusive. A vendor may promote products via its own **Web** site, but **shop** for **goods** and make an equity investment via a third- **party** site.

Some chemical industry leaders, such as Dow and Eastman Chemical, in Kingsport, Tenn., have...

**18/3,K/51 (Item 12 from file: 16)**

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06849780 Supplier Number: 57893032 (USE FORMAT 7 FOR FULLTEXT)

**SOFTWARE. (Product Announcement)**

Computer Graphics World, v22, n11, p68  
Nov, 1999  
Language: English Record Type: Fulltext Abstract  
Article Type: Product Announcement  
Document Type: Magazine/Journal; Trade  
Word Count: 1088

... company's animation technology for the Web, which enables interactive 3D objects to speak to **users** . Voice compression technology makes it possible to include voice-overs, **product** explanations, and recorded training instructions with any object posted on the Web. The new Cult3D...

...Studio Max. Other new features include multiple event-screen viewing,

drag and drop between event **maps** and dialog controls, stereoscopic object viewing, and hierarchical view of exported scenes. The Cult3D development ...

...licensing fee of \$3600 is charged for objects once they are posted to a commercial **Web** site or **Web** store . (San Mateo, CA; +46 18 65 65 60; www.cycore.com)  
infoNOW 90

**18/3,K/52** (Item 13 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06829352 Supplier Number: 57546433 (USE FORMAT 7 FOR FULLTEXT)  
**RAND MCNALLY CHARTS A RETAIL, HIGH-TECH PATH: AFTER SLOW START, MAP PUBLISHER TAKES ON ONLINE RIVALS.** (acquired by AEA Investors Inc)  
BAEB, EDDIE  
Crain's Chicago Business, p3  
Nov 8, 1999  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count: 762

... Fla., and Minneapolis.  
The stores already sell travel accessories, small luggage and guidebooks, along with **maps** and globes. But all 28 **stores** will get **Internet** kiosks, introducing **customers** to the Web site and enabling them to buy **products** not in stock in the stores.  
We see the development of the Internet and the...

**18/3,K/53** (Item 14 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06822852 Supplier Number: 57747858 (USE FORMAT 7 FOR FULLTEXT)  
**PetPlanet.com's 'Local Pet Business Network' Hosts Pet Retailer Storefronts Online.**  
Business Wire, p1270  
Nov 22, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 639

... a day, 7 days a week.  
The Network's premium level of service includes an **online** pet supply **store** stocked with products from PetPlanet.com's extensive **product** lines, complete order fulfillment ("pick, pack and ship"), expert **customer** service, digital **maps** provided by MapQuest.com and online advertising opportunities on PetPlanet.com and MapQuest.com.  
Each...

**18/3,K/54** (Item 15 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06806991 Supplier Number: 57560992 (USE FORMAT 7 FOR FULLTEXT)  
**Vestel USA Launched to Provide Industry Leading Information Appliances To**

**Consumers and Businesses Worldwide.**

PR Newswire, p4735  
Nov 15, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 1086

... home consumers or business patrons of hotels, banks and retail outlets to easily browse the **Web** to access information, **shop online** and send **e-mail** while talking on the phone or checking voicemail. Vestel Internet.Phone is easy to...

...one-touch access to Yellow and White Pages. To print out Web pages, emails, addresses, **directions**, recipes etc., simply connect the Internet.Phone to a printer. The Internet.Phone is a...

...Vestel Internet.Phone also includes the option for a digital answering machine that instantly informs **consumers** of new messages.

**Product Availability**  
Vestel

**18/3,K/55 (Item 16 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

06773774 Supplier Number: 57066316 (USE FORMAT 7 FOR FULLTEXT)

**New Web Portal for the Tire Industry to Arrive November 2, 1999.**

PR Newswire, p4098  
Nov 1, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 579

... be able to visit to find the dealers closest to them who provide the brands, **products** and services they are seeking. Imagine a place where **consumers** can find the nearest store to them simply by clicking on the mix of products...

...alignment or oil change that they need. Once located, the consumer can automatically link to **directions** to their store of choice, or even to the store itself via a "hotlink" to...

...on hold. Consumers will also be able to send email to the store, view the **store's on-line** catalog, or go directly to the **store's e-commerce** application, if they have one. eTirePlace.com is the place for the Tire and...

**18/3,K/56 (Item 17 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

06753868 Supplier Number: 56754646 (USE FORMAT 7 FOR FULLTEXT)

**New Web site drives off-line sales.**

SYMONS, ALLENE  
Drug Store News, v21, n16, p6  
Oct 11, 1999  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade

Word Count: 337

... site is based on retailers' current advertising circulars.  
The DailyShopper.com proprietary search engines help **consumers**  
**shop online** by category, **product** or by retailer, then offer **consumers**  
the option of "clicking" to add the **product** information to a shopping  
list. The site then shows which retailer carries the item and, if  
requested, can generate a list, a **map** and driving instructions.  
The site, which also provides links to a retailer's own Web...

18/3,K/57 (Item 18 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06669539 Supplier Number: 55403680 (USE FORMAT 7 FOR FULLTEXT)  
**RIDING INSIDE E-TAIL TRACK CAN BE MUDDY.**  
BUTLER, SIMON  
Footwear News, p124  
August 2, 1999  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count: 990

... growing number of independent retailers have complained that the  
headaches involved in the upkeep of **e-tail stores** are almost too much  
to bear. These headaches have ranged from maintaining e-mail contact...

...to communicating with vendors -- some of which may employ e-commerce  
policies with seeming conflicting **directions**.

Many **vendors**, including Nike Inc., screen retailers as to their  
intentions and e-tailing capabilities. "Back in..."

18/3,K/58 (Item 19 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06664904 Supplier Number: 55879873 (USE FORMAT 7 FOR FULLTEXT)  
**Wherehouse Entertainment Selects Vicinity's Telephone Business Finder to**  
**Increase Retail Business, Improve Customer Service.**  
Business Wire, p0153  
Sept 28, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 527

... geographic and retail information. Vicinity's customers gain a  
competitive advantage through facilitated sales of **customers** buying at  
their brick-and-mortar locations.

Vicinity's **product** suite of private-label and co-branded content  
and services includes Business Finder, the Wireless Locator Service, **Maps**  
, Driving **Directions**, and Business Directory. Some of Vicinity's more  
than 280 customers include Fed Ex, Ford...

18/3,K/59 (Item 20 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06632455 Supplier Number: 55740234 (USE FORMAT 7 FOR FULLTEXT)  
**KOZ.com First to Make Community Commerce a Reality; Partners with Orbit  
Commerce and Vicinity Corporation to Combine Community Interaction and  
Local E-Commerce.**

Business Wire, p1385  
Sept 14, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 1276

... has selected Vicinity Corporation ([www.vicinity.com](http://www.vicinity.com)), the leading provider of Internet-based corporate locator **e - retail** solutions for businesses, as its partner for Community Commerce directories. Vicinity's directory solution will facilitate sales at local merchants' virtual and brick-and-mortar locations by providing **customers** with practical and timely geographic and retail information. Vicinity's **product** suite of private-label and co-branded content and services includes Business Finder, the Wireless Locator Service, **Maps**, Driving **Directions** and Business Directory.

Storefronts  
Community-enabled Business Sites  
Community-enabled business sites return to businesses Corporation  
Vicinity Corporation is the leading provider of Internet-based corporate locator **e - retail** solutions for businesses. Using Vicinity's **e - retail** marketing solutions, corporate customers possess the most robust technology for their content and service sites...

...geographic and retail information. Vicinity's customers gain a competitive advantage through facilitated sales to **customers** buying at their brick-and-mortar locations. Vicinity's **product** suite of private-label and co-branded content and services includes Business Finder, the Wireless Locator Service, **Maps**, Driving **Directions**, and Business Directory. Some of Vicinity's more than 220 customers include Fed Ex, Ford ...

18/3,K/60 (Item 21 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06631607 Supplier Number: 55738456 (USE FORMAT 7 FOR FULLTEXT).  
**TimeDance and MapBlast! Launch New Co-Branded Scheduling Service; Agreement  
Brings Powerful Web-Based Scheduling to Millions of MapBlast! Users.**

Business Wire, p0595  
Sept 14, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 652

... com) is an award-winning Web site that provides users with the most accurate interactive **maps** and driving **directions**, as well as extensive information on services and **products** near a **user**'s address or travel route. MapBlast! also provides lodging information and reservation capabilities, traffic reports...

...a free service offered by Vicinity Corporation  
(<http://www.vicinity.com>), the leading provider of **Internet** -based **e - retail** solutions for businesses.

About TimeDance  
Based in Redwood City, California, TimeDance ([www.timedance.com](http://www.timedance.com))

offers...

18/3,K/61 (Item 22 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06499196 Supplier Number: 55204858 (USE FORMAT 7 FOR FULLTEXT)  
**Yahoo! Yellow Pages Announces Featured Business Program; Leading Online  
Yellow Pages Service Offers Businesses More Exposure.**  
Business Wire, p0294  
July 20, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 1215

... a specific address or nationwide door-to-door driving directions by  
going directly to Yahoo! **Maps** .

Fulfill All Your Business Needs

**Merchants** looking for cost effective and efficient ways to conduct  
business online and reach large audiences...

...can connect with Yahoo!'s network of buyers and sellers by moving their  
business transactions **online** using Yahoo! **Store**  
(<http://store.yahoo.com>), sell products in person-to-person auctions on  
Yahoo! Auctions ([http...](http://)

...list goods for sale on Yahoo! Classifieds  
(<http://classifieds.yahoo.com>). For all commerce enabled **online stores** ,  
Yahoo! Business Express  
(<http://docs.yahoo.com/info/suggest/busexpress.html>) offers expedited  
consideration of...

18/3,K/62 (Item 23 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06498498 Supplier Number: 55198082 (USE FORMAT 7 FOR FULLTEXT)  
**Vicinity Announces Agreement with SpeechWorks to Provide E-Retail Solution  
for SpeechSite.**  
Business Wire, p0152  
July 20, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 750

... Web surfers.

About Vicinity

Vicinity Corp. is the leading provider of Internet-based corporate  
locator **e - retail** solutions for businesses. Using Vicinity's **e - retail**  
marketing solutions, corporate customers possess the most robust  
technology for their content and service sites...

...geographic and retail information. Vicinity's customers gain a  
competitive advantage through facilitated sales to **customers** buying at  
their brick-and-mortar locations. Vicinity's **product** suite of  
private-label and co-branded content and services includes Business Finder,  
the Wireless Locator Service, **Maps** , Driving **Directions** , and Business  
Directory. Some of Vicinity's more than 220 customers include Fed Ex, Ford

...  
18/3,K/63 (Item 24 from file: 16)  
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06491428 Supplier Number: 55171496 (USE FORMAT 7 FOR FULLTEXT)  
**Netopia Signs Licensing Agreement with Vicinity to Provide Web Site  
Building Platform for its Fortune 500 Clients.**  
Business Wire, p0518  
July 16, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 754

... store locations."  
About Vicinity  
Vicinity Corporation is the leading provider of Internet-based  
corporate locator **e - retail** solutions for businesses. Using Vicinity's  
**e - retail** marketing solutions, corporate customers possess the most robust  
technology for their content and service sites...

...geographic and retail information. Vicinity's customers gain a  
competitive advantage through facilitated sales to **customers** buying at  
their brick-and-mortar locations. Vicinity's **product** suite of  
private-label and co-branded content and services includes Business Finder,  
the Wireless Locator Service, **Maps**, Driving **Directions**, and Business  
Directory. Some of Vicinity's more than 220 customers include Fed Ex, Ford  
...

18/3,K/64 (Item 25 from file: 16)  
DIALOG(R) File 16:Gale Group PROMT(R)  
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06475776 Supplier Number: 55099208 (USE FORMAT 7 FOR FULLTEXT)  
**Vicinity Launches E-Retail Solutions In Europe; European brick-and-mortar  
stores enhance their Web sites and drive customer traffic to their retail  
store fronts.**  
Business Wire, p0090  
July 8, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 608

... Toyota and UPS.  
About Vicinity  
Vicinity Corporation (www.vicinity.com) is the leading provider of  
**Internet**-based **e - retail** solutions for brand name Fortune 1000  
companies. Using Vicinity's **e - retail** marketing solutions, corporate  
customers possess the most robust search and geo-enabled technology for  
their...

...timely geographic and retail information. Vicinity's customers gain a  
competitive advantage by bringing Web **users** to physical locations to buy  
**products** and services. Vicinity's suite of private-label products and  
services includes SiteMaker, Business Finder, the Wireless Locator Service,  
**Maps**, Driving **Directions**, and Business Directory. Some of Vicinity's  
more than 220 customers include, Fed Ex, Ford...



18/3,K/65 (Item 26 from file: 16)  
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06467655 Supplier Number: 55042120 (USE FORMAT 7 FOR FULLTEXT)  
**Peapod's Consumer Directions Signs Up Hershey Foods Corporation; Hershey Is Latest Subscriber To Consumer Directions' Innovative Online Research Services.**  
Business Wire, p1192  
July 1, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 414

... grocer, today announced that Hershey Foods Corporation (NYSE: HSY) is its latest subscriber to Consumer **Directions** (TM). **Consumer Directions** (TM) is an online research service that provides **consumer goods** companies with **client** -specific information related to the dynamic market potential of the Internet grocery or "consumer direct...

...Internet grocery market, together with its Web site technology, which allows it to design customized **virtual stores**, promotions and test environments, uniquely positions the Company to provide these research services.

Hershey Foods...

18/3,K/66 (Item 27 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06452421 Supplier Number: 55056147 (USE FORMAT 7 FOR FULLTEXT)  
**How retailers can survive e-tailing.(electronic commerce)**  
Moody, Glyn  
Computer Weekly, p26  
June 17, 1999  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count: 1841

... local store openings etc, and to enable customers to book appointments with sales people at **stores**.

Another way for **Web**-based information to be used as an adjunct to the physical store would be to provide online **maps** showing where stores are located, along with parking information and links to other transport Web...

18/3,K/67 (Item 28 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06447812 Supplier Number: 55029498 (USE FORMAT 7 FOR FULLTEXT)  
**Vicinity SiteMaker Creates 'Cyber-Bridge' for National Retail Stores and Franchises.**  
Business Wire, p1158  
June 30, 1999  
Language: English Record Type: Fulltext

Document Type: Newswire; Trade  
Word Count: 788

... custom order basis.

About Vicinity

Vicinity Corporation (www.vicinity.com) is the leading provider of **Internet** -based **e - retail** solutions for brand name Fortune 1000 companies. Using Vicinity's **e - retail** marketing solutions, corporate customers possess the most robust search and geo-enabled technology for their...

...timely geographic and retail information. Vicinity's customers gain a competitive advantage by bringing Web **users** to physical locations to buy **products** and services. Vicinity's suite of private-label products and services includes SiteMaker, Business Finder, the Wireless Locator Service, **Maps** , Driving **Directions** , and Business Directory. Some of Vicinity's more than 220 customers include, Fed Ex, Ford...

18/3,K/68 (Item 29 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

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06427934 Supplier Number: 54951703 (USE FORMAT 7 FOR FULLTEXT)

'It's On!' 'nike.com' Redesigns Internet Site for E-Commerce.

PR Newswire, p3130

June 22, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1537

... Remedy and Shopping.com.

Vicinity Corporation is the leading provider of Internet-based corporate locator **e - retail** solutions for businesses. Using Vicinity's **e - retail** marketing solutions, corporate customers possess the most robust technology for their content and service sites...

...geographic and retail information. Vicinity's customers gain a competitive advantage through facilitated sales of **customers** buying at their brick-and-mortar locations. Vicinity's **product** suite of private-label and co-branded content and services includes Business Finder, the Wireless Locator Service, **Maps** , Driving **Directions** , and Business Directory. Some of Vicinity's more than 220 customers include, Fed Ex, Ford  
...

18/3,K/69 (Item 30 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

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06397810 Supplier Number: 54833647 (USE FORMAT 7 FOR FULLTEXT)

**Building, Testing Electronic Commerce Infrastructures Subject of Software Council's June E-Commerce Meeting.**

PR Newswire, p5841

June 9, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 311

... At Candle, he has had responsibility for implementing this Santa

Monica-based software developer's **Online Store** , as well as secure Extranet applications for customers. He has also been driving a major re-architecture of Candle's Internet presence, in line with corporate **directions** for establishing networked business relations with customers, **suppliers** and partners.

According to Deborah Bayles, CEO of NETouch Communications and chair of the electronic...

18/3,K/70 (Item 31 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

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06325306 Supplier Number: 54585479 (USE FORMAT 7 FOR FULLTEXT)

**Vicinity Partners With AvantGo to Provide Mobile Device Users With**

**MapBlast! Maps and Driving Directions for New Service, AvantGo.com.**

PR Newswire, p6011

May 10, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 521

... capital firms including CMGi@dventures and Oak Investment Partners. It is the leading provider of **Internet**-based **e - retail** marketing solutions for businesses. Using Vicinity's services, corporate customers posses the most robust technology...

...practical and timely geographic and retail information gaining a competitive advantage through facilitated sales of **customers** buying at their brick-and-mortar locations. Vicinity's **product** suite of private-label and co-branded content and services includes Business Finder, the Wireless Locator Service, **Maps** , Driving **Directions** , and Business Directory. Some of Vicinity's more than 220 customers include Fed Ex, Ford ...

18/3,K/71 (Item 32 from file: 16)

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06267423 Supplier Number: 54366891 (USE FORMAT 7 FOR FULLTEXT)

**Wyle Systems Partners With Vicinity Corporation.**

PR Newswire, p9756

April 13, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 592

... wylesystems.com.

About Vicinity

Vicinity Corporation is the leading provider of Internet-based corporate locator **e - retail** solutions for businesses. Using Vicinity's **e - retail** marketing solutions, corporate customers posses the most robust technology for their content and service sites...

...geographic and retail information. Vicinity's customers gain a competitive advantage through facilitated sales of **customers** buying at their brick-and-mortar locations. Vicinity's **product** suite of private-label and co-branded content and services includes Business Finder, the Wireless Locator Service, **Maps** , Driving **Directions** , and Business

Directory. Some of Vicinity's more than 220 customers include, Alta Vista, Fed...

18/3,K/72 (Item 33 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

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06265651 Supplier Number: 54358459 (USE FORMAT 7 FOR FULLTEXT)

**Vicinity Unveils the Most Accurate, Detailed U.S. Maps and Driving Directions Available on the Web.**

PR Newswire, p8875

April 13, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 474

... almost daily.

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...geographic and retail information. Vicinity's customers gain a competitive advantage through facilitated sales of **customers** buying at their brick-and-mortar locations. Vicinity's **product** suite of private-label and co-branded content and services includes Business Finder, the Wireless Locator Service, **Maps**, **Driving Directions**, and Business Directory. Some of Vicinity's more than 220 customers include, Alta Vista, Fed...

18/3,K/73 (Item 34 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

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06263854 Supplier Number: 54351627 (USE FORMAT 7 FOR FULLTEXT)

**Just in Time for Spring Vacations - Vicinity Offers Geography-Based Technology To America Online's Travel Channel.**

PR Newswire, p8463

April 12, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 474

... Web today."

About Vicinity

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...geographic and retail information. Vicinity's customers gain a competitive advantage through facilitated sales of **customers** buying at their brick-and-mortar locations. Vicinity's **product** suite of private-label and co-branded content and services includes Business Finder, the Wireless Locator Service, **Maps**, **Driving Directions**, and Business Directory. Some of Vicinity's more than 200 customers include, Alta Vista, Fed...

18/3,K/74 (Item 35 from file: 16)  
DIALOG(R) File 16:Gale Group PROMT(R)  
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06224407 Supplier Number: 54233256 (USE FORMAT 7 FOR FULLTEXT)

**Worldwide Video Calling Net For the Average Joe 03/26/99.**

Newsbytes, pNA

March 26, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; General Trade

Word Count: 722

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...Galperin, spokesperson for Talk Visual Corp., told Newsbytes that the company is "setting up a **network** of **retail store** locations worldwide...so that customers can come in and make a video call to any...

...sophisticated than home video services are, but, yes, theoretically you can, as long as the **equipment** is compatible." The resulting videocalling services will be offered to **consumers**, travelers and businesspersons. Available will be connection options over both IP and ISDN. Eugene Rosov...

...which is "interoperability," and the fact that there are many proposed standards but no clear **direction** for the technology. IDC said the VoIP gateway market could become bogged down in the...

18/3,K/75 (Item 36 from file: 16)  
DIALOG(R) File 16:Gale Group PROMT(R)  
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06200033 Supplier Number: 54135596 (USE FORMAT 7 FOR FULLTEXT)

**E-commerce gets personal. (IDT Net2Phone's service) (Industry Trend or Event)**

O'Shea, Dan

Telephony, pNA

Feb 15, 1999

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 1010

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...season represented a turning point in that evolution, as shoppers finally began to flock to **retail Web** sites to spend their money. Others suggest that while interest in e-commerce is increasing, most of the shopping public still is too confused by the **Web retail** process-or too afraid of posting credit card numbers-to make e-commerce a viable...

...So far, the Web has been unable to match the experience, which is why many **people** who surf **retail Web** sites for **products** or services often end up finishing the transaction over the phone. However, strategies and **products** for bringing better **customer** service to the e-commerce industry are beginning to emerge. And as it turns out...

...and call-back customer assistance, it could vastly increase the efficiency and value of existing **retail Web** sites, and provide a more solid business model for launching new e-commerce ventures. Several...

...Katz, director of interactive services for IDT Net2Phone. However, in the increasingly crowded arena of **on - line shops** and full-fledged **e - malls**, IP calling features may be a strong point of differentiation. Visitors to the ezsurf.com...

...days to respond. Other sites are more helpful, but not much more. Wal-Mart's **on - line store**, for example, directs customers to the nearest Wal-Mart store in the physical world-not out of the question since you can't drive in any **direction** for 15 minutes without seeing a Wal-Mart. The quickening evolution of

**18/3,K/76 (Item 37 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

06185534 Supplier Number: 54074860 (USE FORMAT 7 FOR FULLTEXT)  
**LANDINFO.com Announces New Internet Store for Its Exclusive Map Products.**  
PR Newswire, p3462  
March 11, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 311

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...LANDINFO.com, the Internet's destination for digital map products, unveiled its new 1000+ page **Online Map Store**. The new **Internet outlet**, developed by LAND INFO International, the leading digital **map producer**, will offer exclusive high-resolution, geo-referenced **map products** at below-market prices. The company plans to use the Internet as a sales...

**18/3,K/77 (Item 38 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)  
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06160955 Supplier Number: 53975133 (USE FORMAT 7 FOR FULLTEXT)  
**Internet Update 02/26/99.**  
Newsbytes, pNA  
Feb 26, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; General Trade  
Word Count: 542

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...Roulette Investigate the security of the Russian nuclear arsenal. Read extended interviews about and access **maps** of Russian nuclear facilities, and take a closer look at the international black market in...

...cyber doors to customers with a line-up of thousands of drugs and personal care **items**. **Consumers** can compare prices with other **stores online**, ask questions to pharmacists and even get prescriptions filled. World Wide Web: <http://drugstore.com...>

**18/3,K/78 (Item 39 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

06149623 Supplier Number: 53936928 (USE FORMAT 7 FOR FULLTEXT)  
**Configuration Tools Break New Ground -- Commerce interfaces hook into  
back-end systems.(Industry Trend or Event)**

Karpinski, Richard  
InternetWeek, p1(1)  
Feb 22, 1999  
Language: English Record Type: Fulltext  
Document Type: Newsletter; Trade  
Word Count: 1353

... explains to a user why a particular network configuration will not work.

Online Dealing

One **direction** for online **sellers** is to integrate more tightly with corporate purchasing departments. This week, Trilogy will announce a ...

...company, pcOrder.com, that will tightly integrate that company's electronic storefront technology for IT **products** directly onto corporate desktops. **Customers** of pcOrder.com- which include PC manufacturers Compaq, Hewlett-Packard and IBM and resellers Ingram Micro and MicroAge-will use Trilogy's buy-side procurement **product**, Buying Chain, to link **users** from corporate intranets directly into **Web stores** powered by the pcOrder.com configurator.

"When you're negotiating business-to-business contracts these...

18/3,K/79 (Item 40 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06136198 Supplier Number: 53891546 (USE FORMAT 7 FOR FULLTEXT)  
**Vicinity Announces New Vice President of Marketing and Vice President Of  
Business Development.**

PR Newswire, p6308  
Feb 17, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 727

... market share."

About Vicinity

Vicinity Corporation ( <http://www.vicinity.com> ) is the leading provider of **Internet** -based, **e - retail** marketing solutions. Vicinity's **e - retail** solutions help businesses facilitate sales at their real-world locations by increasing the selling power...

...content allowing them to provide the most up-to-date and local store, brand and **product** information to their **consumer** audiences. Vicinity's services include Wireless Locator Service with GTE TSI, GeoSearch, Business Finder, Business Directory, **Maps**, and Driving **Directions**. Vicinity has more than 200 Fortune 1000 customers including Fed Ex, GM, Hewlett-Packard, Levi...

18/3,K/80 (Item 41 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

06092162 Supplier Number: 53632461 (USE FORMAT 7 FOR FULLTEXT)

**The Devotion CYCLE.**

Chain Store Age Executive with Shopping Center Age, v75, n1, p52(1)  
Jan, 1999

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 4811

... this phase. The Internet is an ideal tool for interacting with consumers before they enter **stores**. But **Web** sites must provide more than store locations, **directions** and basic electronic versions of package descriptions (which is typical of most major retailers' Web...

...can be an excellent resource in helping retailers provide the type of information today's **consumers** seek. Many already have detailed **product** information on their Web sites; retailers can incorporate their vendors' Web addresses into their advertisements...

**18/3,K/81 (Item 42 from file: 16)**

DIALOG(R) File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

06084761 Supplier Number: 53603130 (USE FORMAT 7 FOR FULLTEXT)

**Firstwave Announces Netgain Internet Business Center; Portal Technology  
Leverages the Web for Sales Effectiveness.**

PR Newswire, p7566

Jan 20, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1145

... Vicinity

Vicinity Corporation (www.vicinity.com) is the leading provider of Internet-based corporate locator **e - retail** solutions for the enterprise. Vicinity's **e - retail** solutions help ...content which allows them to provide the most convenient, up-to-date store location and **product** information to their **consumer** audience. Vicinity's **product** suite of private-label, outsource services includes Business Finder, **Maps**, Driving **Directions**, and Business Directory. Some of Vicinity's more than 220 customers include, Alta Vista, BellSouth...

**18/3,K/82 (Item 43 from file: 16)**

DIALOG(R) File 16:Gale Group PROMT(R)

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06072760 Supplier Number: 53550798 (USE FORMAT 7 FOR FULLTEXT)

**Vicinity Corporation Accepts \$5 Million in Financing From Oak Investment  
Partners.**

PR Newswire, p2363

Jan 12, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 643

... automation software.  
About Vicinity



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...label content allowing them to provide the most up-to-date and local store and **product** information to their **consumer** audiences. Vicinity's services include GeoSearch, Business Finder, Business Directory, **Maps** , and Driving **Directions** . Vicinity has more than 200 Fortune 1000 customers including Fed Ex, GM, Hewlett-Packard, Levi...

**18/3,K/83** (Item 44 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06009131 Supplier Number: 53407125 (USE FORMAT 7 FOR FULLTEXT)  
**The Internet Mall 'For the Rich and Famous' Opens.**  
PR Newswire, p0557  
Dec 16, 1998  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 803

... class shopping streets. The Worth Ave. and Fifth Ave., streets are presented graphically with photography, **maps** , and a **merchant** directory. Stores on these streets are being contacted to ascertain their interest in being graphically...

...their own exterior store front, product photography and option for virtual tours of their premises. **Stores** having existing **web** sites will be offered the opportunity to have their site linked in for a monthly...

**18/3,K/84** (Item 45 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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05976692 Supplier Number: 53278713 (USE FORMAT 7 FOR FULLTEXT)  
**NOS Wars-Is NetWare 5 Too Little or Just Too Early?(Software Review) (Evaluation)**  
Drews, James E.  
Network Computing, p72(1)  
Dec 1, 1998  
Language: English Record Type: Fulltext  
Article Type: Evaluation  
Document Type: Magazine/Journal; Trade  
Word Count: 2251

... to the rest of the network. With NetWare 4.x, developers have the option to **store** a service's **network** address in NDS instead of using SAP packets. Unfortunately, very few **vendors** have moved their applications in this **direction** .

Moving to an all IP-based network will help, but computers still must find a...

**18/3,K/85** (Item 46 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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05963454 Supplier Number: 53240261 (USE FORMAT 7 FOR FULLTEXT)  
**Kmart Makes Holiday Shopping Easy with New Internet Shopping Site.**  
PR Newswire, p6815  
Nov 19, 1998  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 562

... shop the traditional way, Kmart.com offers a Kmart Store Locator, which provides directories and **maps** to locate the nearest Kmart store. Holiday shoppers also will find at Kmart.com valuable coupons redeemable in Kmart **stores**.

Kmart launched secure **online** shopping in May 1998. Kmart.com features an array of specialty shops geared towards unique...

**18/3,K/86 (Item 47 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

05957604 Supplier Number: 53226367 (USE FORMAT 7 FOR FULLTEXT)  
**Inktomi buys into e-commerce: Infrastructure specialist takes C2B's on-line/off-line shopping agent. (Inktomi acquires C2B) (Company Business and Marketing)**  
Telephony, nISSN 0040-2656, pNA  
Sept 21, 1998  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count: 694

Inktomi and C2B don't want to be the biggest **store** in the **Internet** shopping **mall**. In fact, they don't want to sell anything. They'll just work the information booth and draw the "You Are Here" **maps**.

Web infrastructure **supplier** Inktomi- known for search engines and traffic caches-agreed earlier this month to acquire shopping...

**18/3,K/87 (Item 48 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
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05927638 Supplier Number: 53167364 (USE FORMAT 7 FOR FULLTEXT)  
**Wireless: AT&T launches online buying for wireless products and services; largest wireless carrier to offer automated online store. (Company Business and Marketing)**  
EDGE, on & about AT&T, pNA  
Nov 2, 1998  
Language: English Record Type: Fulltext  
Document Type: Newsletter; Trade  
Word Count: 463

(USE FORMAT 7 FOR FULLTEXT)  
TEXT:

...and the Internet. AT&T is the largest wireless service provider to open an automated **online store** on its **Web** site. At the site, <http://www.att.com/wireless/>, consumers and small businesses can get...

...25 activation fee will be waived. Each purchase includes a risk-free trial where the **customer** is responsible for airtime usage, but can return

the **equipment** for a refund during the first 30 days. "Our **online** phone **store** uses the power of the Internet to give **customers** another choice in buying wireless **products** and services that best fit their needs," said Anne Gordon, vice president of National Marketing, AT&T Wireless Services. "The **online** **store** , along with a redesign of our entire Web site, was driven by feedback from customers...

...to navigate, customer oriented, safe for submitting personal information and fun to visit." At the **online** **store** , customers can purchase a variety of AT&T Digital PCS phones and service plans online...

...they live or work. The customer can also explore the site to check on coverage **maps** , breeze through calling plans, take a tour of the "phone showroom" and visit **Customer** Service for answers to questions. Information and choices on **products** and price plans are clearly displayed and easy to review. **Customers** can also research additional AT&T Wireless **products** and services including wireless data solutions such as AT&T PocketNet Service, AT&T CellCard for international wireless service and Wireless Office Service for business use. To purchase these **products** , **customers** can select toll free numbers to call or access a list of the nearest AT...

18/3,K/88 (Item 49 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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05916210 Supplier Number: 53144747 (USE FORMAT 7 FOR FULLTEXT)  
**AT&T Launches Online Buying for Wireless Products and Services; Largest Wireless Carrier to Offer Automated Online Store.**  
Business Wire, p0079  
Oct 29, 1998  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 473

... to navigate, customer oriented, safe for submitting personal information and fun to visit."

At the **online** **store** , customers can purchase a variety of AT&T Digital PCS phones and service plans online...

...they live or work. The customer can also explore the site to check on coverage **maps** , breeze through calling plans, take a tour of the "phone showroom" and visit **Customer** Service for answers to questions. Information and choices on **products** and price plans are clearly displayed and easy to review.

**Customers** can also research additional AT&T Wireless **products** and services including wireless data solutions such as AT&T PocketNet Service(R), AT&T...

18/3,K/89 (Item 50 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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05881082 Supplier Number: 53063727 (USE FORMAT 7 FOR FULLTEXT)  
**Vicinity Helps Businesses Turn Web Traffic Into Foot-Traffic With Business Finder 4.0.**  
PR Newswire, p5095  
Oct 7, 1998

Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 686

... Vicinity

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...content which allows them to provide the most convenient, up-to-date store location and **product** information to their **consumer** audience. Vicinity's **product** suite of private-label, outsource services includes Business Finder, **Maps**, Driving **Directions**, and Business Directory. Some of Vicinity's more than 220 customers include, AltaVista, BellSouth, Fed...

18/3,K/90 (Item 51 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)  
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05881053 Supplier Number: 53063688 (USE FORMAT 7 FOR FULLTEXT)

**Vicinity Corporation Announces GeoSearch.**

PR Newswire, p5092

Oct 7, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 645

... Vicinity

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...content which allows them to provide the most convenient, up-to-date store location and **product** information to their **consumer** audience. Vicinity's **product** suite of private-label, outsource services includes Business Finder, **Maps**, Driving **Directions**, and Business Directory. Some of Vicinity's more than 220 customers include, AltaVista, BellSouth, Fed...

18/3,K/91 (Item 52 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

05714523 Supplier Number: 50177608 (USE FORMAT 7 FOR FULLTEXT)

**VALUE-BASED INNOVATION FOR SUCCESSFUL PRODUCTS**

Topping, Dick

Appliance, p71

July, 1998

Language: English Record Type: Fulltext

Article Type: Article

Document Type: Magazine/Journal; Trade

Word Count: 711

... face and point-of-purchase sales techniques. A company can only build personality into a **product** to attract **buyers** by getting closer to its **customers** - **product** by **product**, feature by feature.

To elicit **consumer** insight that becomes the basis for **product**

definition, companies are adopting a modified approach to **consumer / user** focus groups which are used to develop qualitative data about consumer preferences. Especially for mass...

...sold into highly segmented markets, focus group output is considered as only indicative of the **direction** of product definition and requires supplementary quantitative market research. This two-step process introduces time...

18/3,K/92 (Item 53 from file: 16)  
DIALOG(R) File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

05634928 Supplier Number: 50066625 (USE FORMAT 7 FOR FULLTEXT)  
**InforumOnline -- www.inforumonline.com -- Debuts: the MEDSTAT Group's  
Inforum Products Now Available Via the Internet.**  
Business Wire, p6091443  
June 9, 1998  
Language: English Record Type: Fulltext  
Article Type: Article  
Document Type: Newswire; Trade  
Word Count: 513

... delivery system.

InforumOnline is a one-stop-shop for healthcare managers. Without leaving the office, **customers** can access Inforum **products** as well as Inforum's Information **Store**, a **virtual** shopping center stocked with analyses organized around such topics as managed care, Medicare risk, outcomes studies, **product** line planning, target marketing, community health, and many more. For **customers** who license Inforum's software **products** via InforumOnline, the service eliminates ongoing hardware upgrades and increases their work speed. InforumOnline enables...

...data updates and purchased upgrades, and the flexibility of working at home. Through the Information **Store**, customers can order **online** to receive ad hoc reports, **maps**, and charts; full planning and marketing studies; and direct mail marketing services.

In addition to...

18/3,K/93 (Item 54 from file: 16)  
DIALOG(R) File 16:Gale Group PROMT(R)  
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05632211 Supplier Number: 50062787 (USE FORMAT 7 FOR FULLTEXT)  
**Cars must get 'personality'**  
NASSER, Jac  
Automotive News, v71, n5767, p39  
May 25, 1998  
Language: English Record Type: Fulltext  
Article Type: Article  
Document Type: Magazine/Journal; Tabloid; Trade  
Word Count: 1393

... would want the capability to be able to have different designs and head in different **directions**.

What are your **dealers** telling you about market consolidation and Ford **Retail Networks**?

It is mixed. Whenever you go through a big change, you always go

through a...

18/3,K/94 (Item 55 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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05449574 Supplier Number: 48261793 (USE FORMAT 7 FOR FULLTEXT)  
**Games Sites Unite to Combat AOL**  
Digital Kids, pN/A  
Feb 1, 1998  
Language: English Record Type: Fulltext  
Document Type: Newsletter; Trade  
Word Count: 551

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...of \$9.95 per month, variety of games, affinity programs, innovative customer service, and bundled **retail** software packages (e.g., Quake, Air Warrior, and Diablo bundled under the GameStorm umbrella) all attempt to drive the Web-based game **customer** to GameStorm's **products** both **online** and at **retail** locations. Kesmai's game service is also trying to undercut its online competitors-AOL, at...

...Web. These partnerships and the subsequent co-branding and packaging of their games on the **retail** shelves (i.e., putting Quake in a package with Air Warrior and WarCraft II) will make a compelling...

...s games more robust; on the other, it is a very small step in the **direction** of the development of de facto standards for online game play, which will make aggregating...

18/3,K/95 (Item 56 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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05420707 Supplier Number: 48222337 (USE FORMAT 7 FOR FULLTEXT)  
**Internet Shopping: HP Opens Web Outlet Center to Sell Refurbished Consumer Products**  
EDGE: Work-Group Computing Report, pN/A  
Jan 12, 1998  
Language: English Record Type: Fulltext  
Document Type: Newsletter; Trade  
Word Count: 434

... Web site helps customers find HP-authorized resellers near them (<http://www.hp.com/usa>). **Customers** simply select a **product**, type in their addresses and the locator provides a street **map** to nearby resellers that sell HP PCs and server, printing, imaging and extended-storage **products** and supplies. The reseller locator directs **customers** to resellers that can provide HP **products** that are unavailable via the HP electronic factory outlet. "Hot links" on the site take customers directly to resellers' sites and **online stores**.

HP also has developed an electronic product-marketing information kit to help resellers sell HP...

18/3,K/96 (Item 57 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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05411943 Supplier Number: 48211051 (USE FORMAT 7 FOR FULLTEXT)

**HP Opens Web Outlet Center to Sell Refurbished Consumer Products.**

Business Wire, p01060269

Jan 6, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 512

... Web site helps customers find HP-authorized resellers near them (<http://www.hp.com/usa>). **Customers** simply select a **product**, type in their addresses and the locator provides a street **map** to nearby resellers that sell HP PCs and server, printing, imaging and extended-storage **products** and supplies. The reseller locator directs **customers** to resellers that can provide HP **products** that are unavailable via the HP electronic factory outlet. "Hot links" on the site take customers directly to resellers' sites and **online stores**.

HP also has developed an electronic product-marketing information kit to help resellers sell HP...

**18/3,K/97 (Item 58 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

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05364776 Supplier Number: 48159025 (USE FORMAT 7 FOR FULLTEXT)

**Rand McNally Sets Up Travel Store On Web 12/03/97**

Menefee, Sami

Newsbytes, pN/A

Dec 3, 1997

Language: English Record Type: Fulltext

Document Type: Newswire; General Trade

Word Count: 605

... lack detailed travel information or guides for other parts of the US or world.

The **online store**'s catalog separates **items** into different categories for **user** convenience: software and CD-ROMs, US **maps** and guidebooks, international **maps** and guidebooks, globes, world atlases, wall **maps**, reference, games and activities, and luggage and travel accessories.

Of the three CDs produced by...

**18/3,K/98 (Item 59 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

05311594 Supplier Number: 48085132 (USE FORMAT 7 FOR FULLTEXT)

**Network Imaging & Intergraph Strategic Agreement Delivers Advanced Mapping Capabilities to Government Agencies**

PR Newswire, p1029DCW036

Oct 29, 1997

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 774

... agreement to use lView:Object Manager as the key component in their Maps Online digital **map** repository application. **Maps** Online allows **producers** of geospatial data to archive, index, compress and distribute

their maps over the Internet or a corporate intranet. lView:Object Manager enables Maps **Online** to more efficiently **store** , manage and distribute geospatial data. The agreement results from Network Imaging's concentrated efforts to...

**18/3,K/99 (Item 60 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

05231519 Supplier Number: 47978198 (USE FORMAT 7 FOR FULLTEXT)

**Martha Decorates Web**

Rogers, Amy  
InternetWeek, p33  
Sept 15, 1997  
Language: English Record Type: Fulltext  
Document Type: Newsletter; Trade  
Word Count: 712

... onslaught that flooded the site's servers. Fans flocked to inspect the site's elaborate **online store** , program guides for Stewart's TV show, recipes and craft **directions** .

Service **provider** Digex Inc. (www.digex.net) was brought on a week before the launch to host...

**18/3,K/100 (Item 61 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

05176094 Supplier Number: 47899384 (USE FORMAT 7 FOR FULLTEXT)

**MapInfo Introduces the Microsoft Map Store.**

Business Wire, p8111105  
August 11, 1997  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 718

... reveals hidden patterns and trends that cannot be seen in traditional spreadsheet views.

The new **Internet store** offers easy access to downloadable **products** for Excel **users** to expand the functionality of Microsoft Map and increase their analysis capabilities and productivity.

"MapInfo's Microsoft MapStore is a great site...

**18/3,K/101 (Item 62 from file: 16)**

DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

05131421 Supplier Number: 47833500 (USE FORMAT 7 FOR FULLTEXT)

**Key:GTE Mobilnet**

Mobile Phone News, v15, n28, pN/A  
July 14, 1997  
Language: English Record Type: Fulltext  
Document Type: Newsletter; Trade  
Word Count: 215

Description of Site: This site is geared toward Florida **customers** only. Features include a **virtual store** which displays service and



**product** descriptions. Visitors indicate which they are interested in, enter their home phone number, and a...

...has promotions, wireless data, and a customer service online section, which features trouble-shooting, coverage **maps**, rate plans, a directory of retail locations, FAQs and GTE-related links. GTE's main site (www.mobilnet.gte.com) has coverage **maps** and product and service descriptions. It hotlinks to the Florida site. It is up to...

**18/3,K/102** (Item 63 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

05131414 Supplier Number: 47833493 (USE FORMAT 7 FOR FULLTEXT)  
**Key:Ameritech Cellular Services**  
Mobile Phone News, v15, n28, pN/A  
July 14, 1997  
Language: English Record Type: Fulltext  
Document Type: Newsletter; Trade  
Word Count: 198

Description of Site: Ameritech's site has added an " **Online Store** " that allows visitors to buy the company's accessories, such as cigarette adapters and cases, via the Internet. **Customers** can view pictures and information on the **items**, place them in their virtual "shopping cart," and purchase them by entering credit card information and a mailing address for the items to be **delivered**. The site also includes promotions and a national accounts program, customer stories, a directory of retail locations, coverage **maps** and rate plans, tips, and a media kit of press releases, special services and a...

**18/3,K/103** (Item 64 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

04991326 Supplier Number: 47331504  
**Drug chains take to Internet.**  
Chain Drug Review, p3  
April 28, 1997  
Language: English Record Type: Abstract  
Document Type: Magazine/Journal; Tabloid; Trade

**ABSTRACT:**

...that using the Internet is a low-cost and effective way of reaching customers and **consumers**. Drug retailers can use the Internet to relate information concerning **products**, services, promotions, and other offerings. Many chains have the Internet capability to transfer prescriptions from store to **store** via the **Internet**, although filling new prescriptions by Internet is not yet possible. Almost every major drug chain has a home page Web site, offering corporate data, consumer information, **maps** and store sites, information on prescription drugs, and other information services. Analysts state that the...

**18/3,K/104** (Item 65 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

04954581 Supplier Number: 47280915 (USE FORMAT 7 FOR FULLTEXT)  
**Buying The Best in Edutainment Software is as Easy as Surfing The Net -  
Davidson Award-Winning Software Now Available Via the Company's On-Line  
Store**

PR Newswire, p0407LAM009

April 7, 1997

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 422

... always an issue in on-line shopping, and this has been addressed in the Davidson **on - line store** via the VeriSign(TM) Digital ID(SM) solution. The data for every transaction is encrypted between the customer and the server -- in both **directions** . VeriSign, Inc. is the industry's leading **provider** of digital authentication solutions for the Internet; the company has issued its Digital ID solutions...

**18/3,K/105 (Item 66 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

04613701 Supplier Number: 46786537 (USE FORMAT 7 FOR FULLTEXT)  
**Studio 3DO Ships First PC Products; Star Fighter, Captain Quazar, Game Guru  
Available at Retail.**

Business Wire, p10091021

Oct 9, 1996

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1016

... fantasy role-playing game set in medieval times, is the first 3-D graphical multi- **user** dimension game on the **Internet** . The **retail product** has an estimated street price of \$39.95 and an ongoing monthly subscription fee of...

...Netscape Navigator(TM) Personal Edition, 30 days of free game time, and a special edition **map** of the Meridian world. Additional product information can be found at <http://www.3do.com>...

**18/3,K/106 (Item 67 from file: 16)**  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

04459672 Supplier Number: 46546455 (USE FORMAT 7 FOR FULLTEXT)  
**Internet Access: WebTV and Its Consumer Electronics Licensees Debut First  
Internet Television Network and Set-Top Box**

EDGE: Work-Group Computing Report, pN/A

July 15, 1996

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 1653

... make a device based on the WebTV Reference Design both a low-cost, mass-market **consumer product** and a high-performance multimedia computer.

#### **CUSTOMER INPUT SHAPES WEBTV PRODUCT DIRECTION**

To appeal to the needs, interests and habits of a broad consumer audience, WebTV Networks...

18/3,K/107 (Item 68 from file: 16)  
DIALOG(R) File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

04222687 Supplier Number: 46178663 (USE FORMAT 7 FOR FULLTEXT)  
**RECOTON ANNOUNCES 1995 FOURTH QUARTER AND YEAR-END RESULTS**  
News Release, pN/A  
Feb 28, 1996  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count: 744

(USE FORMAT 7 FOR FULLTEXT)  
TEXT:  
...fourth quarter and the full year reflect increased market penetration of the Company's broad **product** line of over 3,500 **consumer** electronic accessory **products** as well as contributions from recent acquisitions including Interact/STD, a leading international manufacturer and...

...result of a multi-pronged strategic plan. Key to this plan is innovative in-house **product** development, quality manufacturing, superior **customer** support, global expansion and rapid reaction to emerging **product** categories which open opportunities for the sales of new accessories. As the leading one-stop...  
...profit margins far in excess of those provided by electronic hardware. As a result, many **electronic** superstores, specialty **stores**, mass merchandisers and other retail outlets continue to expand selling space for accessories." According to...

...formed a new speaker design and manufacturing company, Christie Design Inc., which is under the **direction** of Cary Christie, noted designer, engineer and co-founder of Infinity Speakers. At the 1996...

...They are used for the enhancement, hook up, installation, interconnection, maintenance, storage and replacement of **consumer** electronic **equipment** such as audio, video, car audio, camcorder, multimedia, computer, telephone, cellular, music, home office, video...

18/3,K/108 (Item 69 from file: 16)  
DIALOG(R) File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

03868311 Supplier Number: 45554238 (USE FORMAT 7 FOR FULLTEXT)  
**MapInfo and All Points Introduce FieldPack Mobile Professional**  
News Release, pN/A  
May 22, 1995  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count: 631

(USE FORMAT 7 FOR FULLTEXT)  
TEXT:  
...mapping solutions. The application integrates the functionality of field data collection gear like clipboards, forms, **maps**, cameras, pens, laptops and even a global positioning system (GPS) receiver into a single, convenient...

...as inspectors, appraisers, assessors, surveyors, developers and others can now display data spatially complete with **maps**, images, text and notes--as they collect, correct and verify field data. This creates a...

...All Points field data capture solution is a key component in MapInfo's drive to **deliver** data for use in desktop mapping applications," said Matthew Szulik, Senior VP, Worldwide Sales. "Coupled...

...to the needs of end- users." Using FMP, a mobile professional simply fills in an **electronic** form and **stores** the results in the application's database. After the data has been captured, records stored...

...be displayed individually or viewed in the context of other sites plotted on a digital **map**. Tapping on any point displayed on the **map** will allow the user to see the complete record describing the site. For example, FMP...

...1994. MapInfo software has been recognized for excellence by InfoWorld, PC Magazine, Windows Magazine, Mac **User** Magazine and American Demographics. MapInfo **products** are available in 58 countries and 16 languages and are sold through multi-channel distribution...

...and productivity through the seamless integration of text, digital images, GPS satellite data and digital **maps**. All Points Software products support a wide variety of multi- purpose mobile computing platforms.

18/3,K/109 (Item 70 from file: 16)

DIALOG(R) File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

03855108 Supplier Number: 45526773 (USE FORMAT 7 FOR FULLTEXT)

**Innosoft Offers New Direct ALL-IN-1 Integration, Support for Digital UNIX, and MAILbus 400**

News Release, pN/A

May 8, 1995

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 2063

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...enhanced support added to its latest release of PMDFr e-Mail Interconnect, the company's **store** -and-forward, "**Internet** -style" e-mail integration software. This includes a direct connection between Digital's ALL-IN...

...open-ended user communities such as the Internet. PMDF-MB400 also can be configured to **map** tables of X.400-to-SMTP addresses, if desired. By integrating mail with PMDF-MB400...have support for additional address attributes, as well as the 1988 transfer protocol. The PMDF **Product** Family Every **customer** implementation of the PMDF e-Mail Interconnect **product** set is centered on PMDF-MTA, the core electronic mail system that is available to...

...to seamlessly integrate PC mail systems without having to resort to cumbersome and costly gateway **products**. **Customers** who license PMDF-LAN may integrate any ...000 or more, depending upon the level of PMDF functionality selected for implementation by the **customer**. About Innosoft International Innosoft's electronic mail **products** are marketed directly

to end **users** by Innosoft in North America, and are available throughout Europe, New Zealand, Australia, and Japan...

18/3,K/110 (Item 71 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

03851317 Supplier Number: 45519351  
**Norwest Promoting Home Equity Loan As Multipurpose, 'Need-Base' Product**  
American Banker, vCLX, n84, p8  
May 3, 1995  
Language: English Record Type: Abstract  
Article Type: Biography; Industry overview; Company profile; Executive  
change; Agency change  
Document Type: Magazine/Journal; Trade

ABSTRACT:

...or consolidate debt with home equity loans and lenders will try to point them that **direction**, promoting the loans as an umbrella for multiple purposes. Most **customers** consider the loans to be a short-term mortgage **product**, but, along with other banks, her group wants them to be seen as both short...

...to see home equity loans as as acceptable as credit card debt. With an extensive **retail branch network**, the Norwest group focuses mainly on selling fixed rate home equity loans according to David...

18/3,K/111 (Item 72 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

01987288 Supplier Number: 42545634  
**Bumps On The Fast Track**  
Gazette (Montreal, Canada), pS10  
Nov 25, 1991  
Language: English Record Type: Abstract  
Document Type: Newspaper; Trade

ABSTRACT:

...more than C\$800 mil in investment capital under its management since 1978, under the **direction** of **merchant** banker Paul Lowenstein. CCF has taken the invested funds and put them into more than...

...put their money under CCF management. Investments have been made in such firms as record- **store** chain Discus, **electronics** -rental firm Granada Canada and distribution firm Groupe Cantrex.

...

18/3,K/112 (Item 73 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

01699736 Supplier Number: 42117811 (USE FORMAT 7 FOR FULLTEXT)  
**NEW OWNER FOR BIZMART CHAIN**  
Marketing Computers, v0, n0, p36  
June, 1991  
Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade  
Word Count: 77

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...Inc., has acquired BizMart Inc. of Dallas, in order to extend its reach into the **retail** consumer market. Intelligent **Electronics** operates a network of technology centers that provides microcomputers and other products to small- and medium-sized businesses. The BizMart chain of office- **product** supercenters targets home offices, small business and retail **consumers** . This new **direction** for Intelligent Electronics is being endorsed by its strategic vendor partners: IBM, Apple, Compaq, HP...

**18/3,K/113 (Item 1 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

11794118 SUPPLIER NUMBER: 58930416 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**New Ideas For Better E Commerce Prices.**  
Israel Business Today, 13, 12, 12  
Dec, 1999  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 214 LINE COUNT: 00020

TEXT:

...to gain, as more consumers look for better prices and turn on their computers to **shop** on the **Internet** .

**18/3,K/114 (Item 2 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

11265815 SUPPLIER NUMBER: 55274250 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Technology consulting forum: Electronic commerce in the digital economy.**  
Buckley, Patricia  
Accounting Today, ITEM9920802F  
July 26, 1999  
ISSN: 1044-5714 LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 4491 LINE COUNT: 00368

... reach. Recently, US-Style.com launched the first online community-based shopping mall targeting Japanese **consumers** seeking American **goods** and services. This e-commerce site is written in Japanese and features a Japanese user...

**18/3,K/115 (Item 3 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

10951443 SUPPLIER NUMBER: 54376511 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Scouting the Jerusalem Fair. (1999 Jerusalem International Book Fair)**  
LOTTMAN, HERBERT R.  
Publishers Weekly, 246, 15, 40(1)  
April 12, 1999  
ISSN: 0000-0019 LANGUAGE: English RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 4536 LINE COUNT: 00353

... maps. For Carta means maps, and it is also a leader in road and tourist **maps** sold within the country.  
Traditional Book **Traders**  
The home market is

**18/3,K/116 (Item 4 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

10900489 SUPPLIER NUMBER: 54180264 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Letters to the Editor. (Letter to the Editor)**  
Computer Retail Week, 19(1)  
March 22, 1999  
DOCUMENT TYPE: Letter to the Editor ISSN: 1066-7598 LANGUAGE:  
English RECORD TYPE: Fulltext  
WORD COUNT: 1045 LINE COUNT: 00084

... model working? If customer behavior is any indicator,  
HardwareStreet.com is headed in the right **direction** . We have been gaining  
an average of 1,000 new customers each week since last...

**18/3,K/117 (Item 5 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

10838826 SUPPLIER NUMBER: 53937069 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Actinic gives smaller shops Web power. (Actinic Catalog 3.0 Internet search software) (Software Review) (Evaluation)**  
Kvitka, Andre  
InfoWorld, 21, 8, 63(1)  
Feb 22, 1999  
DOCUMENT TYPE: Evaluation ISSN: 0199-6649 LANGUAGE: English  
RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 866 LINE COUNT: 00072

...ABSTRACT: the sample given, which requires little more than right- and double-clicking. The software calculates **delivery** charges automatically but requires carrier information and shipping details to be entered manually. Catalog's...

...complete control over every message produced - and the ability to generate navigational links and site **maps** .Weaknesses include its lack of support for CyberCash and some inventory capabilities.

**18/3,K/118 (Item 6 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

10764578 SUPPLIER NUMBER: 20888517 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Shopping Robots For Electronic Commerce.**  
Online, v22, n4, p14(1)  
July-August, 1998  
ISSN: 0146-5422 LANGUAGE: English RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 3235 LINE COUNT: 00256

... many of the cars in video clips where the user can control the speed and **direction** of the camera.

Many large online bookstores offer more sophisticated browsing and searching facilities than...

**18/3,K/119 (Item 7 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

10667689 SUPPLIER NUMBER: 53282045 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**RESOURCE LETTER.**  
Gifts & Decorative Accessories, 193(1)  
Nov, 1998  
ISSN: 0016-9889 LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 526 LINE COUNT: 00042

... That means that wholesalers can encourage their customers to expand their product scope, try new **directions**, and test the market for emerging trends.

Can You Sell to Retailers Via the Internet...

**18/3,K/120 (Item 8 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
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10466679 SUPPLIER NUMBER: 21139886 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Commerce Service Provider Orbit Selects ClearCommerce Hosting Engine To Process Online Transactions**  
PR Newswire, p917SFT027  
Sept 17, 1998  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 767 LINE COUNT: 00073

... according to each merchant's configuration. The ClearCommerce Hosting Engine routes the transactions of multiple **merchants** and multiple consumers and **maps** them to their corresponding card processors. Email receipts go out to consumer, merchant and fulfillment...

**18/3,K/121 (Item 9 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

10154877 SUPPLIER NUMBER: 19528870 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**The plug-and-play economy. (component model applied to economy) (Forbes @ 80) (Industry Trend or Event)**  
Korn, Jessica; Huber, Peter  
Forbes, v159, n14, p268(4)  
July 7, 1997  
ISSN: 0015-6914 LANGUAGE: English RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 2866 LINE COUNT: 00231

... Digital Equipment, First Chicago NBD, and Blockbuster use this information to move people off their **Web** sites and into **stores**. Tell them where you are and the software will tell you where the nearest store ...

**18/3,K/122 (Item 10 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB



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09794921 SUPPLIER NUMBER: 19769784 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Martha decorates Web. (U.S. Interactive Inc and Digex Inc design an  
dimplement the Martha Stewart Living Web site) (Internet/Web/Online  
Service Information)**

Rogers, Amy  
InternetWeek, n681, p33(2)  
Sep 15, 1997  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 751 LINE COUNT: 00061

... site's elaborate online store, program guides for Stewart's TV  
show, recipes and craft **directions** .  
Service **provider** Digex Inc. (www.digex.net) was brought on a week  
before the launch to host...

**18/3,K/123 (Item 11 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

09748289 SUPPLIER NUMBER: 19773389 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Independents for independents: Pharmacy First network is being built on  
mutual dependence retailers and wholesalers.**

Zoeller, Janice  
American Druggist, v214, n7, p32(2)  
July, 1997  
ISSN: 0190-5279 LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 1092 LINE COUNT: 00091

... Pharmacy First is different from other retail networks, says  
Krelitz. "We have a vision and **direction** . There are links between us and  
the **manufacturers** and between us and retailers that create a unique  
cohesiveness.

"We are looking to change...

**18/3,K/124 (Item 12 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

09660839 SUPPLIER NUMBER: 19497923 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**MAPping out a price-war truce: tougher minimum-advertised-price policies  
are leveling the playing field but eliminating competition.  
(minimum-advertised-price policies) (NARM '97 Survival Guide for  
Retailers)**

Jeffrey, Don  
Billboard, v109, n11, p74(2)  
March 15, 1997  
ISSN: 0006-2510 LANGUAGE: English RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 1308 LINE COUNT: 00100

... World, says, "I'm on the fence about MAP. When the mass merchants  
and the **electronics stores** started deep-discounting product, I was very  
much in favor of MAP because that was...

**18/3,K/125 (Item 13 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB

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09358616      SUPPLIER NUMBER: 19217550      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**DiveIn, The Best Collection of City Information on the Web, Launches in Ten Markets**  
PR Newswire, p318NYTU047  
March 18, 1997  
LANGUAGE: English      RECORD TYPE: Fulltext  
WORD COUNT: 2848      LINE COUNT: 00249

... weather conditions for over 1,600 locations worldwide. Users can also access radar and satellite **maps** covering the globe, breaking weather news stories, comprehensive storm coverage, and more. The Weather Channel  
...

**18/3,K/126      (Item 14 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
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09137596      SUPPLIER NUMBER: 18899376      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Oil companies take slow road to "electronic commerce" as Internet looms larger.**  
Hoong, Weng  
Petroleum Economist, v63, n10, p54(2)  
Oct, 1996  
ISSN: 0306-395X      LANGUAGE: English      RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 2546      LINE COUNT: 00206

... are a major feature of exploration and production work, as well as for marketing their **products**. **People** working for upstream companies are more inclined to use new technologies, as many depend heavily...

**18/3,K/127      (Item 15 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

08911385      SUPPLIER NUMBER: 18538847  
**Moving beyond ECR to 'ECR Plus'. (integrated supply-demand chain management)**  
Copacino, William C.  
Logistics Management, v35, n6, p74(2)  
June, 1996  
LANGUAGE: English      RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 735      LINE COUNT: 00066

... efforts that have produced standards in such key areas as electronic data interchange, direct store **delivery**, cross-dock operations, continuous replenishment, and computer-assisted ordering. These efforts have led to the...

...resources, including value-chain analyses, a primer on activity-based costing, and a technology "road **map**."

Because most companies have been slow to act on any of these fronts, ECR has...

**18/3,K/128      (Item 16 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB

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08809907 SUPPLIER NUMBER: 18489695 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**WebTV and Its Consumer Electronics Licensees Debut First Internet  
Television Network and Set-Top Box.**  
Business Wire, p7100004  
July 10, 1996  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 1920 LINE COUNT: 00162

... mass-market consumer product and a high-performance multimedia computer.

Customer Input Shapes WebTV Product **Direction**  
To appeal to the needs, interests and habits of a broad consumer audience, WebTV Networks...

**18/3,K/129 (Item 17 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

07962466 SUPPLIER NUMBER: 17114120 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Electronic commerce can cut purchasing costs. (electric utilities)**  
Hansen, Teresa  
Electric Light & Power, v73, n6, p14(2)  
June, 1995  
ISSN: 0013-4120 LANGUAGE: English RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 622 LINE COUNT: 00057

... at a later date. The same process takes place when information flows in the opposite **direction**. The buyer and/or **seller** may elect to receive the electronic documents immediately or periodically, such as daily, twice daily...

**18/3,K/130 (Item 18 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

07534055 SUPPLIER NUMBER: 16216728 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**A shopper's virtual paradise. (UC San Diego graduate student designs innovative teleshopping program)**  
Webster, John  
Computer Graphics World, v17, n8, p13(3)  
August, 1994  
ISSN: 0271-4159 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT  
WORD COUNT: 532 LINE COUNT: 00042

... and orientation of the hand, and a Spaceball, which enables movement and rotation in all **directions**. LCD shutter glasses provide the three-dimensionality.

Marc Fredrickson developed In the Bag as his...

**18/3,K/131 (Item 19 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

07297600 SUPPLIER NUMBER: 16074618 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Good Guys Inc. - GGUY. (stock report) (Buy Side Activity) (Brief Article)**

CDA-Investnet Insiders' Chronicle, v19, n24, p1(2)

June 13, 1994

DOCUMENT TYPE: Brief Article

LANGUAGE: ENGLISH

RECORD TYPE:

FULLTEXT

WORD COUNT: 145 LINE COUNT: 00011

TEXT:

...been formulated for dealing with this latest competitor. The company is a specialty retailer of **consumer electronics products** through 42 **stores** in California and Nevada.

**18/3,K/132 (Item 20 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2004 The Gale Group. All rts. reserv.

07285602 SUPPLIER NUMBER: 16000380 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Mall-ing it over. (eShop Inc's business strategy) (OEMs) (PC Week Inside)**

Garner, Rochelle

PC Week, v11, n22, pA9(1)

June 6, 1994

ISSN: 0740-1604 LANGUAGE: ENGLISH

RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 931 LINE COUNT: 00072

...ABSTRACT: electronic retailers that will monitor users' browsing and purchasing preferences. eShop will also include intelligent **agents** that will point shoppers in the **direction** of specials and new products based on their preferences. The only way the company will produce revenues with eShop is when PDA **users** purchase **products** from the online shopping network. The company will receive a sales commission between six and...

**18/3,K/133 (Item 21 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2004 The Gale Group. All rts. reserv.

06783156 SUPPLIER NUMBER: 14663932 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**GUARDSMAN AGREES TO ACQUIRE ATLANTA SUNDRIES, INC.**

PR Newswire, p1230DE009

Dec 30, 1993

LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

WORD COUNT: 272 LINE COUNT: 00023

... target markets. We are excited about this opportunity which fits very well with the strategic **direction** of the Household **Products** Division of our **Consumer** Group."

Guardsman **Products**, Inc. is a producer of custom industrial coatings and diversified **consumer products**.

-0- 12/30/93

/CONTACT: Charles E. Bennett, president and CEO of Guardsman Products, Inc...

**18/3,K/134 (Item 22 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2004 The Gale Group. All rts. reserv.

06719163 SUPPLIER NUMBER: 14426730 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Superstores are not super. (customer survey) (Column)**

Dvorak, John C.

PC Magazine, v12, n18, p95(1)

Oct 26, 1993

DOCUMENT TYPE: Column ISSN: 0888-8507 LANGUAGE: ENGLISH

RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 643 LINE COUNT: 00048

... InfoCorp, studied to death the buyers who frequent computer superstores, office products superstores, and consumer **electronics stores**.

Before I start to complain, let's look at some interesting facts. It's generally...

**18/3,K/135 (Item 23 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2004 The Gale Group. All rts. reserv.

06425239 SUPPLIER NUMBER: 13516082 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Antitrust in 1992: the year of the storyteller.**

Kauper, Thomas E.

Antitrust Law Journal, 61, n2, 347-364

Wntr, 1993

ISSN: 0003-6056 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 9136 LINE COUNT: 00709

... in support of plaintiffs by states and their purchasing officials, and by other groups of **users** of this and similar **equipment**. These amici asserted that they as **users** would be better off without such ties and, in some cases, set forth in some...

**18/3,K/136 (Item 24 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2004 The Gale Group. All rts. reserv.

04815083 SUPPLIER NUMBER: 08733682 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Data deluge: advances in PC-based mass storage devices respond to the problems of distribution and storage of large databases.**

Sena, Michael L.

Computer Graphics World, v13, n8, p123(4)

August, 1990

ISSN: 0271-4159 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 2734 LINE COUNT: 00207

... at 300 dots per inch consumes about 50M of disk storage, and a detailed street **map** of a California approaches 1 gigabyte.

Database **producers** need a way to distribute their data securely, efficiently, and cost-effectively, whether that data...

**18/3,K/137 (Item 25 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2004 The Gale Group. All rts. reserv.

04113881 SUPPLIER NUMBER: 07976195 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Our man gets a low-fi audio/video system presentation in Los Angeles.**

**(Mystery Shopper) (column)**

Consumer Electronics, v17, n9, p11(2)

Sept, 1989

DOCUMENT TYPE: column ISSN: 0362-4722 LANGUAGE: ENGLISH

RECORD TYPE: FULLTEXT  
WORD COUNT: 1964 LINE COUNT: 00143

... Discount Department Store on Wilshire Blvd. MS was surprised at the rather strong showing of **consumer electronics goods** and **store** offered. Walking to the store's front, MS perused the assortment of televisions and noticed...

18/3,K/138 (Item 26 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

04043315 SUPPLIER NUMBER: 07725588  
**Netview graphic interface demo gets mixed response.**  
Desmond, Paul  
Network World, v6, n39, p1(2)  
Oct 2, 1989  
ISSN: 0887-7661 LANGUAGE: ENGLISH RECORD TYPE: ABSTRACT

...ABSTRACT: can be superimposed on the maps provided with the product. The interface also lets users **store** data concerning each **network** device. User responses ranged from excitement to skepticism. Some users praised the device as the...

18/3,K/139 (Item 27 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

03916252 SUPPLIER NUMBER: 07490555 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Moving product - to and through - the store. (Video Accessories Roundtable)**  
**(panel discussion)**  
Inkley, Lowell; MacFarlane, Rob; Panagiotou, George; Devine, Kathleen;  
Flashenberg, Richard; Williams, David  
Consumer Electronics, v17, n3, p40(5)  
March, 1989  
DOCUMENT TYPE: panel discussion ISSN: 0362-4722 LANGUAGE: ENGLISH  
RECORD TYPE: FULLTEXT  
WORD COUNT: 3986 LINE COUNT: 00296

... the counter who wants to sell you the camcorder, just wants to move the hard **goods** out. CE: Are you talking about the **buyer** or the floor salesman? FLASHENBERG: I think the floor salesman to a degree reflects the ...s buying the camcorder, to figure out that a light is something he needs to **pick up**, maybe some lenses to add on.... DEVINE: Even if the consumer is not buying the...

...somewhere else), that makes it incumbent upon us to help create the demand for the **products** in the aftermarket. The **consumer** comes in to buy the 8mm camcorder. They don't know what else they need...to head with other manufacturers of a lesser known consumer name, that they'll always **pick up** a brand name, such as Memorex, that is known and recognized. People want to buy...

...We also feel it's a big item. The mike that comes with the camcorder **picks up** sound everywhere. It's a cheap microphone. The hard part of the camcorder is the...

...nice to have information from the manufacturers, not too technical, but

on benefits of particular **products** so we can be organized in training our **people** . We require training in our stores on a weekly basis. PANAGIOTOU:  
I think the main...

**18/3,K/140 (Item 1 from file: 160)**  
DIALOG(R)File 160:Gale Group PROMT(R)  
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02005167

**Ads on wheels roll into supermarkets**

Chain Store Age Executive Edition September, 1988 p. 49-51  
ISSN: 0193-1199

... a traditional shopping cart, VideOcart's video screen displays 2 manufacturers' ads per aisle as **customers** walk by their **products** , the store's own promotions and ' **consumer** benefits' such as trivia games, recipes and store **maps** to keep customers entertained and attentive to the screen's advertising. The company sends commercials via satellite to personal computers located in each **store** ; an **electronic** trigger where items are shelved causes product ads to be transmitted by radio and displayed...

**18/3,K/141 (Item 2 from file: 160)**  
DIALOG(R)File 160:Gale Group PROMT(R)  
(c) 1999 The Gale Group. All rts. reserv.

01918748

**Two California banks riding different waves**

Business Week (Industrial Edition) May 9, 1988 p. 127-128  
ISSN: 0007-7135

... unit for \$121 mil. While Wells Fargo and Security Pacific, which is moving into worldwide **merchant** banking, are moving into different **directions** , they may yet collide. Wells Fargo is seeking a bank in Security Pacific's Southern...

... 88 (it has 35 branches in Northern California), Security Pacific has built up a strong **retail network** . Although it is retrenching in the securities market, it did acquire 30% of Burns Fry...

**18/3,K/142 (Item 3 from file: 160)**  
DIALOG(R)File 160:Gale Group PROMT(R)  
(c) 1999 The Gale Group. All rts. reserv.

01731746

**Intergraph - Product Specifications**

Annual Report 1986 p. 0

... participated in a number of joint demonstrations with GM, Boeing, and a host of other **vendors** who have embraced the **MAP** /TOP protocols for networking all facets of manufacturing. By its open nature, our network enables...

... provides a gateway to other systems and processes-in the drafting room, laboratory, office, and **shop** floor.

XNS = Xerox **Networking** Standard

TCP/IP = Transport Control Protocol/Internet Protocol

ISO/OSI = International Standards Organization's Open...

**18/3,K/143 (Item 4 from file: 160)**  
DIALOG(R) File 160:Gale Group PROMT(R)  
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01516508

**Revamped MAP and TOP mean business.**

MINI MICRO SYSTEMS November, 1986 p. 95-1101

... are being enhanced for manufacturing and industry use. Most computer, semiconductor, and system and network **manufacturers** have either introduced **MAP** and TOP or plan to do so in the near future. MAP Version 3.0...

... syntax. The next version of the TOP specification will be released in 1st quarter 1987. **Electronic** mail and **store** -and-forward messaging protocols for private domain-to-private domain communications will be complete in...

**18/3,K/144 (Item 1 from file: 275)**  
DIALOG(R) File 275:Gale Group Computer DB(TM)  
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02273161 SUPPLIER NUMBER: 53965514 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**\*\*\*\*New Study Criticizes Online Stores 02/25/99.**

Newsbytes, NA

Feb 25, 1999

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 669 LINE COUNT: 00057

TEXT:

...in Silicon Valley. After gathering data for an international study of the success factors of **online stores**, Taylor concludes that today's Web outlets need to simplify their features in order to...

...initiatives on speeding PC performance to enable more comprehensive e-commerce, the study said that **Web shops** should get back to basics and apply more traditional retailing knowledge to their sites. Among...

...are CDNow, Barnes and Noble, Brainplay, Lands End and Blockbuster. The report analyzed some 50 **consumer** sites marketing a wide range of **products** including technology, entertainment, books and music, apparel, sporting goods, and travel services. Taylor & Associates uses 175 proprietary evaluation criteria to rate the content and activities offered at each **online store**. " **Online stores** fail to translate the lessons learned from centuries of land-based retailing and merchandising into...

...like new browser versions, downloaded plug-ins, and high modem speeds may actually discourage laptop **users** as well as those using older **equipment** and first time shoppers. The study indicates that only two of the 50 rated companies...

...e-commerce adoption. The study also criticizes a lack of site navigation information in many **online stores**. According to Taylor, 24 percent of the sites researched lacked global navigation, which the researcher...

...navigation, the Web-based equivalent of a brick and mortar mall's "you



are here" **map** . Another fault highlighted in the report is a general lack of sufficient product information. Some 24 percent of the tested **online stores** offer no pre-sale assistance and 32 percent failed to provide purchase instructions. While two-thirds of the e-commerce sites offered some **product** specifications, only 12 percent provide third- **party** reviews. One technology that the study encourages new development of is the shopping cart features...

...for PC users accessing the Internet. "The kind of PC buyers who are looking to **shop online** are for the most part willing to move toward the high-end PCs," said Van...

**18/3,K/145 (Item 2 from file: 275)**

DIALOG(R)File 275:Gale Group Computer DB(TM)  
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02187661 SUPPLIER NUMBER: 20785451 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Create cutting edge CGI applications with CGI Expert. (Product Information)**  
Cobb, Michael  
e-Business Advisor, v16, n6, p48(3)  
June, 1998  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 1178 LINE COUNT: 00098

... a client via the web server, process the information, and return the output to the **client** via the web server. For example, when you add **items** to a shopping basket at a **virtual store** , a CGI program probably records the item, quantity, and price and creates a response page...

...showing you the total amount of your order so far. Some sites even display a **map** showing you the location of your nearest store. Such crafted pages are not possible without...

**18/3,K/146 (Item 3 from file: 275)**

DIALOG(R)File 275:Gale Group Computer DB(TM)  
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02123925 SUPPLIER NUMBER: 20036547 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Rand McNally Sets Up Travel Store On Web.**  
Newsbytes, pNEW12030052  
Dec 3, 1997  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 634 LINE COUNT: 00051

... lack detailed travel information or guides for other parts of the US or world.

The **online store** 's catalog separates **items** into different categories for **user** convenience: software and CD-ROMs, US **maps** and guidebooks, international **maps** and guidebooks, globes, world atlases, wall **maps** , reference, games and activities, and luggage and travel accessories.

Of the three CDs produced by...

**18/3,K/147 (Item 4 from file: 275)**

DIALOG(R)File 275:Gale Group Computer DB(TM)  
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01826481 SUPPLIER NUMBER: 17226075 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Viacom's snowballing online strategy.**  
Mooradian, Mark  
Interactive Content, v2, n15, p18(1)  
July, 1995  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 1837 LINE COUNT: 00155

TEXT:

...its purchase of Hollywood gemstone-Paramount Communications-last year. Implicitly, Viacom has moved in this **direction** because it is cooler and less distracting to build content for emerging interactive platforms, without...

...offers a plethora of MTV "Stuff," from T-shirts to Beavis and Butt-Head posters. **Customers** may purchase **goods** directly with their credit cards, by downloading a fax order form, or via mail with...

...suit with similar merchandise areas. Also, coming soon from MTV is the "Record Bin," an **online** music **store**. If you ever wondered where Blockbuster retailer know-how would merge with Viacom branding, look...In the Cupboard, Congo and Braveheart. Paramount develops Web content for specific films-to educate **consumers** about traditional film **products**. Much of Paramount's Web development has featured interactive game and activities. And although the...

18/3,K/148 (Item 5 from file: 275)  
DIALOG(R)File 275:Gale Group Computer DB(TM)  
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01349385 SUPPLIER NUMBER: 08147236 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Has MAP come of age? (Manufacturing Automation Protocol) (includes a related article detailing recent MAP product announcements)**  
Industrial Computing, p19(2)  
Jan, 1990  
ISSN: 0268-7860 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT  
WORD COUNT: 851 LINE COUNT: 00065

ABSTRACT: **MAP**, the Manufacturing Automation Protocol developed in 1984 by General Motors to link its computers with **electronically** controlled **shop** floor devices, has been met with less than overwhelming enthusiasm on the part of buyers...

...years of debate, most of the technical issues remain unresolved but it is clear that **MAP** is going ahead in its current form. At the meeting of the European **MAP Users** Group (EMUG) in Brussels, Belgium in January, 1990, **products** were demonstrated that conform to the latest **MAP** version 3.0, are available immediately, and are affordable. In spite of this, however, there are still reportedly less than 20 **MAP** users and only an estimated 300 **MAP** sites worldwide, most of them in North America. One industry observer points out that **MAP** is only suitable for use by some companies, while the Open Systems Interconnect (OSI) standard, which includes a variant of **MAP**, is applicable to all companies.

18/3,K/149 (Item 6 from file: 275)  
DIALOG(R)File 275:Gale Group Computer DB(TM)  
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01131900 SUPPLIER NUMBER: 00648392

**The Retail Buying Gamble.**

InfoWorld, v7, n35, p23-25

Sept. 2, 1985

DOCUMENT TYPE: buyers guide

ISSN: 0199-6649

LANGUAGE: ENGLISH

RECORD TYPE: ABSTRACT

...ABSTRACT: reviewers found that the IBM PC AT or equivalent was the preferred recommendation throughout the **stores** surveyed. Fry's **Electronics** in Sunnyvale, California had the lowest price for the IBM PC at \$1,818, while...

...495 at Businessland in Chicago. High and low priced quotes are pictured nationwide in a **map**. The findings showed that sales people most frequently recommended Lotus 1-2-3 and Micropro...

...Smartmodem received the most mentions. A detailed graph shows the types of hardware and software **products** most often recommended. Most stores required the **customer** to pay extra for software training. Free training with purchase, however, is given at the...

18/3,K/150 (Item 1 from file: 621)

DIALOG(R) File 621:Gale Group New Prod.Annou.(R)

(c) 2004 The Gale Group. All rts. reserv.

01344431 Supplier Number: 46130631 (USE FORMAT 7 FOR FULLTEXT)

**Sensormatic to provide access control systems for campus security at Florida State University; Company's C-Cure 1 Plus access control system to be integral part of FSU's sophisticated one-card system.**

Business Wire, pN/A

Feb 7, 1996

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 617

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...records for viewing and printing class schedules and transcripts, change addresses, print coupons from local **merchants**, and view a campus **map** or other campus-related information. The university is preparing for the 1996 implementation of the...

...official Electronic Security Supplier of the 1996 Olympic Games, is a fully integrated supplier of **electronic** security to the **retail**, gaming, commercial and industrial marketplaces. The company's electronic article surveillance (EAS), closed-circuit television...

...security systems are used by retail, commercial and industrial customers to protect assets, information and **people**. All of the company's **products** are marketed by an extensive worldwide sales and service organization complemented by a broad distribution...

18/3,K/151 (Item 1 from file: 636)

DIALOG(R) File 636:Gale Group Newsletter DB(TM)

(c) 2004 The Gale Group. All rts. reserv.

04600100 Supplier Number: 60141777 (USE FORMAT 7 FOR FULLTEXT)

**Byzantium.com makes history.**

M2 Presswire, pNA

March 17, 2000  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count: 671

... scale Java applications for corporate clients.

HyPhone provides a mechanism to talk and interact with **online** customers as they **shop** and make purchasing decisions. It provides a means for a sales assistant to ensure that a sale is made, to direct a **customer** towards **items** of interest to them and to develop a relationship with the customer. The participants white board which can be superimposed over a graphic, such as a **map** or diagram.

The next time that customer returns, they are recognised and all previous information...

**18/3,K/152 (Item 2 from file: 636)**

DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
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04600099 Supplier Number: 60141776 (USE FORMAT 7 FOR FULLTEXT)

**HyPhone democratises ecommerce -- Call centres for all!**

M2 Presswire, pNA

March 17, 2000

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 800

... device with a keypad and screen.

HyPhone provides a mechanism to talk and interact with **online** customers as they **shop** and make purchasing decisions. It provides a means for a sales assistant to ensure that a sale is made, to direct a **customer** towards **items** of interest to them and to develop a relationship with the customer. People can...and sharing a white board which can be superimposed over a graphic, such as a **map** or diagram.

The next time that customer returns, they are recognised and all previous information...

**18/3,K/153 (Item 3 from file: 636)**

DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
(c) 2004 The Gale Group. All rts. reserv.

04578931 Supplier Number: 59597132 (USE FORMAT 7 FOR FULLTEXT)

**The UK's first 3-dimensional online shopping centre is virtually here.**

M2 Presswire, pNA

Feb 24, 2000

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 557

... sophisticated e-commerce ventures to hit the web so far in the UK.

ECLand's **virtual mall** promises all the benefits of a real shopping centre - the site allows web **users** to browse around **virtual** high street brand **stores** and buy **goods** ranging from electronic gadgets to clothes from the comfort of their own FIG. On- screen...centre enable browsers to call up stores and product listings. The site also features a **map** of the entire shopping centre and a search facility for specific enquiries.

ECLand now wants...

18/3,K/154 (Item 4 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
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04513804 Supplier Number: 58238099 (USE FORMAT 7 FOR FULLTEXT)

**AUDIO NOTES.**

Audio Week, v11, n48, pNA

Dec 13, 1999

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 1834

... when it might bring technology to market. -----

Nine accounts now are authorized to sell Harman **Consumer** Group (HCG) **products** online, HCG Pres. Gina Harman told reporters in teleconference last week. Occasion was partly to mark official debut of Harman Audio Outlet **online store** as part of company's "comprehensive Internet strategy," although details of that strategy had been...why those accounts were dropped, Harman would say only that company is strong believer in **MAP** pricing policies. She said that

18/3,K/155 (Item 5 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
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04513798 Supplier Number: 58238053 (USE FORMAT 7 FOR FULLTEXT)

**NOTEBOOK.**

Consumer Electronics, v39, n50, pNA

Dec 13, 1999

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 3983

... range and reduce power consumption, spokesman said.

-----  
Nine accounts are authorized now to sell Harman **Consumer** Group (HCG) **products** online, HCG ...in teleconference last week. Occasion was partly to mark official debut of Harman Audio Outlet **online store** as part of HCG's "comprehensive Internet strategy," although details of that strategy had been...on why those were dropped, Harman would say only that HCG is strong believer in **MAP** pricing policies. She said that when HCG becomes partner with authorized Web site, it does...

18/3,K/156 (Item 6 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
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04165988 Supplier Number: 54569936 (USE FORMAT 7 FOR FULLTEXT)

**SUN MICROSYSTEMS: Infoseek selects Sun Microsystems to support e-commerce services.**

M2 Presswire, pNA

May 6, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 865

... selected as key foundation components for Infoseek's e-commerce platform, including the heralded GO **Shop** e-commerce service, a recent addition to the GO Network<sup>TM</sup> portal. While this noteworthy customer win...

...another large feather in Sun's Net economy headdress, it is more indicative of the **direction** service **providers** (SPs) are heading when it comes to choosing end-to-end enterprise solutions.

The GO...

18/3,K/157 (Item 7 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)

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04079036 Supplier Number: 53647178 (USE FORMAT 7 FOR FULLTEXT)

**EPSON UNVEILS EXPRESSION 800 SCANNER.**

PC Business Products, v11, n2, pNA

Feb, 1999

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 1432

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...color management utility designed jointly by Epson and Monaco Systems. Additionally, the new Expression 800 **delivers** industry leading performance, producing scans 25-30 percent faster than the speedy Expression 636. In...

...new Expression 800 Exec, Artist, and Pro models offer an incredible value for Epson's **customers** and their specific application needs," said Robert Ozankan, **product** manager, high-end scanners, Epson. "With Epson's superior hardware design for fast and precise...

...stepper motor that enables the Expression 800 to scan by "quarter-stepping" in the vertical **direction**, thereby quadrupling resolution to achieve 3200 dpi. Most competitive technologies are capable of only "half-stepping" or doubling the resolution in the vertical **direction**. The Expression 800 can also achieve a maximum interpolated resolution of 12800 x 12800 dpi...

...800 models can be purchased through Epson authorized dealers, mail order, resellers, superstores and consumer **electronics stores**. The Expression 800 carries a one-year limited warranty ...assistance line. About Epson Epson offers an extensive array of image capture and image output **products** for the **consumer**, business and graphic arts markets. The company is also a supplier of value-added point...

...of Japan-based Seiko Epson Corporation, a global manufacturer and supplier of high-quality technology **products** that meet **customer** demands for increased functionality, compactness, systems integration and energy efficiency. Epson America, Inc. is headquartered...

18/3,K/158 (Item 8 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)

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04078319 Supplier Number: 53642693 (USE FORMAT 7 FOR FULLTEXT)

**EPSON DEBUTS NEW BUSINESS/GRAPHICS ARTS 800 x 3200 DPI SCANNER.**

Imaging Update, v10, n2, pNA  
Feb, 1999  
Language: English Record Type: Fulltext  
Document Type: Newsletter; Trade  
Word Count: 1125

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...color management utility designed jointly by Epson and Monaco Systems. Additionally, the new Expression 800 **delivers** industry leading performance, producing scans 25-30 percent faster than the speedy Expression 636. In...

...new Expression 800 Exec, Artist, and Pro models offer an incredible value for Epson's **customers** and their specific application needs," said Robert Ozankan, **product** manager, high-end scanners, Epson. "With Epson's superior hardware design for fast and precise...

...stepper motor that enables the Expression 800 to scan by "quarter-stepping" in the vertical **direction**, thereby quadrupling resolution to achieve 3200 dpi. Most competitive technologies are capable of only "half-stepping" or doubling the resolution in the vertical **direction**. The Expression 800 can also achieve a maximum interpolated resolution of 12800 x 12800 dpi...800 models can be purchased through Epson authorized dealers, mail order, resellers, superstores and consumer **electronics stores**. The Expression 800 carries a one-year limited warranty and is supported by the Epson...

...About Epson Epson offers an extensive array of award-winning image capture and image output **products** for the **consumer**, business and graphic arts markets. The company is also a leading supplier of value-added ...

...of Japan-based Seiko Epson Corporation, a global manufacturer and supplier of high-quality technology **products** that meet **customer** demands for increased functionality, compactness, systems integration and energy efficiency. Epson America, Inc. is headquartered...

18/3,K/159 (Item 9 from file: 636)

DIALOG(R) File 636:Gale Group Newsletter DB(TM)  
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04074283 Supplier Number: 53603492 (USE FORMAT 7 FOR FULLTEXT)

**Scotiabank launches electronic banking unit.**

Distribution Management Briefing, n37, pNA

Jan, 1999

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 1787

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...the research, development, marketing, sales and customer service of the bank's entire range of **electronic** services for **retail**, small business and corporate customers," said chairman and chief executive Peter Gossoe. "Electronic banking and...

...Albert Wahbe, executive vice-president of electronic banking, who is responsible for its overall strategic **direction**; Paul LeBlanc, who

manages sales of cash and treasury management services and e-commerce applications...

...of mobile electronic banking was predictably a big topic at last month's BAI Retail **Delivery** Show in Las Vegas. Bank of America (BoFA) promoted its link up with Palm Computing...

...convenience of a bank in your pocket." BoFA plans to offer wireless banking services to **users** of the Palm VII connected organiser - the wireless handheld computing **product** of Palm Computing. With mobile connectivity to BoFA's website (www.bankamerica.com), Palm VII...America Online or personal financial management software. Among the technology vendors at the BAI Retail **Delivery** Show, Sybase demonstrated Sybase Financial Server, which it says is the first application server designed...

...uses the waiting time of a standard ATM authorisation period to display interactive messages to **consumers** about **products** and services. As it works in conjunction with an ATM deployer's customer information database ...

...credit unions to regional institutions. The move will give their customers the added ability to **shop online** for insurance via the Online Resources site (www.orcc.com). "This is an important step..."

18/3,K/160 (Item 10 from file: 636)

DIALOG(R) File 636:Gale Group Newsletter DB(TM)

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04018599 Supplier Number: 53236117 (USE FORMAT 7 FOR FULLTEXT)

**American Companies in Japan: SOFTWARE AND INFORMATION SERVICES.**

Japan-U.S. Business Report, v1998, n348, pNA

Sept 30, 1998

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 4305

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...exposed film at any of 300 Konica outlets, where the images will be scanned for **pickup** via the Internet. EASTMAN KODAK CO. initiated a similar service in Japan early this year...

...polyglot chat software in Japan as well as elsewhere in Asia. TUMBLEWEED SOFTWARE CORP. is **delivering** a one-two punch to the Internet messaging market. First, it is completing localization of the latest version (2.0) of its Posta universal, secure document **delivery** software for Internet service providers and other large network operators. Three companies are marketing the...

...21). With that foundation, Software.com plans to bring its entire line of Internet messaging **products** to Japan, including the Business Advantage, **Consumer** Advantage, Web and Standard editions of InterMail. At the opposite end of the Internet messaging...pitch to more than 200 makers of home appliances, cars and trucks, cameras and other **consumer products**, the subsidiary is stressing how the software can help shorten product development times. The system...

...domains. Through the new graphical interface of NotesView 4.6, administrators can automatically inventory and **map** the network environment, view, verify and diagnose server topologies and upgrade both



Domino and Notes...mail and "spam" activity, to operate network-usage billing systems and to automatically gather and **store** information from the **Web** . New antivirus software for networks using APPLE COMPUTER INC. Macintosh computers is available from SYMANTEC...

18/3,K/161 (Item 11 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)

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04010188 Supplier Number: 53185868 (USE FORMAT 7 FOR FULLTEXT)

-**INFORMATION STRATEGY: Winners of 1998 knowledge awards announced.**

M2 Presswire, pNA

Nov 5, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 2002

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...knowledge awards announced (C)1994-98 M2 COMMUNICATIONS LTD RDATE:301098

\* Real pay-offs being **delivered** from knowledge management On Thursday 29th October 1998, Information Strategy, The Economist's European business ...

...technical expertise, to a broad programme of virtual teams and innovation that is beginning to **deliver** new **products** and services for the company's external **customers** . KPN Telekom's Task Force Knowledge Management is a joint venture among KPN divisions to...

...infrastructure and into higher levels of services. The strategy is aimed at three key areas - **product** leadership, operational excellence and **customer** intimacy. It involves around 750 staff in KPN's Telesolutions and research divisions working on...reality modelling techniques to provide a visual knowledge base for dealing with highly complex physical **products** . Around 200 **users** get a virtual view of best practices - such as how to fix a particular fault...

...machine. This provides better understanding across development and engineering teams and allows Nortel to engage **customers** much earlier in the **product** design process. Nortel claims the system achieved ROI in 8 months, improved knowledge flows between...

...sources, and interact with Andersen advisors and each other directly. The system also offers site- **maps** , highlights of Dow Jones news and tools to track stock quotes and portfolios. The Trading...

...to Safeway's daily sales volumes, sales forecasts, store stocks, shelf space allocations, depot stocks, **delivery** slots and waste. This keeps stocks on shelves when they are needed, and helps producers...

...and small footwear makers, Zapanet has become more than a virtual catalogue - it provides a **shop** -window of products, **on - line** contact between manufacturers, wholesalers, retailers and sales reps, offers financial reports on member companies, a...

18/3,K/162 (Item 12 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)

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03913807 Supplier Number: 50125427 (USE FORMAT 7 FOR FULLTEXT)

**-ORDNANCE SURVEY: Greater London mapped out in its full glory**

M2 Presswire, pN/A

July 2, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1139

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...are parts of lowland Scotland in the Glasgow and Edinburgh areas. Landplan is the first **map** product in the world to be created from three existing types of computer mapping by...

...have brought about major improvements in clarity and colour to existing 1:10,000 scale **maps** (about 6 inches on the **map** to 1 mile on the ground). A total of 94 new **map** sheets cover the whole of Greater London with around a further 500 **map** sheets covering the remaining neighbouring areas. A progressive phased programme is planned to ensure coverage...

...10,000 scale series is the metric equivalent of one of the oldest series of **maps** published by Ordnance Survey, first drawn to a scale of six inches to one mile in 1846. Steve Sheppard, Ordnance Survey's Landplan **Products** Manager explains "This new mapping offers five big advantages to **users** - it is more accurate, up-to-date, flexible, accessible - and has the added attraction of colour". \* More accurate, because computer technology allows intricate **map** detail to be simplified in a more consistent and logical way than previously achieved by...

...incorporating major changes such as new roads and housing developments. \* More flexible, because pre-printed **maps** fixed to National Grid sheetlines become a thing of the past. With Landplan, customers are...

...site or area they want to appear at the very centre of any 25 km2 **map** by supplying the postcode. Customers can also request enlargements at 1:5000 scale to cover...

...km and are able to request the removal of contour lines. \* More accessible, for the **maps** can be printed on-demand on either paper or film through a nationwide **network** of **retail** Agents linked direct to Ordnance Survey's central computer in Southampton. \* More colourful, as the new **maps** are available in a combination of four colours - black, brown, green and blue - leading to...

...and 1:10,000 scale national height data, which provides contour information on the new **maps**. "The graphic specification for Landplan was drawn up after extensive consultation and market research among users of 1:10,000 scale **maps**," says Mr Sheppard. "Customers told us what they wanted and we have created Landplan to fulfil their needs". He adds: "As a high-quality, detailed planning **map** Landplan is of great benefit to a whole range of businesses, including farming and forestry...

...and market research. The development of Landplan builds on Ordnance Survey's success in digitizing **maps** covering all of Britain at larger scales of up to 1:1250. This digital data...

...customer, but the cost of a 5 km by 5 km printed to order Landplan **map** following National Grid sheetlines is GBP 55. "Although this is more expensive than a single existing paper **map** at GBP 38, many buyers currently require more than one **map** to focus on a particular area of

interest", explains Mr Sheppard. "Because the new **maps** can be site-centred, many people will find the new mapping works out cheaper as it avoids the problem of a site straddling more than one **map** - yet at the same time offering a higher specification than before. In addition, discounts will...

...Notes for editors: 1. The Agents around Greater London and the Home Counties are: Trident **Map** , Services, Dunstable 01582 867211 Dome **Map** Services, Surrey 01483 579616 CCN Goad Ltd, Hatfield 01707 271171 National **Map** Centre, London 0171 222 2466 Stanfords, London 0171 836 2260 2. Ordnance Survey is Britain's national mapping agency, producing, maintaining and marketing a wide range of **maps** and digital **map** data for business, leisure, educational and administrative use. Ordnance Survey, the OS Symbol, Landplan and...

**18/3,K/163 (Item 13 from file: 636)**

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03836465 Supplier Number: 48333193 (USE FORMAT 7 FOR FULLTEXT)

**INTERGRAPH: First manager appointed to GeoMedia Services, Intergraph's fast-growing Internet business**

M2 Presswire, pN/A

March 3, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 773

... Intergraph (UK) has appointed Alan Wild to manage GeoMedia Services, the fast-growing one-stop **shop** on the **Internet** that supplies **map**-based information from private data **providers** and government agencies.

"We intend to expand GeoMedia Services very rapidly. Potentially it could devil...

**18/3,K/164 (Item 14 from file: 636)**

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03790741 Supplier Number: 48214560 (USE FORMAT 7 FOR FULLTEXT)

**HEWLETT-PACKARD: HP opens Web Outlet Center to sell refurbished consumer products**

M2 Presswire, pN/A

Jan 8, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 578

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

M2 PRESSWIRE-8 January 1998-HEWLETT-PACKARD: HP opens Web Outlet Center to sell refurbished **consumer products** (C)1994-98 M2 COMMUNICATIONS LTD  
RDATE:060198 -- HP DeskJet 670TV printer now available Hewlett...

...Outlet Center, an electronic factory outlet at <http://www.hp.com/go/outlet> selling refurbished **consumer products** at reduced prices. The site also will sell associated printer supplies and accessories. The **online store** will enable **customers** to shop for **consumer products** from home or the office. HP's new DeskJet 670TV

printer, designed to work with...

...media, cables and extended service agreements also are sold through the electronic factory outlet for **customer** convenience. Reseller Support HP will continue to make refurbished **products** available to existing resellers and announced additional support for its reseller partners. "We will continue..."

...as online," said Pradeep Jotwani, HP vice president and general manager of the company's **Consumer Products** Business Organization. "HP **products** have been and will continue to be sold at a number of our resellers' Web ...

...Web site helps customers find HP-authorized resellers near them (<http://www.hp.com/usa>). **Customers** simply select a **product**, type in their addresses and the locator provides a street **map** to nearby resellers that sell HP PCs and server, printing, imaging and extended-storage **products** and supplies. The reseller locator directs **customers** to resellers that can provide HP **products** that are unavailable via the HP electronic factory outlet. "Hot links" on the site take customers directly to resellers' sites and **online stores**. HP also has developed an electronic product-marketing information kit to help resellers sell HP products more effectively from their own **Internet stores**. The kit includes **electronic** information such as product photos, line art, data sheets, **product** specifications and tools to help **customers** find the best supplies to meet their needs. This resource will expand and enhance existing reseller **online stores**. About HP HP is the official information-technology hardware and maintenance supplier to the 1998...

18/3,K/165 (Item 15 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)

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03785091 Supplier Number: 48202039 (USE FORMAT 7 FOR FULLTEXT)

News Digest

Interactive Content, pN/A

Jan 1, 1998

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 1854

... s Women.com, Electra is designed to capitalize on the growing segment of adult female **users** and the **consumer products** that might eagerly target them on the Web. In this respect, AOL has a head...

...are female, compared to a little under 40 percent of Web users overall .  
... eToys, the **online toy store**, has recently launched an affiliates program. Under the program, sites whose links to eToys's...

...Latin American audiences. The partnership will aim to create special campaigns driving traffic in both **directions** between StarMedia and USA Networks. According to StarMedia, its users and USA viewers are demographically...

18/3,K/166 (Item 16 from file: 636)

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03783482 Supplier Number: 48193238 (USE FORMAT 7 FOR FULLTEXT)

**33NORTH: Matched profiles make Sports-SuperSite a winner**

M2 Presswire, pN/A

Dec 23, 1997

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 413

... sports enthusiast to window-shop for the best information on sporting goods, leisure and fitness **products** as well as where they can purchase them.

Internet **users** enter a **product** from a field of over 1200 types in 28 categories plus their street address and the Sports and Leisure Yellow Pages provides store locations nearest the consumer along with digital **maps** and driving **directions**.

Over 4,000 retail locations are identified in this system covering every U.S. geographical...

**18/3,K/167 (Item 17 from file: 636)**

DIALOG(R)File 636:Gale Group Newsletter DB(TM)

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03783410 Supplier Number: 48193166 (USE FORMAT 7 FOR FULLTEXT)

**NATIONAL SPORTING GOODS ASSOCIATION: Matched profiles find homepage**

M2 Presswire, pN/A

Dec 23, 1997

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 435

... sports enthusiast to window-shop for the best information on sporting goods, leisure and fitness **products** as well as where they can purchase them.

Internet **users** enter a **product** from a field of over 1200 types in 28 categories plus their street address and the Sports & Leisure Yellow Pages provides store locations nearest the consumer along with digital **maps** and driving **directions**.

Over 4,000 retail locations are identified in this system covering every U.S. geographical...

**18/3,K/168 (Item 18 from file: 636)**

DIALOG(R)File 636:Gale Group Newsletter DB(TM)

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03699454 Supplier Number: 47982949 (USE FORMAT 7 FOR FULLTEXT)

**MICROSOFT MAP STORE FOR EXCEL USERS INTRODUCED**

Telecomworldwire, pN/A

Sept 16, 1997

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 117

MapInfo has introduced The Microsoft **Map Store**, its new online facility for Microsoft Excel **users**. The **Internet store** offers access to downloadable **products** called Mapplets for Excel **users** to expand the functionality of Microsoft **Map** and increase their analysis capabilities and productivity. The Mapplets Free! package includes three special introductory Mapplets comprising Territory Builder, Mastering Microsoft **Map** and the Great **Maps** ! Tutorial. Mapping wizards and tutorials include

Demographic Viewer, Territory Builder, Marketing Savvy, Mastering Microsoft **Map** and Great **Maps** which are all priced under US\$40. MapInfo's Microsoft **Map** Store is located at <http://athena.mapinfo.com/excelmaps> and forms part of the MapInfo...

**18/3,K/169 (Item 19 from file: 636)**

DIALOG(R) File 636:Gale Group Newsletter DB(TM)  
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03696121 Supplier Number: 47974008 (USE FORMAT 7 FOR FULLTEXT)

**MAPINFO: MapInfo introduces the Microsoft Map Store**

M2 Presswire, pN/A

Sept 12, 1997

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 512

... reveals hidden patterns and trends that cannot be seen in traditional spreadsheet views.

The new **Internet store** offers easy access to downloadable **products** called Mapplets for Excel **users** to expand the functionality of Microsoft **Map** and increase their analysis capabilities and productivity.

"MapInfo's Microsoft Map Store is a great...

**18/3,K/170 (Item 20 from file: 636)**

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03676648 Supplier Number: 47925438 (USE FORMAT 7 FOR FULLTEXT)

**Just Bits**

Information & Interactive Services Report, v18, n33, pN/A

August 22, 1997

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 758

... with instant recommendations for telecommunications products or services customized for their businesses.

\* Software.net, the **Internet** software **retail** site (<http://software.net>), this week rolled out its redesign that includes a storefront with...

...200 products available for electronic purchase and download. Software.net now offers a customized site **map** and navigation bar, interactive **customer** service pages, and more intuitive **product** groupings. The site also offers a service to developers of active Web sites who wish...

**18/3,K/171 (Item 21 from file: 636)**

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03140064 Supplier Number: 46429428 (USE FORMAT 7 FOR FULLTEXT)

**City banks look to retail**

Retail Banker International, n350, pN/A

June 1, 1996

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade  
Word Count: 3818

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...branch "and, as a result, has given it one of the country's most efficient **retail** banking **networks**," said James Forillo. Meanwhile, Fuji Bank, in conjunction with Dai-Ichi Kangyo Bank and Sakura...in technology-led distribution is unquestionably correct. We might wish to persuade customers that automated **delivery** of financial services is sensible and logical: that it saves time and is more convenient...

...be directed towards the exclusive use of fewer channels which give them added convenience while **delivering** us improved financial performance. It may be that some emerging channels will remain ineffective as...  
...that of brand and brand communication. As an increasing number of services begin to be **delivered** through self-service media, so our ability to build and sustain strong brands may be...

...purveyor of a virtual product to one which also includes tangible, physical, face-to-face **delivery**. In 1950, the product could be accessed only via a screen - a cinema screen - plus...

...those in the financial services sector who believe we should move in exactly the opposite **direction**. I would confidently suggest that the idea of life becoming fully automated is complete fantasy...the operation around them. This meant reaching a fresh understanding about the circumstances in which **customers** visit us and the concerns they have when discussing financial **products** with a bank.

18/3,K/172 (Item 22 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
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02683352 Supplier Number: 45442536 (USE FORMAT 7 FOR FULLTEXT)

**EDGE OF CHAOS: Current Perspectives on Interactive Advertising Paul Kagan**  
**Conference on Interactive Advertising**

Multimedia & Videodisc Monitor, v13, n4, pN/A  
April, 1995

Language: English Record Type: Fulltext  
Document Type: Newsletter; Trade  
Word Count: 2861

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...a Godiva Internet site that informs about the "lusciousness of chocolate" and also includes an **online** candy **store**. Hauptschein commented that interactivity must be thought of as a content medium and added that...

...any other element of a channel, adding that "TV gets bigger, but not better." "As **consumers** and **product** providers get together, everything else will move to the periphery," he said, suggesting the need...  
informercials." He said that when talent performs, much more merchandise is sold than when the **person** "gets too involved pitching the **product**." Paxton reminded the audience that a telethon (which is long program for charity) raises the...

...space that includes travel service and shopping. "Now," he said, "American Express is not the **product**, but the conduit by which **customers**

get information." He warned that ad agencies are in danger of being relegated to the...

...advertising online: For merchandising, provide 1) a comprehensive assortment of products that represent the complete **product** line; pricing comparable to competitive "street" pricing; top-notch **customer** service; and a social dynamic of some kind. For advertising, offer 1) robust interactive information...that consumers want to return to the application. She warned about putting a big bit **map** up on the first screen of an application, "because people will be gone before it..."

**18/3,K/173 (Item 23 from file: 636)**

DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
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02422006 Supplier Number: 44812578 (USE FORMAT 7 FOR FULLTEXT)

**Channel i-London Underground Goes Interactive**

Interactive Facts, v1, n16, pN/A

July 4, 1994

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 474

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...the network will also provide facts and figures about famous tourist sites, and give geographic **directions**. In addition to ensuring that information on the system is completely up to date at...

...goods and service providers so that the kiosks become point-of-sale, point-of -information **electronic** shopping **malls** and business offices. Indeed, Channel i will also become a brand new medium for advertising...

...with LUL. Our mission is to establish and operate an interactive, multimedia network that gives **customers** fast, easy access to **goods** and services worldwide. London Underground is the ideal launchpad for Channel i and we look...

**18/3,K/174 (Item 24 from file: 636)**

DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
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02321216 Supplier Number: 44519562 (USE FORMAT 7 FOR FULLTEXT)

**MOTOROLA, HP TAKE DIFFERENT ROADS TO PDA MARKET**

Electronic Messaging News, v6, n6, pN/A

March 16, 1994

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 885

... s Telescript and the Telescript-based AT&T PersonaLink Service.

Telescript technology allows Envoy communicator **users** to screen, route and **deliver** E -mail; **shop** for **goods** and services; and receive time-critical information. **Users** can input information to an interactive address book via a desktop connection; create a budget spreadsheet; check a street **map** ; fax wirelessly; and receive a wireless message via the Internet from a PC.

Learning From...



18/3,K/175 (Item 25 from file: 636)

DIALOG(R) File 636:Gale Group Newsletter DB(TM)

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02315276 Supplier Number: 44501644 (USE FORMAT 7 FOR FULLTEXT)

**MOTOROLA TAPS THE PERSONAL COMMUNICATOR MARKET WITH ENVOY**

Wireless Data News, v2, n5, pN/A

March 9, 1994

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 441

Telescript technology allows Envoy communicator **users** to screen, route and **deliver** E-mail; **shop** for **goods** and services; and receive time-critical information. **Users** can input information to an interactive address book via a desktop connection; create a budget spreadsheet; check a street **map** ; fax wirelessly; and receive a wireless message via the Internet from a PC.

Motorola tried...

Set	Items	Description
S1	34	AU=(ENDOH K? OR ENDOH, K?)
S2	330183	PICKUP OR PICK?()UP OR DELIVER???
S3	776332	PRODUCT? ? OR GOODS OR ITEMS OR MERCANDI? OR WARES OR EQUI- PMENT
S4	526451	CONSUMER? OR CUSTOMER? OR CLIENT? OR BUYER? OR PURCHASER? - OR USER? OR PEOPLE OR PARTY OR PERSON? ?
S5	376206	ONLINE OR ON()LINE OR INTERNET OR INTRANET OR WEB? OR HOME- PAGE OR HOME()PAGE OR NETWORK? OR PORTAL? OR WWW OR CYBER?
S6	977490	TRADING OR TRANSACT? OR SELL? ? OR SELLING OR BUY? ? OR BU- YING OR ORDER? OR TRADES OR TRADE
S7	325447	MARKET? OR SHOP? ? OR BUSINESS? OR STORES OR STORE OR RETA- IL? OR MALL? ? OR SHOWROOM?
S8	881288	MAP OR MAPS OR DIRECTION? ? OR DESTINATION? ? OR ADDRESS??
S9	14189	S5(3N)S7
S10	3745	S9(S)S3
S11	107	S10(S) (MAP OR MAPS)
S12	24052	S5(3N)S6
S13	1101	S12(20N)S2
S14	28	S13(S) (MAP OR MAPS)
S15	127	S11 OR S14
S16	51	S15 AND IC=G06F-017/60

? show file

File 348:EUROPEAN PATENTS 1978-2004/Jun W01

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File 349:PCT FULLTEXT 1979-2002/UB=20040603,UT=20040527

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16/3,K/1 (Item 1 from file: 348)  
DIALOG(R) File 348:EUROPEAN PATENTS  
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01386507

System and method for assisting user shopping over computer networks  
System und Verfahren zur Unterstützung von Einkaufen über ein  
Computernetzwerk  
Systeme et procede permettant d'aider un utilisateur avec des achats en  
ligne

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PATENT (CC, No, Kind, Date): EP 1176531 A1 020130 (Basic)

APPLICATION (CC, No, Date): EP 2001305916 010709;

PRIORITY (CC, No, Date): US 617496 000717; US 618100 000717; US 618096  
000717

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;  
LU; MC; NL; PT; SE; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-017/60

ABSTRACT WORD COUNT: 113

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
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CLAIMS A	(English)	200205	1366
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SPEC A	(English)	200205	13246
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Total word count - document A	14612
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Total word count - document B	0
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Total word count - documents A + B	14612
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INTERNATIONAL PATENT CLASS: G06F-017/60

...SPECIFICATION of interest, one or more stores of interest, and price  
range of interest.

When the **online store** 120 receives the recipient list 702 from the  
user 101 by using its Web server...

...request virtual wish lists for the recipients, because the store has  
data necessary to make **product** recommendation for the recipients.  
Alternatively, the store 120 may include even those recipients in the...

...included in virtual wish lists 900 such as time period of interest, one  
or more **product** categories of interest, one or more stores of interest,

and price range of interest. Also...

...wish list provider 130. For partial lists, the store 120 needs to decide how to **map** recipients and virtual wish list providers 130.  
When a virtual wish list provider 130 receives...

**16/3,K/2 (Item 2 from file: 348)**

DIALOG(R) File 348:EUROPEAN PATENTS

(c) 2004 European Patent Office. All rts. reserv.

01269754

**Order fulfillment processing system**

**Verarbeitungssystem zum Ausführen von Bestellungen**

**Système de traitement pour l'exécution de commandes**

PATENT ASSIGNEE:

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Sladek, Marjie, 8857 Bronson Drive, Granite Bay, CA 96746-6914, (US)

LEGAL REPRESENTATIVE:

Schoppe, Fritz, Dipl.-Ing. (55463), Schoppe, Zimmermann, Stockeler & Zinkler Patentanwälte Postfach 246, 82043 Pullach bei Munchen, (DE)

PATENT (CC, No, Kind, Date): EP 1094414 A2 010425 (Basic)

EP 1094414 A3 040310

APPLICATION (CC, No, Date): EP 2000118855 000831;

PRIORITY (CC, No, Date): US 425378 991022

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI; LU; MC; NL; PT; SE

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: **G06F-017/60**

ABSTRACT WORD COUNT: 95

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200117	1533
SPEC A	(English)	200117	3826
Total word count - document A			5359
Total word count - document B			0
Total word count - documents A + B			5359

INTERNATIONAL PATENT CLASS: **G06F-017/60**

...SPECIFICATION internet as the communication connection, the present invention is currently implemented with a Business-To- **Business** Integration Server from **webMethods**, Inc. (webMethods B2B web server), which can be found at webmethods.com. However, it should be understood that another similar web server **product** that provides a mapping of HyperText Markup Language (HTML) to a programming language may be...

...webMethods B2B web server is the primary feature that the present invention is using, which **maps** the HTML codes to a custom Java class

members of variables. This is the current...

16/3,K/3 (Item 3 from file: 348)

DIALOG(R)File 348:EUROPEAN PATENTS

(c) 2004 European Patent Office. All rts. reserv.

01246060

**Method for providing consumers with offers**

**Verfahren zum Beliefern von Kunden mit Werbeangeboten**

**Methode pour fournir des offres publicitaires aux clients**

PATENT ASSIGNEE:

Tactical Retailing Solutions, L.L.C., (3102670), Greenbriar Business  
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designated States: all)

INVENTOR:

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Smith, Jennifer J., 201 North Main Street, West Hartford, CT 06107, (US)  
Cinquegrana, George V., 940 Old Waterbury Road, Southbury, CT 06488, (US)

LEGAL REPRESENTATIVE:

Breese, Pierre (87181), Breese - Majerowicz 3, avenue de l'Opera, 75001  
Paris, (FR)

PATENT (CC, No, Kind, Date): EP 1077422 A2 010221 (Basic)

APPLICATION (CC, No, Date): EP 402284 000811;

PRIORITY (CC, No, Date): US 375311 990816; US 615175 000713

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;  
LU; MC; NL; PT; SE

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: **G06F-017/60**

ABSTRACT WORD COUNT: 118

NOTE:

Figure number on first page: 2

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200108	609
SPEC A	(English)	200108	5956
Total word count - document A			6565
Total word count - document B			0
Total word count - documents A + B			6565

INTERNATIONAL PATENT CLASS: **G06F-017/60**

...SPECIFICATION consumer.

U.S. Patent No. 4,982,346 to Girouard et al. relates to a **mall**  
promotion **network** apparatus and method. The apparatus is a computer  
system for automating advertising and promotional campaigns...

...executing on the computer manages the operations of the devices. The  
system displays advertisement and **product** or store locator **maps** ,  
dispenses coupons, accepts **products** orders, and manages customer  
surveys. The system is very complex and does not allow a...

16/3,K/4 (Item 1 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2004 WIPO/Univentio. All rts. reserv.

01056423 \*\*Image available\*\*

**DERIVATIVES HAVING DEMAND-BASED, ADJUSTABLE RETURNS, AND TRADING EXCHANGE THEREFOR**

**PRODUITS DERIVES PRESENTANT DES RENDEMENTS AJUSTABLES BASES SUR LA DEMANDE ET ECHANGES COMMERCIAUX ASSOCIES**

Patent Applicant/Assignee:

LONGITUDE INC, 650 Fifth Avenue, New York, NY 10019, US, US (Residence),  
US (Nationality)

Inventor(s):

LANGE Jeffrey, 3 East 84th Street, Apt. 3, New York, NY 10028, US,  
BARON Kenneth, 51 West 86th Street, Apt. 602, New York, NY 10024, US,

Legal Representative:

WEISS Charles A (et al) (agent), Kenyon & Kenyon, One Broadway, New York,  
NY 10004, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200385491 A2-A3 20031016 (WO 0385491)

Application: WO 2003US7990 20030313 (PCT/WO US03007990)

Priority Application: US 2002115505 20020402

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU  
CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP  
KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO  
RU SC SD SE SG SK SL TJ TM TN TR TT TZ UA UG UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PT RO SE  
SI SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 136258

Main International Patent Class: G06F-017/60

Fulltext Availability:

Claims

Claim

... predetermined or specified number of value units of investment for the digital option.

**6.10 NetworkingofDBARDigitalOptionsExchanges**

In preferred embodiments, one or more operators of two or more different DBAR Digital Options...

16/3,K/5 (Item 2 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2004 WIPO/Univentio. All rts. reserv.

01043254 \*\*Image available\*\*

**METHOD AND SYSTEM FOR TRACKING AND PROVIDING INCENTIVES AND BEHAVIORAL INFLUENCES RELATED TO MONEY AND TECHNOLOGY**

**PROCEDE ET SYSTEME DE SUIVI ET D'OCTROI D'INCITATIONS A DES TACHES ET ACTIVITES ET AUTRES DOMAINES DE COMPORTEMENT TOUCHANT A L'ARGENT, AUX INDIVIDUS, A LA TECHNOLOGIE, ET AUTRES VALEURS**

Patent Applicant/Inventor:

MARSHALL T Thaddeus, 7 Clover Leaf Court, Medford, NJ 08055, US, US  
(Residence), US (Nationality)

Legal Representative:

ROSENTHAL Robert E (agent), Duane, Morris LLP, One Liberty Place,  
Philadelphia, PA 19103, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200373236 A2-A3 20030904 (WO 0373236)

Application: WO 2003US5982 20030227 (PCT/WO US03005982)

Priority Application: US 2002360347 20020227; US 2002361794 20020305; US  
2002364237 20020313; US 2002364448 20020314; US 2002370518 20020404; US  
2002394827 20020709; US 2002403166 20020813; US 2002413270 20020924; US  
2002414860 20020930; US 2002416135 20021003; US 2002416288 20021004; US  
2002418413 20021015; US 2002421170 20021025; US 2002422042 20021028; US  
2002427787 20021119; US 2002429596 20021126; US 2002430542 20021202; US  
2002433921 20021216; US 2003439306 20030109

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP

KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO

RU SD SE SG SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA ZM ZW

(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PT SE SI  
SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 66639

Main International Patent Class: G06F-017/60

Fulltext Availability:

Claims

Claim

... commerce locations based on the degree to which customers respond to offers to engage in **marketing** interactions over communications **networks**, make purchases or perform other desirable tasks and activities at particular physical commerce locations within...physical locations with the desire or intention to examine and/or purchase certain types of **products**, **goods** and/or services. In response offers may be extended to customers that include discounts for...contained in a list of possible physical locations that offer for sale the type of **goods** and/or services that the customer has expressed an interest in examining and/or purchasing...and others based on the degree to which customers respond to offers to engage in **marketing** interactions over communications **networks** and/or visit and/or make purchases or perform other desirable tasks and activities at...purposes may be employed in a variation of the invention. As a request for a **map** provides targeted information about the future location of an individual, efficient, targeted offers may be ...

...Fig. 4, includes the steps of receiving a request for geographical information, such as a **map** and/or directions, as indicated by block 400, identifying responsive geographic information, as indicated by...by the system administrator or others, possibly at suggested locations to visit and/or buy **goods** from, among others. For example, in response to a request for a **map** and/or directions, a **map** and/or directions may be provided via an in-vehicle communications system, including the location ...being of potential interest.

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[0002381 Locations to visit and/or from which to buy **goods** and services may be provided. For example, in response to a request for a **map** and/or directions, a **map** and/or directions may be provided via an in-vehicle

communications system, including the location...to which customers are steered, for example. Such businesses may include physical commerce locations and **online** and telephone **businesses**, and may include stores, restaurants, hotels and others. Methods set forth in the applications incorporated...other types of interchanges or communication conducted using in-vehicle communications systems. [000250] Information regarding **items** available, such as discounts, locations available for discounted **items**, subjects ...For example, such programs, systems and methods are applicable to the use of any resource, **product**, service or technology. These programs, systems and methods may be applicable to cause users to...in deductions from a point account. Balances in the accounts may be redeemed for various **items**. [000254] Incentives may be provided through a point award and ...be the subject of deductions from a point account that can be redeemed for various **items**.

Adoption and/or Use of Preferred Energy Consuming Vehicles and Devices [000255] Vehicles and devices...redemption towards future purchases, priority access to limited availability of vehicles as well as other **products** and services and other variations. These methods may be combined or coordinated with other methods...providing offers targeted to potential customers includes the steps of receiving a request pertaining to **products** or services, determining, in accordance with an algorithm, an offer, and communicating the offer to...information from individuals, including possibly differentially informed and/or profiled individuals, correlating such information with **product** preferences that may or may not be made known to the retailer by the individuals in various ways including, for example, by having individuals enter **product** names, **product** categories or **product** codes and by other means, evaluating the preferences in view of information relating to current...may include clicking through an advertising presentation or providing personal information or information about **product** preferences or others. Information relative to **products** and

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services that may be of interest is collected from the consumer. This process of **items** and/or a list of particular **items** that may be presented to consumers online at website, offline and by various other means...

...more participating companies indicated. The individual may be provided an opportunity to check off the **items** that the individual is interested in purchasing, possibly indicating the time frame within which the... circumstances. Rather than using a survey, the consumer may be prompted to enter a single **product** or category of interest. The program, rather than using a survey, may include an indication of the possible or definite availability of personal pricing on individual **items** or categories of **items** at a website, in a paper catalog, or in a physical store location. For example, an icon may be provided in an online catalog associated with a particular **product** or category. By appropriately responding, such as by clicking

16/3,K/6 (Item 3 from file: 349)

DIALOG(R) File 349:PCT FULLTEXT

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00950296 \*\*Image available\*\*

SYSTEM AND METHOD FOR PROTECTING INTERNET CONSUMERS AND FOR CERTIFYING,  
IDENTIFYING, SEGREGATING AND LOCATING TRADITIONAL "BRICK AND MORTAR"  
MERCHANT BUSINESSES ON THE INTERNET

SYSTEME ET PROCEDE DE PROTECTION DES CONSOMMATEURS SUR L'INTERNET ET DE  
CERTIFICATION, IDENTIFICATION, DISTINCTION ET LOCALISATION DES



**ENTREPRISES COMMERCIALES TRADITIONNELLES SUR L'INTERNET**

Patent Applicant/Inventor:

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Legal Representative:

CROWSON Celine Jimenez (et al) (agent), Hogan & Hartson L.L.P., 555  
Thirteenth Street, NW, Washington, DC 20004-1109, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200284432 A2-A3 20021024 (WO 0284432)

Application: WO 2002US11390 20020412 (PCT/WO US02011390)

Priority Application: US 2001283147 20010412

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP

KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO

RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA ZM ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 9051

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Detailed Description

... identification and

proof through various types of information that the  
certified online effort (merchant's **web** site) represents a  
**business** operated by a traditional merchant. The  
certification record display'of "Patentville **Products** " as  
21

depicted in figures 8a and 8b prominently displays the  
merchant's name 802...outside of the  
merchant's site, preferably including the signage of the  
merchant, and a **map** 805 demonstrating how to get to the  
merchant site from major roads or intersections. Referring...

**16/3,K/7 (Item 4 from file: 349)**

DIALOG(R)File 349:PCT FULLTEXT

(c) 2004 WIPO/Univentio. All rts. reserv.

00943767 \*\*Image available\*\*

**SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR A SUPPLY CHAIN MANAGEMENT  
SYSTEME, PROCEDE ET PRODUIT PROGRAMME INFORMATIQUE CONCUS POUR UNE GESTION  
DE CHAINE D'APPROVISIONNEMENT**

Patent Applicant/Assignee:

RESTAURANT SERVICES INC, Two Alhambra Plaza, Suite 500, Coral Gables, FL  
33134-5202, US, US (Residence), US (Nationality), (For all designated  
states except: US)

Patent Applicant/Inventor:

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RUEFF Mark Patrick, Restaurant Services, Inc., Two Alhambra Plaza, Suite 500, Coral Gables, FL 33134-5202, US, US (Residence), US (Nationality), (Designated only for: US)

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RODRIGUEZ Wendy, Restaurant Services, Inc., Two Alhambra Plaza, Suite 500, Coral Gables, FL 33134-5202, US, US (Residence), US (Nationality), (Designated only for: US)

MARKS Stephen Patrick, Restaurant Services, Inc., Two Alhambra Plaza, Suite 500, Coral Gables, FL 33134-5202, US, US (Residence), US (Nationality), (Designated only for: US)

FOURAKER William Vance, Restaurant Services, Inc., Two Alhambra Plaza, Suite 500, Coral Gables, FL 33134-5202, US, US (Residence), US (Nationality), (Designated only for: US)

HYATT James F II, Restaurant Services, Inc., Two Alhambra Plaza, Suite 500, Coral Gables, FL 33134-5202, US, US (Residence), US (Nationality), (Designated only for: US)

DIAZ Adriana Maria, Restaurant Services, Inc., Two Alhambra Plaza, Suite 500, Coral Gables, FL 33134-5202, US, US (Residence), US (Nationality), (Designated only for: US)

KIRSHENBAUM Laurence Joseph, Restaurant Services, Inc., Two Alhambra Plaza, Suite 500, Coral Gables, FL 33134-5202, US, US (Residence), US (Nationality), (Designated only for: US)

BESSETTE Robert John, Restaurant Services, Inc., Two Alhambra Plaza, Suite 500, Coral Gables, FL 33134-5202, US, US (Residence), US (Nationality), (Designated only for: US)

GEHMAN Anson Jerome, Restaurant Services, Inc., Two Alhambra Plaza, Suite 500, Coral Gables, FL 33134-5202, US, US (Residence), US (Nationality), (Designated only for: US)

MOR Richardo, Restaurant Services, Inc., Two Alhambra Plaza, Suite 500, Coral Gables, FL 33134-5202, US, US (Residence), US (Nationality), (Designated only for: US)

BURNS Michael Paul, Restaurant Services, Inc., Two Alhambra Plaza, Suite 500, Coral Gables, FL 33134-5202, US, US (Residence), US (Nationality), (Designated only for: US)

Legal Representative:  
 ELLIS William T (et al) (agent), Foley & Lardner, Washington Harbour, 3000 K Street, N.W., Suite 500, Washington, D.C. 20007-5109, US,  
 Patent and Priority Information (Country, Number, Date):

Patent: WO 200277917 A1 20021003 (WO 0277917)  
 Application: WO 2002US8287 20020319 (PCT/WO US02008287)  
 Priority Application: US 2001816567 20010322; US 2001815598 20010323; US  
 2001816565 20010323; US 2001816488 20010323; US 2001816426 20010323; US  
 2001815899 20010323; US 2001816507 20010323; US 2001816422 20010323; US  
 2001816269 20010323; US 2001816491 20010323; US 2001816101 20010323; US  
 2001816231 20010323; US 2001816421 20010323; US 2001816069 20010323; US  
 2001816296 20010323; US 2001816249 20010323; US 2001816121 20010323; US  
 2001815668 20010323; US 2001816187 20010323; US 2001815490 20010323; US  
 2001816471 20010323; US 2001815606 20010323; US 2001815777 20010323; US  
 2001815813 20010323; US 2001816429 20010323; US 2001815515 20010323; US  
 2001816543 20010323; US 2001816349 20010323; US 2001816331 20010323; US  
 2001816167 20010323; US 2001816881 20010323; US 2001816536 20010323; US  
 2001816092 20010323; US 2001816576 20010323; US 2001815759 20010323; US  
 2001816495 20010323; US 2001816976 20010323; US 2001816083 20010323; US  
 2001815715 20010323; US 2001815989 20010323; US 2001816561 20010323; US  
 2001815483 20010323; US 2001816553 20010323; US 2001815688 20010323; US  
 2001816388 20010323; US 2001816358 20010323; US 2001815729 20010323; US  
 2001816537 20010323; US 2001816434 20010323; US 2001815897 20010323; US  
 2001815734 20010323; US 2001816431 20010323; US 2001816021 20010323; US  
 2001816454 20010323; US 2001816413 20010323; US 2001816430 20010323; US  
 2001816428 20010323; US 2001815830 20010323; US 2001816922 20010323; US  
 2001815489 20010323; US 2001816048 20010323; US 2001815727 20010323; US  
 2001816212 20010323; US 2001815660 20010323; US 2001815894 20010323; US  
 2001816151 20010323; US 2001816582 20010323; US 2001816033 20010323; US  
 2001816357 20010323; US 2001816420 20010323; US 2001815731 20010323; US  
 2001816503 20010323; US 2001816160 20010323; US 2001815893 20010323; US  
 2001816414 20010323; US 2001815792 20010323; US 2001815864 20010323; US  
 2001816896 20010323; US 2001815725 20010323; US 2001816285 20010323; US  
 2001815973 20010323; US 2001815845 20010323; US 2001816314 20010323; US  
 2001816075 20010323; US 2001816944 20010323; US 2001815559 20010323; US  
 2001816203 20010323; US 2001816567 20010323; US 2001816268 20010323; US  
 2001816424 20010323; US 2001816564 20010323; US 2001816455 20010323; US  
 2001816412 20010323; US 2001815590 20010323; US 2001816555 20010323; US  
 2001816560 20010323; US 2001816427 20010323; US 2001834600 20010413; US  
 2001834838 20010413; US 2001834924 20010413; US 2001834465 20010413  
 Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU  
 CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP  
 KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO  
 RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG US UZ VN YU ZA ZM ZW  
 (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
 (OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
 (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW  
 (EA) AM AZ BY KG KZ MD RU TJ TM  
 Publication Language: English  
 Filing Language: English  
 Fulltext Word Count: 114107

...International Patent Class: **G06F-017/60**  
 Fulltext Availability:  
 Detailed Description

#### Detailed Description

... 210 illustrates a Report Selection window;  
 Figure 211 is a flowchart of a process for **product** routing in a supply  
 chain management  
 framework in accordance with an embodiment of the present...their  
 application and data controls that matches the way they see their own  
 businesses and **maps** how they control functions in real life. This  
 section attempts to lay out how hierarchies...

16/3,K/8 (Item 5 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00923944 \*\*Image available\*\*

**SYSTEM AND METHOD FOR ASSOCIATION OF OBJECT SETS**  
**SYSTEME ET PROCEDE POUR L'ASSOCIATION D'ENSEMBLES D'OBJETS**

Patent Applicant/Assignee:

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Patent Applicant/Inventor:

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US)

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200257987 A2 20020725 (WO 0257987)

Application: WO 2002US1110 20020116 (PCT/WO US0201110)

Priority Application: US 2001262200 20010116; US 200251548 20020116

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP

KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO

RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 21725

Main International Patent Class: G06F-017/60

Fulltext Availability:

Claims

Claim

... interest in optimizing a class of metrics,  $f$ , parameterized by a matrix  $H$ . These functions **map** a set of  $n$  modifications, defined over an appropriate class, to the real numbers and...

...placement services, dating services, energy distribution solutions, pharmaceutical drug design, clinical trial design, transportation planning, **marketing**, **online** education services, communication infrastructures, data storage systems, military applications, etc. Having briefly discussed how two...in a categorical data set, can be optimally matched to a corresponding group of available **products**, having some attributes and placed in a second categorical data set, by associating the first and second categorical data sets. The real and natural tendency of the consumers and **products** to associate in a particular way results in the tendency 3o distribution. That is, there...

...tendency of each consumer or subset thereof, to purchase or be associated with, certain corresponding **products** on the market or

subsets thereof. This tendency - 18 distribution is of great importance, as it can provide valuable marketing information to producers of **goods** and services. One aspect of the tendency curve or distribution is that it exists whether...

...their circumstances and the markets available to them, and will still select from the available **product** choices, even if better choices could be made available to them in a hypothetical ideal market. Thus, a producer of **goods** or services might desire to investigate the tendency distribution, or to approximate it, for the purpose of delivering **products** and services which better satisfy the available consumer pool. Conversely, if the vendor of **goods** has a fixed menu of **products** available to sell, the vendor may wish to investigate which demographic segments to target for advertising or marketing of the **products**. In other words, it may be more feasible or profitable to alter or tailor the pool or buyers than to alter or tailor the pool of **products** presented to the buyers. The present inventors have recognized that a feedback exists between the...

...not only does the purchase behavior of a consumer segment influence sales figures for a **product** segment but results of marketing studies using the sales data will then be used to...described: For some L of size  $k \times n$  represent an aggregation matrix, then the **product** segments are aggregates of the finest - 21 scale segments having at least some of the ...

16/3,K/9 (Item 6 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00920247 \*\*Image available\*\*

**INTELLEIGENT INTERACTIVE E-COMMERCE TECHNOLOGY**

**TECHNOLOGIE DE COMMERCE ELECTRONIQUE INTERACTIF INTELLIGENT**

Patent Applicant/Inventor:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200254303 A1 20020711 (WO 0254303)

Application: WO 2000IN135 20001229 (PCT/WO IN0000135)

Priority Application: WO 2000IN135 20001229

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ

DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ

LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG

SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 10802

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

#### Detailed Description

... is stored in the backend, the fie front end automatically displays it in the isle **map** . It is one of the ieBOs supplied by de Technologies to a retail business website. ieCatalog helps the customer to define the product so that ieBOSS can display **online** , the dynamically generated **mall map** , make counter offer, take rain checks to **deliver** in the future, or even allow bargaining. ieCatalog also makes the **transaction** truly **online** by interacting with the live inventory,  
Clicking I 4 o Invokes ieCatalog  
I1 4 Invokes the **Product** Specification module  
HI Invokes the inventory backend system  
IV 4 Invokes the ieBO Maintenance Subsystem...  
...Invokes the Decision support module  
VII Invokes ieBOSS  
VIR Invokes the ieTrainer Module  
A 4 **Product map** or isle **map** of a virtual mall. For example, Men items  
B 4 **Product map** or isle **map** of a virtual mall. For example, Women items  
103 4 Isle **map**  
104 4 Name of the **Product** is entered here  
105 Description of the **Product** entered in Label 1 is entered here  
106 **Product** Group Description  
107 4 Name of the **product** (caption)  
108 -> Description of the **product** (caption)  
109 4 Name of the Virtual Mall  
FIG 6 re sents the constituent components...

16/3,K/10 (Item 7 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00918363 \*\*Image available\*\*

**SYSTEM FOR THE PROVISION OF GOODS AND SERVICES OVER A DISTRIBUTED COMMUNICATION NETWORK**

**SYSTEME DE FOURNITURE DE BIENS ET DE PRESTATION DE SERVICES VIA UN RESEAU DE COMMUNICATIONS DISTRIBUE**

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200252378 A2-A3 20020704 (WO 0252378)

Application: WO 2001US49774 20011221 (PCT/WO US0149774)

Priority Application: US 2000258090 20001226

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP

KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD

SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 7951

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... installed and invoked within the aforementioned scripting language of  
the merchant's site.

The merchant **Web store** application will then **map** data to the  
parameters used within these function cal Is in a conventional manner  
through the use of MIM 1. Those values contain the transaction  
information (Such as **product** SKU's, shipping address, quantities  
ordered, desired shipping options, and the like, which are well...

...functions to each merchant web-store. For example, before placing an  
order for a particular **product** , the system of the present invention  
can use CE 2 to tell each merchant (and...

...for this function is preferably as follows: Receive Input parameters  
from Inventory Check function call; **Map** input parameters to Inventory  
Check XML layout; Log Request; Invoke Communication I 0 Engine 2...

16/3,K/11 (Item 8 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00914711 \*\*Image available\*\*

**SYSTEM AND METHOD FOR INCENTIVIZING ONLINE SALES**

**SYSTEME ET PROCEDE PERMETTANT DE STIMULER LES ACHATS EN LIGNE**

Patent Applicant/Assignee:

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Patent and Priority Information (Country, Number, Date):

Bode Akintola07-Jun-04

Patent: WO 200248828 A2-A3 20020620 (WO 0248828)  
Application: WO 2001US47446 20011211 (PCT/WO US0147446)  
Priority Application: US 2000734044 20001212  
Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU  
CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP  
KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PH PL PT RO RU  
SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM  
Publication Language: English  
Filing Language: English  
Fulltext Word Count: 9326

Main International Patent Class: G06F-017/60  
Fulltext Availability:  
Detailed Description

#### Detailed Description

... users are connecting to  
distributed networks such as the Internet, with similarly  
expanding numbers of **businesses** following onto the **networks** to  
sell **goods** and services to the online users. However, as more  
content providers appear on distributed networks...

...locate  
specific desired information available on the network. Even  
when using search engines (programs that **map** and catalog  
information on the distributed networks) users are often  
unable to locate desired information...

16/3,K/12 (Item 9 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00905272 \*\*Image available\*\*

#### **METHODS AND SYSTEM FOR COMMUNICATIONS SERVICE REVENUE COLLECTION** **PROCEDES ET SYSTEMES DESTINES AUX COLLECTES DES RECETTES D'UN SERVICE DE** **COMMUNICATIONS**

Patent Applicant/Assignee:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200239349 A1 20020516 (WO 0239349)

Application: WO 2001SE2503 20011113 (PCT/WO SE0102503)

Priority Application: SE 20004156 20001113; US 2001277285 20010321; SE  
20011240 20010406

Designated States: AE AG AL AM AT AT (utility model) AU AZ BA BB BG BR BY  
BZ CA CH CN CO CR CU CZ CZ (utility model) DE DE (utility model) DK DK  
(utility model) DM DZ EC EE EE (utility model) ES FI FI (utility model)  
GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV  
MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SD SE SG SI SK SK



(utility model) SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English  
Filing Language: English  
Fulltext Word Count: 9128

Main International Patent Class: **G06F-017/60**

Fulltext Availability:  
Claims

#### Claim

... then remit appropriate payments.

FIG. 7 is an exemplary diagram of the interaction between a **business** end user, **network** operator, service provider, and mapping lookup service, when the billing arrangement described in FIG. 6...using, for example, the pen identification information (step 808). The digital pen may use the **map** ping information (e.g., URL) to contact the appropriate network operator 110a, sending network operator...

...then remit payment appropriately.

FIG. 9 is an exemplary diagram of the interaction between a **business** end user, **network** operator, service provider, payment provider, and mapping lookup service, when the billing arrangement described in...

**16/3,K/13 (Item 10 from file: 349)**

DIALOG(R)File 349:PCT FULLTEXT

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00902264 \*\*Image available\*\*

**LOCAL AREA INFORMATION SYSTEM ON INTERNET AND ELECTRIC COMMERCE THEREBY  
SYSTEME D'INFORMATION LOCAL SUR INTERNET ET COMMERCE ELECTRONIQUE**

Patent Applicant/Inventor:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200235907 A2-A3 20020510 (WO 0235907)

Application: WO 2001KR1761 20011018 (PCT/WO KR0101761)

Priority Application: KR 200061182 20001018

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KZ

LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG

SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

Publication Language: English

Filing Language: Korean

Fulltext Word Count: 1210

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description  
Claims

#### Detailed Description

... information system is processed in the order by

selecting regional information to display country's **map** ;  
**cyber shop** location is shown in the **map** when a specific  
region is selected; 3D motion picture is shown@,when  
appropriately located camera is selected; list of store's  
dealing merchandise **items** are displayed when a specific  
**cyber store** on screen is selected; description and  
characteristic is displayed by merchandise selection on  
screen; payment...

Claim

... camera is  
selected; list of store's dealing merchandise items are  
displayed when a specific **cyber store** on screen is selected;  
description and characteristic is displayed by merchandise  
selection on screen; payment...

16/3,K/14 (Item 11 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00886075

**SYSTEM AND METHOD FOR ONLINE VALUATION AND ANALYSIS**  
**SYSTEME ET PROCEDE D'EVALUATION ET D'ANALYSE EN LIGNE**

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200219218 A2 20020307 (WO 0219218)

Application: WO 2001US27011 20010831 (PCT/WO US0127011)

Priority Application: US 2000229292 20000901

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CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP

KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PH PL PT RO RU

SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 10641

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Claims

Claim

... capacity to pay analysis, a detailed merger and acquisition analysis, a comparable group analysis, illustrative **maps**, market share studies, market data analysis, discounted cash flow analysis, component parts valuation analysis, leveraged...then compared, in a tabular and graphical format, to those of the base company. These **items** may include total assets, equity/assets, return on equity, margin, costs/revenues, price/earnings, price/tangible book value, market capitalization, dividend yield, insider ownership and institutional ownership. Though the particular **items**

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compared may depend on the industry, they represent those salient and key **items** used by the particular industry's experts to track a company's financial and market...

...as latitude and longitude points, This data is fed into a mapping tool, such as **Map Quest**, **ARCIMS**, geographical software developed by **ESRI, Inc.**, which outputs a geographic depiction of all...

...process is repeated for companies in other industries. Geographic data from either user inputs or **network** accessible data **stores** is fed into a conventional mapping tool as described above. A user may select one or more companies to be plotted on a **map** using various geographic, corporate, financial and ownership parameters and filters. The **map**, which offers navigation functionality to the user such as the ability to zoom in or...

...companies he chooses. One company's branches are differentiated

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from another's by different **map** symbols. State, county and city names, highway and street networks and names, and county borders...

...selects the desired companies from the set, and then plots the selected companies on the **map**, along with the initially chosen company already plotted. This feature increases the analysis' efficiency and...

...the plotted company or companies have presence in. Upon receiving the user's selections, the **map** re-centers and zooms to an appropriate level to focus on the selected states, counties...regulatory approval. A user may select one or more companies to be plotted on a **map** using various geographic, corporate, financial and ownership parameters and filters. Upon receiving the chosen companies...

...For example, a user may override a default stock price that was retrieved from a **network** accessible data **store** by typing in a new value. The user may indicate that certain of the default...Further, the mediator 22 may retrieve missing values and assumptions from indicated locations, i.e., **network** accessible data **stores** that include relevant information. When analyzing the inputs, the mediator 22 may also provide suggestions...

...user may override the percent cash used in a merger that was retrieved from a **network** accessible data **store** by typing in a new value. The user may indicate that certain of the default...

16/3,K/15 (Item 12 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00882993 \*\*Image available\*\*

INTERNET-BASED METHOD OF AND SYSTEM FOR AUTHORIZING ELECTRONIC PAYMENT

Bode Akintola07-Jun-04

USING TIME-SPACE STAMPING  
PROCEDE ET SYSTEME FONDES SUR L'INTERNET CONCUS POUR AUTORISER LE PAIEMENT  
ELECTRONIQUE PAR LE FINANCIER D'UN ACHETEUR AU FINANCIER D'UN VENDEUR  
EN RAPPORT AVEC UNE TRANSACTION COMMERCIALE UTILISANT DES TECHNIQUES  
D'ESTAMPILLAGE TEMPS-ESPACE

Patent Applicant/Assignee:

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Patent Applicant/Inventor:

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200217124 A2-A3 20020228 (WO 0217124)

Application: WO 2001US26619 20010824 (PCT/WO US0126619)

Priority Application: US 2000648818 20000825

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ

DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ

LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG

SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 38668

International Patent Class: G06F-017/60

Fulltext Availability:

Claims

Claim

... Java, and other standard protocols and web technologies, required to  
deploy the seller's EC-enabled **WWW** site or **store**. Notably, the  
Seller's E-commerce driven Web-site Information Server 5 Seller's  
Web-based **Product** Catalog Information Server The primary function of  
the seller's Web-Based **Product** Catalog Information (http) Server is to  
serve the seller's HTML-encoded EC-enabled **product** catalog over the  
Internet so that the **products** and/or services of the seller can be  
displayed for sale over the Internet. Fig. 1E illustrates the major  
components of the Seller's Web-based **Product** Catalog Information Server  
5 employed in the system of FIG. 1A, including: Standard 1/0...

...and other standard protocols and web technologies, required to display  
the seller's EC-enabled **product** catalog to customers through a  
Web-browser provided in the wireless GSU-enabled transaction

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terminal of the present invention. Notably, the Seller's **Product**  
Catalog Information Server 6 would also include EC-enabled **product**  
catalog software such as, for example, the Lexmedia Catalog ProTm  
Web-enabled ...Realedi@ I I CatalogMakeJm Software from Realedi, Inc.  
(http://www.realedi.com). Such Web-enabled **product** catalog software  
will enable the display of the seller's **products** for sale so that  
customers (i.e. buyers) can purchase such **products** directly through the  
EC-enabled **product** catalog using either EDI-enabled transaction  
document exchange in which the **products** are purchased on terms of  
credit, or by way of money transfer enabled by an...

...Commerce Transaction Terminal With Integrated Electronic Commerce (EC) Driven W1VW Server and/or EC-Driven **Product** Catalog Server Deployable On The Road By Seller  
Notably, the Seller's EC-Driven Web...

...information server having a statically-assigned IP address and supporting the Seller's EC-driven **WWW** site (e- **store** ) Software 34 and/or the Seller's EC-Driven **Product** Catalog Software 35, from which the seller's **goods** are offered for sale and purchase using Internet-enabled electronic payment systems well known in...

...Terminal Having An Integrated Electronic Commerce (EC) Driven WWW (http) Server and/or EC-Driven **Product** Catalog Server deployable on the road by the seller and/or any of its registered...

...the transaction server/tern-iinal of Fig. 1C2. Preferably, the Seller's e-store and **product** sales catalog

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being served on the transaction server/tern-iinal of the present invention...conducted between particular trading parties (e.g. a buyer and a

30

seller) involving particular **goods** , wherein the transaction record carries a digitally-signed TS certification generated by the TS-stamp... parties (e.g. a buyer and a seller) to a particular commercial transaction involving particular **goods** , using electronic document interchange (EDI) techniques well known in the art. In the illustrative embodiment...

...document stream, thereby reducing the likelihood of fraudulent repudiation of a contract for sale of **goods** or the like (e.g. because one party, found a better deal after accepting an...Server 13 and issuing a digital TS-stamped purchase receipt for money paid for purchase **goods** only upon (1) first confirming that the authorized agent (i.e. buyer), and not someone...

...Buyer's Financial Server 12 and issuing a digital TS-stamped sales receipt for sold **goods** only upon (1) the Seller's Financial Server first confirming that the authorized agent (i...commerce transaction terminal being tracked by the system, by reviewing TS data tables, sales reports, **maps** , graphs, images and/or speech-synthesized reports displayed on the GUI Web-browser of a...

16/3,K/16 (Item 13 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00871894 \*\*Image available\*\*

**SYSTEM, METHOD AND MEDIUM FOR FACILITATING TRANSACTIONS OVER A NETWORK**  
**SYSTEME, PROCEDE ET SUPPORT FACILITANT DES TRANSACTIONS SUR UN RESEAU**

Patent Applicant/Assignee:

2020ME HOLDINGS LTD, 12 Stratford Place, London W1C 1BB, GB, GB

(Residence), GB (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

FROST Colin, 23 Ronver Road, Lee, London SE12 ONR, GB, GB (Residence), GB

(Nationality), (Designated only for: US)

Legal Representative:

PRICE Nigel John King (agent), J.A.KEMP & CO., 14 South Square, Gray's  
Inn, London, WC1R 5LX, GB,  
Patent and Priority Information (Country, Number, Date):  
Patent: WO 200205153 A2-A3 20020117 (WO 0205153)  
Application: WO 2001IB1471 20010627 (PCT/WO IB01001471)  
Priority Application: US 2000612552 20000707  
Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU  
CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP  
KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD  
SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM  
Publication Language: English  
Filing Language: English  
Fulltext Word Count: 49959

Main International Patent Class: G06F-017/60  
Fulltext Availability:  
Detailed Description

Detailed Description

... store, high resolution Movement Assimilation 208' may be present  
which is able to determine which **products** and services RealMe might be  
showing an interest in. Each CyberVendor 296 has a **product** /service **map**  
showing how individual products and services are set out in their store.  
The **product** /service **map** is set out in the PSU 255' of the  
CyberVendor, where each **product** /service, and/or their parent categories  
within the PSU hierarchy, has a locality associated with...

...ad.dition, it also can contain levels to uniquely identify the story  
upon which the **products** and services are located in a multi-story  
store).

This type of service is supported...

16/3,K/17 (Item 14 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2004 WIPO/Univentio. All rts. reserv.

00871020 \*\*Image available\*\*

**METHOD, COMPUTER SYSTEM AND COMPUTER SYSTEM NETWORK**  
**PROCEDE, SYSTEME INFORMATIQUE ET RESEAU DE SYSTEME INFORMATIQUE**

Patent Applicant/Assignee:

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Patent Applicant/Inventor:

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CY (Nationality), (Designated only for: US)

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PATTERSON Simon, 42 Dewhurst Road, London W14 0ES, GB, GB (Residence), GB  
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(Nationality), (Designated only for: US)  
ZOPPOS Demetrios, 2 Matheson Road, London W14 8SW, GB, GB (Residence), CY  
(Nationality), (Designated only for: US)  
Legal Representative:  
POTTER Julian Mark (et al) (agent), D. Young & Co., 21 New Fetter Lane,  
London EC4A 1DA, GB,  
Patent and Priority Information (Country, Number, Date):  
Patent: WO 200205110 A2-A3 20020117 (WO 0205110)  
Application: WO 2001GB3056 20010706 (PCT/WO GB0103056)  
Priority Application: GB 200016822 20000707; US 2000624069 20000724; GB  
200023073 20000902  
Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU  
CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP  
KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD  
SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM  
Publication Language: English  
Filing Language: English  
Fulltext Word Count: 36812

Main International Patent Class: **G06F-017/60**  
Fulltext Availability:  
Detailed Description

#### Detailed Description

... relating to real flights. Time definite schedules represent a marketed network- for a range of **products** , for example an overnight network, a 24-hour network or a 48-hour network. These...

...used to implement a single time definite flight. Since time-definite schedules do not necessarily **map** directly to physical flights, they are termed "virtual flights". Flight legs for time definite flights are defined for each. point-to-point journey the carrier wishes to **market** in their **network** , and because of this there are potentially many more 'time definite' flights than there are...

**16/3,K/18 (Item 15 from file: 349)**  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2004 WIPO/Univentio. All rts. reserv.

00865426 \*\*Image available\*\*

#### **METHOD AND SYSTEM FOR REMOTELY COMMUNICATING WITH AN ON-LINE STOREFRONT PROCEDE ET SYSTEME DE COMMUNICATION A DISTANCE AVEC UNE VITRINE VIRTUELLE**

Patent Applicant/Assignee:

VERT TECH LLC, 103 Foulk Road, Wilmington, DE 19803, US, US (Residence),  
US (Nationality)

Inventor(s):

MALLON Tom, 913 Mill Groove Drive, Audubon, PA 19403, US,

Legal Representative:

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N.W., Washington, DC 20036-5869, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200199024 A1 20011227 (WO 0199024)

Application: WO 2001US41046 20010620 (PCT/WO US0141046)

Priority Application: US 2000212823 20000621

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ  
DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ

LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG  
SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English  
Filing Language: English  
Fulltext Word Count: 4134

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Claims

Claim

... products' on-line

1 0

prices. This ability to change prices or information on the **on - line store** may mean the difference between stocking a warehouse full of old **products** or generating sufficient profits for the quarter. Thus, the preferred embodiments of the invention lend...

**16/3,K/19 (Item 16 from file: 349)**

DIALOG(R)File 349:PCT FULLTEXT

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00864405

**SALES TAX ASSESSMENT, REMITTANCE AND COLLECTION SYSTEM**

**SYSTEME D'EVALUATION DE TAXE DE VENTE, DE REMISE ET DE RECouvreMENT**

Patent Applicant/Assignee:

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Inventor(s):

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Legal Representative:

LETCHFORD John F (agent), Klehr, Harrison, Harvey, Branzburg & Ellers LLP, 260 South Broad Street, Philadelphia, PA 19102, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200197150 A1 20011220 (WO 0197150)

Application: WO 2001US40972 20010614 (PCT/WO US0140972)

Priority Application: US 2000211625 20000614; US 2000215284 20000630; US 2000215285 20000630; US 2000216754 20000707; US 2000216755 20000707; US 2000218196 20000714

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR  
KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE  
SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 15368

Main International Patent Class: **G06F-017/60**

Bode Akintola07-Jun-04



Fulltext Availability:  
Detailed Description

Detailed Description

... final tax  
calculation using the compiled jurisdictional tax data and  
remits this information to the **web retailer** .

Preferably, the invention is configured to accept real  
time changes in state and local tax...

**16/3,K/20 (Item 17 from file: 349)**

DIALOG(R)File 349:PCT FULLTEXT

(c) 2004 WIPO/Univentio. All rts. reserv.

00842393 \*\*Image available\*\*

**METHOD AND SYSTEM FOR DIGITAL DATA DELIVERY AND REPRODUCTION  
METHODE ET SYSTEME DE FOURNITURE ET DE REPRODUCTION DE DONNEES**

Patent Applicant/Assignee:

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US, US (Residence), US (Nationality), (For all designated states  
except: US)

Patent Applicant/Inventor:

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US (Nationality), (Designated only for: US)  
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(Residence), US (Nationality), (Designated only for: US)  
LEE Andrew R, 143A Lincoln Street, Marlborough, MA 01752, US, US  
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HOWARD Daniel G, 50 Treasure Lane, Mashpee, MA 02649, US, US (Residence),  
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Legal Representative:

ANASTASI John N (agent), Wolf, Greenfield & Sacks, P.C., 600 Atlantic  
Avenue, Boston, MA 02210, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200176128 A2-A3 20011011 (WO 0176128)

Application: WO 2001US10932 20010404 (PCT/WO US0110932)

Priority Application: US 2000194452 20000404; US 2000227705 20000824

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR

KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE

SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 25622

International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Detailed Description

... invention.

Where the above steps 148-156 are performed at the service bureau, the  
correlation **map** will be provided to the central storage facility 12  
along with the - 34 encrypted title...

...generation of the customer ID has occurred, the purchase of the title begins with an **order** through the entry **portal** 14, and the encrypted title, the correlation **map** and the decryption key are provided to the **delivery** device. The title is then decrypted using the decryption key as discussed above.

A next...

16/3,K/21 (Item 18 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

(c) 2004 WIPO/Univentio. All rts. reserv.

00842105 \*\*Image available\*\*

**INTEGRATING ELECTRONIC AND TRADITIONAL RETAIL  
INTEGRATION DE DETAIL CLASSIQUE ET ELECTRONIQUE**

Patent Applicant/Assignee:

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US, US (Residence), US (Nationality), (For all designated states  
except: US)

Patent Applicant/Inventor:

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BOUNDY David E, Shearman & Sterling, 599 Lexington Avenue, New York, NY  
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Legal Representative:

MEOLA Anthony (et al) (agent), Shearman & Sterling, 599 Lexington Avenue,  
New York, NY 10022, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200175814 A2-A3 20011011 (WO 0175814)

Application: WO 2001US4735 20010214 (PCT/WO US0104735)

Priority Application: US 2000542580 20000404

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ

DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ

LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG

SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 11912

International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Detailed Description

... and information on request.

The operator of entertainment retail area 10 may provide an entertainment  
**retail** area top-level **web** site, which in turn provides access to the  
web sites of the

10

retailers that have stores 14 in entertainment retail area 10. This  
entertainment **retail** area **web** site may provide additional features.  
focusing on those features that

ID

encourage customers who first encounter the entertainment **retail** area on the **internet** to visit the physical entertainment retail area 10. Such features may include "virtual community" content...

...that the gift certificate can be printed at a customer's home computer. The entertainment **retail** area **web** site may include real-time Internet broadcasts, news, weather, sports, and/or stock quote information. The entertainment **retail** area **web** site may offer personalized shopping assistance, for instance by offering suggestions of new **products** that match the customer's historical purchase profile, or by providing controlled access to another person's preference profile for assistance in buying a gift. The entertainment **retail** area **web** site may offer **maps**. The entertainment **retail** area **web** site may offer samples of videos, games, or music, and include links to stores that...

...the developer of an entertainment retail area may be directed to providing benefits to the **retailers** -, for instance, the **web** site may provide suggestive selling, real-time sales information, and new outlets for the retailers...

16/3,K/22 (Item 19 from file: 349)

DIALOG(R) File 349:PCT FULLTEXT

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00838913

**VALUE CHAIN OPTIMIZATION SYSTEM AND METHOD**

**SYSTEME ET PROCEDE D'OPTIMISATION D'UNE CHAINE DE VALEUR**

Patent Applicant/Assignee:

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(Residence), DE (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

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(Nationality), (Designated only for: US)

AUGSBURGER Michael, Theodor-Heuss-Strasse 47, 69221 Dossenheim, DE, DE

(Residence), DE (Nationality), (Designated only for: US)

BIRIMISA Miho, Suedendstrasse 8a, 76137 Karlsruhe, DE, DE (Residence), US

(Nationality), (Designated only for: US)

Legal Representative:

GARRETT Arthur S (et al) (agent), Finnegan, Henderson, Farabow, Garrett &

Dunner, L.L.P., 1300 I Street, N.W., Washington, DC 20005-3315, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200171629 A2 20010927 (WO 0171629)

Application: WO 2001US9197 20010323 (PCT/WO US0109197)

Priority Application: US 2000191452 20000323; US 2000609714 20000630; EP 2001105484 20010314

Parent Application/Grant:

Related by Continuation to: US 2000609714 20000630 (CIP)

Designated States: AU CA US

Publication Language: English

Filing Language: English

Fulltext Word Count: 7685

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Claims

Claim

... global level, the information objects are, for example instruction materials that further detail the collaborative **business** scenario.

Examples comprise **web** -based course materials (e.g., virtual classroom sessions) or demonstrations that provide a demonstration of...

16/3,K/23 (Item 20 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

(c) 2004 WIPO/Univentio. All rts. reserv.

00828060 \*\*Image available\*\*

**SYSTEM FOR PLACING PRODUCT DELIVERY ORDERS THROUGH THE INTERNET**

**SYSTEME PERMETTANT DE PASSER DES COMMANDES DE PRODUITS VIA INTERNET**

Patent Applicant/Assignee:

IPDEV CO, Suite 501, 414 N. Orleans Street, Chicago, IL 60610, US, US

(Residence), US (Nationality)

Legal Representative:

SILVERMAN Howard E (et al) (agent), Law Offices of Dick and Harris, Suite

3800, 181 W. Madison Street, Chicago, IL 60602, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200161605 A1 20010823 (WO 0161605)

Application: WO 2001US5039 20010216 (PCT/WO US0105039)

Priority Application: US 2000507578 20000218

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ

DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ

LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG

SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 9212

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Claims

Claim

... selected vendor.

27 A method for determining whether a business is capable of fulfilling an **Internet** user's **order** for the provision a service at the user's specified **delivery** location, the method comprising the steps of associating a street **map** file with the business, which file includes street names and addresses to which the business...

...address associated with the delivery location;

searching for the delivery street address in the street **map** file; determining that the delivery location is serviced by the business if the delivery 1 0 street address is located within the street **map** file.

28 The method of claim 27, where the street map file contains street names...

...within which the business provides the service;

33

determining whether the coordinate position of the **delivery** street address lies

within the polygonal service area;  
determining that the business is capable of filling the **Internet order**  
if the **delivery** I O street address lies within the polygonal service  
area.

30 The method of claim...

16/3,K/24 (Item 21 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

(c) 2004 WIPO/Univentio. All rts. reserv.

00818638 \*\*Image available\*\*

**SYSTEM FOR PREDICTING OR DETERMINING GARMENT FIT**

**SYSTEME PERMETTANT DE PREVOIR OU DE DETERMINER SI UN VETEMENT EST ADAPTE A  
UN CLIENT**

Patent Applicant/Inventor:

SILVERMAN Jeff, 25 Langner Lane, Weston, CT 06883, US, US (Residence), US  
(Nationality)

Legal Representative:

DERNIER Matthew B (et al) (agent), Lerner, David, Littenberg, Krumholz &  
Mentlik, LLP, 600 South Avenue West, Westfield, NJ 07090-1497, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200152140 A1 20010719 (WO 0152140)

Application: WO 2000US34685 20001221 (PCT/WO US0034685)

Priority Application: US 99172919 19991221

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ

DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ

LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG

SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 5730

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Claims

Claim

... each standard size of

garment that will be purchased in a given season.

Mail order **retailers** , electronically **networked**

**retailers** (e- **retailers** ) and their customers are particularly  
concerned with this problem because any garment that does not...

...customers are increasingly demanding the ability to

shop from home using mail order services, the **internet** , etc.

**Retailers** wish to maximize profits by reducing inventories and  
returned **items** . Designers/manufacturers are likewise

interested in ...of the fit models obtained from the brand

record 113, then the processing unit 100 **maps** the 3-D

coordinates of the fit model from the brand record 113 with a...under  
that classification.

Alternatively, marketing tests may be executed in

which a plurality of apparel **items** are sent to test customers

to determine which of the articles the test customers would...

16/3,K/25 (Item 22 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2004 WIPO/Univentio. All rts. reserv.

00806392

TECHNOLOGY SHARING DURING ASSET MANAGEMENT AND ASSET TRACKING IN A  
NETWORK-BASED SUPPLY CHAIN ENVIRONMENT AND METHOD THEREOF  
PARTAGE TECHNOLOGIQUE LORS DE LA GESTION ET DU SUIVI DU PARC INFORMATIQUE  
DANS UN ENVIRONNEMENT DU TYPE CHAINE D'APPROVISIONNEMENT RESEAUEE, ET  
PROCEDE ASSOCIE

Patent Applicant/Assignee:

ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US  
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Inventor(s):

MIKURAK Michael G, 108 Englewood Blvd., Hamilton, NJ 08610, US,

Legal Representative:

HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, 38th Floor,  
2029 Century Park East, Los Angeles, CA 90067-3024, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200139086 A2 20010531 (WO 0139086)

Application: WO 2000US32310 20001122 (PCT/WO US0032310)

Priority Application: US 99444653 19991122; US 99447623 19991122

Designated States: AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE  
DK DM DZ EE ES FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL  
TJ TM TR TT TZ UA UG UZ VN YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 156214

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... to its destination through the use of continually updated routing  
tables. By analyzing the destination **network** address of the packets,  
routers make these decisions. Importantly, a router does not generally  
need...

16/3,K/26 (Item 23 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2004 WIPO/Univentio. All rts. reserv.

00806384

NETWORK AND LIFE CYCLE ASSET MANAGEMENT IN AN E-COMMERCE ENVIRONMENT AND  
METHOD THEREOF  
GESTION D'ACTIFS DURANT LE CYCLE DE VIE ET EN RESEAU DANS UN ENVIRONNEMENT  
DE COMMERCE ELECTRONIQUE ET PROCEDE ASSOCIE

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Priority Application: US 99444775 19991122; US 99447621 19991122  
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LU LV MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR  
TT UA UG UZ VN YU ZW  
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Detailed Description

#### Detailed Description

... supply planning utilizing a network; Figure 9 illustrates a flowchart for a methodology for managing **orders** in a **network**-based supply chain in accordance with an embodiment of the present invention; Figure 10 illustrates...to Event Mapping Module - Add-on module to the Managed Networked Services Integrated Solution which **maps** network element events, to service offerings, to 1 5 customers. This tool allows the Customer...g. wireless to cable phone services, web browsing from wireless devices etc.  
The present invention **maps** a course for the network evolution from circuit to packet switched technology using a migratory...

16/3,K/27 (Item 24 from file: 349)  
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00806383

**COLLABORATIVE CAPACITY PLANNING AND REVERSE INVENTORY MANAGEMENT DURING DEMAND AND SUPPLY PLANNING IN A NETWORK-BASED SUPPLY CHAIN ENVIRONMENT AND METHOD THEREOF**

**PLANIFICATION EN COLLABORATION DES CAPACITES ET GESTION ANTICIPEE DES STOCKS LORS DE LA PLANIFICATION DE L'OFFRE ET DE LA DEMANDE DANS UN ENVIRONNEMENT DE CHAINE D'APPROVISIONNEMENT FONDEE SUR LE RESEAU ET PROCEDE ASSOCIE**

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TJ TM TR TT TZ UA UG UZ VN YU ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
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Detailed Description

Detailed Description

... given content model (such as distribution of entertainment on CD-ROM, content delivery from an **Internet** repository, or electronic catalog shopping and advertising, or some combination of the above) participants would...and encryption techniques.

WAFIs fundamental configurability will allow a broad range of competitive electronic commerce **business** models to flourish. It allows business models to be

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shaped to maximize revenues sources...

16/3,K/28 (Item 25 from file: 349)  
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00806382

**METHOD FOR AFFORDING A MARKET SPACE INTERFACE BETWEEN A PLURALITY OF MANUFACTURERS AND SERVICE PROVIDERS AND INSTALLATION MANAGEMENT VIA A MARKET SPACE INTERFACE**

**PROCEDE DE MISE A DISPOSITION D'UNE INTERFACE D'ESPACE DE MARCHÉ ENTRE UNE PLURALITE DE FABRICANTS ET DES FOURNISSEURS DE SERVICES ET GESTION D'UNE INSTALLATION VIA UNE INTERFACE D'ESPACE DE MARCHÉ**

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Detailed Description

#### Detailed Description

... insight into some NGN and New CORE capabilities such as 300Kilobits of access bandwidth to **deliver** information to hand-held wireless devices. The potential of such capabilities coupled with the traditional...a socalled shopping basket function which has some analogy with shopping basket used in a **shop** such as supermarket is proposed. In this function, items on the online shopping are temporarily...

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00805495 \*\*Image available\*\*

#### INSURANCE MARKETING METHODS

#### PROCEDES DE COMMERCIALISATION D'ASSURANCES

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SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

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Fulltext Availability:

Claims

#### Claim

... reference to those steps labeled A,  
a method is illustrated wherem, users enter the Universal **Product** Code (UPC) code found on the packaging of most produets, or the **products** theniselves, and the insurance provider's computer performis a database query to detennine appropriate **product** detalls froni a farrilly of databases licensed for this purpose. The user also enters the serial numbers of the **products** in order to specfly the exact ltenis to be insured. The data elements the user...

...elements the user is required to enter to complete a record using this method are: **product** type, **product** make, **product** model, date of purchase, place of purchased and purchase price. Additionally, if a credit card...

...IOB, the system provides the user with the ability to see a surmnary of all **items** of property stored in the database, including, **items** covered under the user's policy, **items** covered by riders to the policy, and addltlional **items** the user may wish to record. From the page implementing this ability to view the inventory, the user can select **items** of personal property, modify the descriptions of **items** of personal property, delete **items** of personal property, use a warranty service, file a claim, use the replacement service for...

...in Fig. 1 OC, this process is similar to the process described above for adding **items** to the database. The primary difference is that, rather, than entering Information Into blank fields...

...detalls of that item.

The system further provides the user with the ability to delete **items** from the database. As illustrated in Fig. 1 OD, this process is also similar to the processes for adding and modifying **items** in the database. The primary difference is that here, rather than adding or modifying an...

...a claim, a user having information stored in the database need offly check off the **items** that were lost or damaged and enter a police or fire report number, as illustrated...

...Once a settlement has been reached, customers will be able to replace many of their **items** directly from an on-line replacement center maintained by the insurance provider. With continuing reference...

...all of the inventory contamed in the database for that user. Next, the user selects **items** from the list for claim submlssion, and submIts the claim. The systein responds by deteri for this incident, displays the **items** and the values for this subinission, displays the coverages for the base claim total and...

...base coverage, the system repeats this process for the following item,

and for all subsequent **items** , until either all **items** have been processed, or the base claim total is equal to or greater than the...

...Turning to Fig. IOF, after a claim. has been filed, the insurance provider works with **on - line retailers** to find replacement **items** of property for lost **items** of property identified in the claim, order these replacement **items** electronically, and have these replacement **items** shipped to the user. Additionally, the insurance provider assists the user in obtaining replacement manuals for **goods** , in obtaining extended warranties for **goods** , in obtaining replacement parts for **goods** , and by suggesting upgrades and cross-purchases when exact replacement is not possible. Fig. IOF...

...and address, only one time. From that: point forward, whenever the user purchase a new **product** , the user offly needs to enter **product** information as described above, and the system. will automatically create a warranty card, and transmit...

...proportion to the number of customers in each segment. To the extent that multiple insurance **product** lines consume the same cost pools, similar mathematical methods are applied to appropriately allocate costs to segment- **product** combinations. Turning to dashed line box 2 of Fig. 11, a processing algorithm factors...a full qualification and customer specification process before prospect transfer. One desirable form of **business** partnership is an **online** "maf1" or "aggregator" which offers comparison shopping among many vendors for a standardized **product** . A prospect, or lead, from this site has already indicated interest in purchasing the **product** , specified the desired **product** , and probably determined that a merchant is acceptable. When a prospect is transferred to the...by volume. Further, the online customer experience permits a business partner to cross-sell additional **products** and increase the business partner's perceived value to the customer. The architecture for online...

...The user redirection should contain at least the customer identification, generated by the partner, to **map** the user being redirected to the information already mapped in the database. This should be...

16/3,K/30 (Item 27 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00803948 \*\*Image available\*\*

**METHOD OF AND SYSTEM FOR ENABLING BRAND-IMAGE COMMUNICATION BETWEEN VENDORS AND CONSUMERS**

**PROCEDE ET SYSTEME PERMETTANT DE COMMUNIQUER UNE IMAGE DE MARQUE ENTRE DES VENDEURS ET DES CONSOMMATEURS**

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Priority Application: US 99441973 19991117; US 99447121 19991122; US  
99465859 19991217; US 2000483105 20000114; US 2000599690 20000622; US  
2000641908 20000818; US 2000695744 20001024

Parent Application/Grant:

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DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ  
LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG  
SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
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Claims

Claim

... is pivotally mounted on the kiosk housing and orientated for optimal product label scanning. In **order** to better understand the functions of the centralized e-mail server 88 and its back...Phone; Regional Manager E-Mail; Number of Store Aisles; Number of Floors; Floor Plan Diagrams; **Product** Category/Shelf **Maps** ; Available **Internet** Connectivity; **Retailer** /Manufacturer Relations; and Date of Last Record Update. This data table maintains information on each...

...by the advertiser/promoter, with the approval of the retailer, but also descriptions (e.g. **maps** , floor plans and other specifications) of the retail store and aisle and shelf locations at...

...and promoters in making their decision on whether or not to place an UPN-indexed **product** advertisement or promotion slot order on a particular kiosk. Such information in conjunction with other...

...a particular CPI kiosk can be useful in helping advertisers and promoters build and execute **product** advertising and promotional campaigns within a retailer store environment.  
As shown in Fig. 15M, the system, is useful in constructing demographic profiles on consumers requesting consumer **product** information, as well as merchandise preferences in particular retail stores.  
As shown in Fig. 15P...

...of the present invention comprises a number of primary information fields, namely: UPN of Advertised **Product** ; Virtual Kiosk ID No.; Scheduled Date of Ad Spot; Advertiser Placing Order; Date of Ad...

...This data table maintains information on each order placed by an advertiser for a consumer **product** advertisement spot on a particular virtual kiosk deployed within the system. Such

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associated...

...of the present invention comprises a number of primary information fields, namely: UPN of Advertised **Product** ; Physical Kiosk ID No.; Scheduled Date of Ad Spot; Advertiser Placing Order; Date of Ad...

...This data table maintains information on each order placed by an advertiser for a consumer **product** advertisement spot on a particular physical kiosk deployed within the system. Such information is collected ...

...Store ID No.; E-Store Manager Identity; E-Store Manager Phone; E-store Manager E- **Mall** ; E- **Store** **WWW** Site **Map** ; **Retailer** /Manufacturer Relations; and Date of Last Record Update. This data table maintains information on each...

...the advertiser/promoter, with the approval of the retailer, but also descriptions (e.g. site **maps** , virtual floor plans and other specifications) of the virtual retail store and virtual aisle and...

...advertisers and promoters in making their decision on whether or not to place an UPNindexed **product** advertisement or promotion slot order on a ...of the present invention comprises a number of primary information fields, namely: UPN of Promoted **Product** ; Virtual Kiosk ID No.; Scheduled Date of Promotion Spot; Promoter Placing Order; Date of Promotion...

...This data table maintains information on each order placed by an advertiser for a consumer **product** promotion spot on a particular virtual kiosk deployed within the system. Such information is collected ...

...ID No.; Physical Kiosk ID No.; Physical Kiosk Ad Spot ID No.; UPN of Advertised **Product** ; URL of Interrupted Ad; Date of Interruption; Time of Interruption; UPN of Interrupting **Product** ; Amount of Ad Credit; and Date of Last Record Update. This data table maintains information...

...ID No.; Virtual Kiosk ID No.; Virtual Kiosk Ad spot ID No.; URL of Advertised **Product** ; URL of Interrupted Ad; Date of Interruption; Time of Interruption; UPN of Interrupting **Product** ; Amount of Ad Credit; and Date of Last Record Update. This data table maintains information...ID No.; Physical Kiosk ID No.; Physical kiosk Promotion spot ID No.; UPN of Advertised **Product** ; URL of Interrupted Promotion; Date of Interruption; Time of Interruption; UPN of Interrupting **Product** ; Amount of Promotion Credit; and Date of Last Record Update. This data table maintains information...

...Identification No.; Virtual Kiosk ID No.; Physical Kiosk Promotion Spot ID No.; UPN of Advertised **Product** ; URL of Interrupted Promotion; Date of Interruption; Time of Interruption; UPN of Interrupting **Product** ; Amount of Promotion Credit and Date of Last Record Update. This data table maintains information...

...of primary information fields, namely: Retailer ID No.; Retail P-Store ID No.; UPN of **Product** Sold; Date of **Product** Sale; Time of **Product** Sale; Price of Sold **Product** ; Customer ID No.; Credit Card No.; Retailer s Discount; URL of Promotion Advertisement; and Date...

...out within the retailer s physical store, and is typically generated automatically when a particular **product** has been purchased within the retailer's physical (P) store. As described in greater detail...as their

Updating and Displaying Manufacturer s Virtual CPI Kiosk Deployment Directory;  
Selecting and Ordering **Product** -Specific Virtual CPI Kiosks for Deployment (by specifying UPNs and/or TMs used in connection with such consumer **products** );  
Specifying The Domain of Virtual Kiosk Installation and Deployment;  
Selecting Information Services Delivered by Deployed...

- ...Rights and Privileges on Virtual CPI Kiosks;  
Registering Manufacturer s Advertising Agents;  
Registering Manufacturer s **Product** Promotional Agents;  
Monitoring the Performance of Certified/Registered Manufacturer Advertising Agent;  
Monitoring the Performance of...
- ...management server 506 which is made accessible to manufacturers (e.g. marketing, brand and/or **product** managers, and other support personnel) through a Web-based GUI (e.g. located on the...
- ...information display fi-ame 613 for  
Page 272  
Page 273  
manufacturer. For each manufacturer s **product** , or brand of **product** , on which the manufacturer wishes a virtual **product** -specific multi-mode kiosk 514 to be deployable from subsystem 505  
by others, the manufacturer...

16/3,K/31 (Item 28 from file: 349)

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00801784 \*\*Image available\*\*

**SYSTEM AND METHOD FOR RETAIL PRICE INFORMATION**

**SYSTEME ET PROCEDE DE FOURNITURE DU PRIX DE VENTE AU DETAIL**

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LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK

SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

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Detailed Description

Detailed Description

... be allowed to enter a telephone area code that determines a local area. Local area **retail stores** may include **online retailers** as well as more traditional shops around the corner.

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The geographic location of the...

**16/3,K/32 (Item 29 from file: 349)**

DIALOG(R) File 349:PCT FULLTEXT

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00794336 \*\*Image available\*\*

**INTEGRATED COMMERCE ENVIRONMENT (ICE) - A METHOD OF INTEGRATING OFFLINE AND ONLINE BUSINESS**

**ENVIRONNEMENT DE COMMERCE INTEGRE (ICE) UN PROCEDE D'INTEGRATION D'ENTREPRISE HORS LIGNE ET EN LIGNE**

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LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI

SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

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Fulltext Availability:

Claims

Claim

... and/or services  
to customers.

5 Standard Personal Computer - used by customer to access the **Web Store**. Information flows in Fig. 7 are listed below. Optional components comprise one or more of...

...in seeing what is available through the Merchant

Window, and who may want to order **products** . d. Fulfillment House delivers **product** or service to customer.  
e. The customer's standard personal computer accesses the Internet, and sends and receives information to and from the **Web Store** . f. The customer can make choices once she is at the **Web Store** site. 9- The Merchant Window outputs information to the customer.  
H. An exemplary embodiment of...

...shown

in Fig. 8. Optional steps comprise one or more of the following:

- a. The **Web Store Home Page** displays the Merchant Window. b. The viewer decides if she is interested in a **product** or service for sale.
- c. If yes, she clicks on the **product** . d. The screen displays **product** information.
- e. The viewer decides if she wants to buy the **product** . If she does not want to buy the **product** , she can go to a different place on the **Web Store web site navigation map** .
- f. If she wants to buy the **product** , PUMP checks whether or not there is a record on file (either a cookie or...customer is asked for the identification of the retail store that referred her to the **Web Store** .
- h. If she is ready to order the **product** , she clicks to access a secure ordering screen.
- i. After inputting the required information to order the **product** , the customer clicks to submit the order. j- The purchase information is saved in a customer file.
- k. She decides if she wants to learn more about the **product** for sale. If not, she can go to a different place on the **Web Store web site navigation map** .

1 If the viewer is interested in learning more about the product for sale, she...

...the topic of interest. The

customer can then go to a different place on the **Web Store web site navigation map** .

1 An exemplary embodiment of a Portal Window Access Process is shown in Fig. 9. Optional steps comprise one or more of the following:

- a. The **Web Store home page** screen displays the Portal Window.
- b. The viewer decides whether or not she is interested in the **products** shown in the Portal Window. c. If yes, she can click on the **product** button.
- d. If not, the viewer decides whether or not she is interested in the...  
...chat button in the Portal Window.

Otherwise, she goes to a different place on the **Web Store web site navigation map** .

J

An exemplary embodiment of a Merchant Home Web Page interconnectivity is shown in Fig. 10. Optional components comprise one or more of the following:

- 1 . **Web Store Server** - hosts the **Web Store** site, the **home page** of which includes the Merchant Window.

2 Merchant Window - offers the viewer products and services...



DIALOG(R) File 349:PCT FULLTEXT  
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00785170      \*\*Image available\*\*

**GLOBAL COMMUNICATIONS NETWORK MAPPING PROTOCOL  
PROTOCOLE DE CARTOGRAPHIE PAR RESEAU DE COMMUNICATION UNIVERSEL**

Patent Applicant/Inventor:

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200118702 A1 20010315 (WO 0118702)

Application: WO 2000US10666 20000419 (PCT/WO US0010666)

Priority Application: US 99152880 19990908; US 99449102 19991124

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK

DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR

LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ

TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 12014

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Claims

Claim

... of information;

displaying said units of information, using said assigned coordinates, as  
a dynamic, interactive **map** display through which a user spatially  
searches.

34

. A method and system of advertising and **delivering** promotional  
information to users

comprising:

leasing or **selling** visual space as **cyber** real estate to a seller in  
an interactive

graphical information interface;

creating said graphical information...

...units of

information; and

graphically rendering said units of information to users as a searchable  
**map** display format wherein said units of information are displayed at  
specified cyber real estate locations...

16/3,K/34      (Item 31 from file: 349)

DIALOG(R) File 349:PCT FULLTEXT

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00784159

Bode Akintola07-Jun-04

**A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR REMOTE DEMONSTRATION OF  
BUSINESS CAPABILITIES IN AN E-COMMERCE ENVIRONMENT  
SYSTEME, PROCEDE ET ARTICLE DE FABRICATION DESTINES A LA DEMONSTRATION A  
DISTANCE DES CAPACITES COMMERCIALES DANS UN ENVIRONNEMENT DE COMMERCE  
ELECTRONIQUE**

Patent Applicant/Assignee:

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Inventor(s):

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Legal Representative:

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Palo Alto, CA 94303-0746, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200116849 A2 20010308 (WO 0116849)

Application: WO 2000US24272 20000831 (PCT/WO US0024272)

Priority Application: US 99388026 19990831

Designated States: AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES  
FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD  
MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ  
VN YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

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Filing Language: English

Fulltext Word Count: 63151

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Detailed Description

... automated management of services, delivered to their customers.

Figure 42 shows the five high level **network** management **business**  
processes 4200 and thirteen sub-processes 4202. Note that additional  
sub-processes may be added...

...views are necessary if the objective is to be achieved. The difficult  
task is to **map** the process view onto the wealth of available standards  
that can be used, and to deliver the business benefits through tangible  
**products** that can be deployed. In doing that, further requirements will  
be identified that will influence...

**16/3,K/35 (Item 32 from file: 349)**

DIALOG(R)File 349:PCT FULLTEXT

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00781818 \*\*Image available\*\*

**ON-LINE EXPERIMENTATION**

**EXPERIMENTATION EN LIGNE**

Patent Applicant/Assignee:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200114952 A2-A3 20010301 (WO 0114952)

Application: WO 2000US23530 20000825 (PCT/WO US0023530)

Priority Application: AU 992468 19990826; US 2000648429 20000825

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ

DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ

LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG

SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

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Publication Language: English

Filing Language: English

Fulltext Word Count: 16555

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... and the like, or any combination thereof For example, if content  
provider 14 is a **on - line retailer** of merchandise, content 15 may  
include images of various **goods** offered by the retailer, textual  
descriptions and price quotes for each good, detailed information about  
images of **products**, hyperlinks to other websites, banner  
advertisements, etc. If content provider 14 is an online news...  
...or audio clips for late-breaking stories, listings for weather reports  
in various geographic areas, **maps** for these geographic areas, etc.  
Content 15 from content system 10 may be provided for any of a variety of  
purposes or applications, such as, for example, **product** development,  
public relations, customer service, advertising, electronic commerce, and  
the like.

Content 15, which can...

16/3,K/36 (Item 33 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00777022

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR AN E-COMMERCE BASED  
ARCHITECTURE

SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION POUR UNE ARCHITECTURE BASEE SUR  
LE COMMERCE ELECTRONIQUE

Patent Applicant/Assignee:

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52037, Palo Alto, CA 94303-0746, US,  
Patent and Priority Information (Country, Number, Date):  
Patent: WO 200109794 A2-A3 20010208 (WO 0109794)  
Application: WO 2000US20704 20000728 (PCT/WO US0020704)  
Priority Application: US 99364734 19990730  
Designated States: AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES  
FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD  
MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US  
UZ VN YU ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM  
Publication Language: English  
Filing Language: English  
Fulltext Word Count: 122424

...International Patent Class: G06F-017/60  
Fulltext Availability:  
Detailed Description

Detailed Description  
... called FormsLogin.asp. This page is provided in the -mem-user virtual  
directory of the **web** application. FormsLogin.asp is nothing more than  
an asp page with form 5 elements for...

16/3,K/37 (Item 34 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00777020

**A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR RESOURCE ADMINISTRATION IN  
AN E-COMMERCE TECHNICAL ARCHITECTURE**  
**SYSTEME, PROCEDE ET ARTICLE MANUFACTURE POUR L'ADMINISTRATION DE RESSOURCES  
DANS UNE ARCHITECTURE TECHNIQUE DE COMMERCE ELECTRONIQUE**

Patent Applicant/Assignee:

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Patent Applicant/Inventor:

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200109791 A2-A3 20010208 (WO 0109791)  
Application: WO 2000US20547 20000728 (PCT/WO US0020547)  
Priority Application: US 99364161 19990730

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ  
DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ  
LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG  
SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English  
Filing Language: English  
Fulltext Word Count: 136396

...International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... multiple formats, handling of client requests for HTML pages, processing server-side scripts, and caching web pages to improve performance.

ReTA implementation

ReTA implements web server services through Microsoft's Internet...

...operating

systems, platforms, etc.)

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Domain Services

Description

A network domain is a set of network nodes under common control (i.e., common security and logins, unified addressing, coordinated management, etc...

16/3,K/38 (Item 35 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00777017

**A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR A HOST FRAMEWORK DESIGN IN AN E-COMMERCE ARCHITECTURE**

**SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION DESTINES A LA CONCEPTION D'UNE STRUCTURE D'ORDINATEUR CENTRAL DANS UNE ARCHITECTURE DE COMMERCE ELECTRONIQUE**

Patent Applicant/Assignee:

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(Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200109752 A2-A3 20010208 (WO 0109752)

Application: WO 2000US20560 20000728 (PCT/WO US0020560)

Priority Application: US 99364733 19990730

Designated States: AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES

FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD

MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US

UZ VN YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 122613

...International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... OK.

Double Click Transaction Server.

Check box for Transaction Server Development.

Accept default location for **WWW** Service install, Click Next  
Accept default for Transaction Server (should be Administration> local).

Application may...

**16/3,K/39 (Item 36 from file: 349)**

DIALOG(R)File 349:PCT FULLTEXT

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00777016

**A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR MAINTAINING DATA IN AN  
E-COMMERCE BASED TECHNICAL ARCHITECTURE  
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DE MAINTIEN DES DONNEES DANS UNE  
ARCHITECTURE TECHNIQUE DE COMMERCE ELECTRONIQUE**

Patent Applicant/Assignee:

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(Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

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Legal Representative:

HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly LLP, 1400 Page Mill  
Road, Palo Alto, CA 94304, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200109751 A2 20010208 (WO 0109751)

Application: WO 2000US20546 20000728 (PCT/WO US0020546)

Priority Application: US 99364535 19990730

Designated States: AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CU CZ DE DK

DZ EE ES FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT

LU LV MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR

TT UA UG US UZ VN YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 124205

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Claims

Claim

... key Browser Extensions are:

212

ReTA implementation

ReTA supports Browser Extensions through Netscape Navigator and **Internet**  
Explorer.

Form

Description

Like Form Services outside the Web Browser, Form Services within the Web  
...

...Reality - A virtual reality or a virtual environment interface takes the idea of an image **map** to the next level by creating a 3-dimensional (3-13) environment for the user...may not provide event management data to a 3rd party service provider.

New Events [ **Internet** , **Intranet** , Extranet]

New event metrics such as metrics related to an Internet connection may be required...

...event management may not be able to assess the health of nodes behind a broken **network** link. Remote nodes must generate their own events, queue them in case of failure, and...

...incorporate the event/data generation, event processing, repositories, and 15 presentation components of the **MAP** operational architecture. It must be noted however that some of these total solution providers may... of two possible configurations. The main difference between the two is the separation of the **web** and application servers from one physical server into two separate physical boxes. Later phases may...

...components, such as search servers, transient data servers and batch servers. Figure 58 illustrates Separate **Web** and Application Servers 5800, 5802 between an unsecured network 5804 and a secured network 5806...

...a Single Web and Application Server 5900 between an unsecured network 5902 and a secured **network** 5904.

Development Environment Specifications

It is assumed that during the development phases of the engagement...

...build and test on their individual machines. As such, each developer may have their own **web** client, **web** server and app server running on their machine. A shared database(s) may provide development...method is discussed below:

Membership Server Mapping

It is important to note that Membership Authentication **maps** Membership groups to proxy Windows NT group accounts to determine a member's security permissions...supports any CERN web browser.

462

Packet Filter / Firewall Static and Dynamic filtering  
Requirements

Firewall **products** have matured rapidly over the past few years. Most **products** today support a variety of firewall designs including packet filter, application proxy, and stateful inspection...

...majority also support network address translation in one form or another. Some of the newer **products** now support content screening - they can inspect files for viruses and ActiveX components or Java...

...problems. Reporting, ease of configuration, and performance are the real areas of differentiation between these **products** since they all offer excellent security. Keeping this in mind, each **product** has been considered from a number of different perspectives.

150 Support network address...

...acceptance and support

The ICSA Inc. is an independent industry organization that certifies commercial firewall **products** against a standard set of functional and security requirements. Functional requirements include services provided to...

...as advertised. The agency also verifies that common Internet applications continue to function as expected.

#### **Product Evaluation**

The relative strengths and weaknesses between the **products** were considered. ...criteria were rated subjectively based on available information. A weighted summary was calculated for each **product** according to four categories: business (15%), technical (30%), application (30%), and management/operational (25%).

...8 4.3 3.8 3.8 3.8

As mentioned, all six of the **products** analyzed here are best of breed. They differ minimally in functioning as a basic firewall...

...the features summary table in the previous portion of the description, all six of these **products** have very similar features in general. However, there are important differences when the features are...

...stated that any firewalls on their positioning chart would provide adequate security. Feature differences across **products** are quickly copied and no longer offer competitive differentiation.

465

The technical press often did not compare all **products** consistently. They also may not have reviewed the same version of the **product** as currently available. These two factors, as well as the different evaluation criteria and weighting...

...are equally important because most security breaches result from improper firewall configuration. All of these **products** also support configuration checking to ensure all the rules are consistent and that I 0...

...the Data Communications review, they rated the ease of performing certain tasks using each **product**. These tasks include configuring alert notification, remote shutdown, denying access from a given subnet, log...

...to use by the review - although not all types of attacks were logged by every **product**. All of these **products** support notification of an attack by pager and/or e-mail. The base-operating platform of each **product** is an important consideration for ReTA. All of the firewall **products** selected can run under MS Windows NT. In addition to running on standard commercial OS platforms, FireWall-I also stands out with third party vendor support. All of the remaining **products** performed at the 10 to 20 Mbps range. There are a number of factors contributing...

...Point's favor. With some 40 percent of the firewall market in 1997, no other **product** approaches FireWall-I's dominance. It is no wonder that Check Point has such broad support in the security **products** industry through its OPSEC (Open Platform for Secure Enterprise Connectivity) Alliance. The goal of the...protocol, for example. On the other hand, SPIs generally have better performance.

#### **Comparison**

Most firewall **products** today are divided between application gateway (Raptor Eagle, TIS Gauntlet, CyberGuard) and stateful packet filtering ...to give a reference of the VB Activity component to the Wrapper

#### **Views**

The views **map** the UI widgets to attributes of business objects. The Java activities can build views from...



16/3,K/40 (Item 37 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00775310

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR DETERMINING CAPABILITY  
LEVELS OF A RELEASE MANAGEMENT PROCESS AREA FOR PROCESS ASSESSMENT  
PURPOSES IN AN OPERATIONAL MATURITY INVESTIGATION

SYSTEME, PROCEDE ET ARTICLE MANUFACTURE POUR DETERMINER LES NIVEAUX DE  
CAPACITE D'UNE ZONE DU PROCESSUS DE GESTION DE DIFFUSION A DES FINS  
D'EVALUATION DE PROCESSUS DANS UNE ETUDE DE MATURITE OPERATIONNELLE

Patent Applicant/Assignee:

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Patent Applicant/Inventor:

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WINN Colleen R, 11472 Fairfield Road #103, Minnetonka, MN 55305, US, US

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200108074 A2 20010201 (WO 0108074)

Application: WO 2000US20278 20000726 (PCT/WO US0020278)

Priority Application: US 99361335 19990726

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DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ

LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG

SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

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Filing Language: English

Fulltext Word Count: 85690

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... technology and business directions are driving information systems  
management to a fundamentally new paradigm. While **business** bottom lines  
are more tightly coupled with information technology than ever before,  
studies indicate that...invention provides a definition of an "ideal"  
operations environment, and also acts as a road **map** towards achieving  
the "ideal" state.

to Figure 1 is a schematic diagram of one possible...

16/3,K/41 (Item 38 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00769510 \*\*Image available\*\*

A METHOD AND SYSTEM TO SYNTHESIZE PORTFOLIOS OF GOODS, SERVICES OR

## FINANCIAL INSTRUMENTS

### PROCEDE ET DISPOSITIF PERMETTANT DE SYNTHETISER DES PORTEFEUILLES DE BIENS, DE SERVICES OU D'INSTRUMENTS FINANCIERS

Patent Applicant/Assignee:

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(Residence), US (Nationality)

Inventor(s):

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Legal Representative:

MORRIS Francis E, Pennie & Edmonds LLP, 1155 Avenue of the Americas, New York, NY 10036, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200103046 A1 20010111 (WO 0103046)

Application: WO 2000US18632 20000707 (PCT/WO US0018632)

Priority Application: US 99142543 19990707

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DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ

LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG

SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

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Fulltext Word Count: 14128

Main International Patent Class: G06F-017/60

Fulltext Availability:

Claims

Claim

amendments.

A METHOD AND SYSTEM TO SYNTHESIZE  
PORTFOLIOS OF GOODS, SERVICES OR  
FINANCIAL INSTRUMENTS  
FIELD OF THE INVENTION

The present invention relates generally to the synthesis of custom portfolios of goods, services or financial instruments for clusters of customers determined to have similar preferences, in particular...

...to their typical customers. For instance, a customer cannot typically acquire insurance on some household **goods**, such as computer equipment and/or expensive jewelry, while leaving uninsured, other **goods** of less importance or value. Instead, each customer must choose from a fixed and limited...

...results in insurance services wasteful to the customer, because, for example, they require insurance of **goods** for which insurance is not sought in order to insure those **goods** for which insurance is desired. More generally, there are numerous other economic or market contexts known where customization of **goods** and services that are routinely available to wealthier customers or businesses is simply not available...

...Accordingly, there exists a need for methods and systems that dynamically synthesize custom portfolios of **goods**, services or financial instruments for average customers or businesses, so that individual customers will obtain...

...are to remedy these defects in the prior art by providing such customized offerings of **goods**, services, or financial instruments to

individual customers or businesses of all purchasing power or size...  
 ...a portfolio are typically provided by one of more suppliers, for example by manufacturers of **goods** , providers of insurance services, or 1 5 brokers or issuers of financial instruments. Complete portfolios...

...data. Generally, this data reflects the preferences, or the values, or the utilities of certain **goods** , services or financial instruments selected from a universe of **goods** , services, or instruments and for a set of potential customers of businesses. For example, in the case of insurance services, the preference data can represent particular **items** some customer wishes insured, their economic values, their personal values, and so forth. In the...

...economic field from which the instrument derives value, and so forth. In the case of **goods** , especially complex **goods** , the preference data can represent customer wishes for various combinations of features available with the **goods** . For example, for automobiles, a customer may desire a particular package of options, colors, etc...

...a region of defined insurance risk, such as a particular neighborhood of a city. For **goods** , potential customers can be identified as past purchasers of similar **goods** from a certain supplier or in general, or those likely to purchase such **goods** based on past purchases of related **goods** . For financial instruments, potential customers can be those with a certain range of income. In...

...customers can make themselves known to a service offering to assemble such custom portfolios of **goods** , or of services, or of financial instruments. Such services are advantageously specializing according to type...

...provided, and can acquire data, customize portfolios and then offer the customized portfolios using "e- **business** " methods over the **Internet** . Alternatively, traditional **business** methods can be used. In more detail, this data can be gathered in numerous ways...mining" techniques. Such economic behavior databases can include data for a single customer, a single **store** or world wide **web** site, or for multiple geographically-related or content-related **stores** or **web** sites, or can be for even larger economic groupings. In all cases, it is preferable...

...such customer preference data can be qualitative, for example, simply an unordered list of desired **goods** to be insured, desired features of a particular good, types of financial instruments, etc. The...

...performed. Next, the methods of the present invention synthesize, for each cluster, a portfolio of **goods** , or of services, or of financial instruments, or so forth from the predetermined universe of **goods** , services, or instruments that is customized to best reflect the net preferences of the customers...

...measure, such as cost or profitability, which reflects the incentives of a provider of the **goods** , or services or instruments. In a preferred embodiment, the methods of this invention seek a...

...from records of the economic behaviors of customer or business. Portfolios are then assembled by **on - line business -to- business** interaction, and are finally offered on-line to customers. Alternatively, these methods can be implemented...

...invention includes a method for dynamically synthesizing portfolios 1 5

comprising a plurality of individual **goods** , individual services or individual financial instruments, comprising the steps of gathering preference data from a...

...customers, wherein the preference data is responsive to the preference of each individual for individual **goods** , services or financial instruments, partitioning the customers into a plurality of clusters of customers according...

...synthesizing at least one portfolio for each of the clusters of customers, wherein the individual **goods** , individual services, or individual financial instruments included in each synthesized portfolio are based on the...

...the present invention includes a method for dynamically synthesizing portfolios comprising a plurality of individual **goods** , individual services or individual financial instruments, comprising the steps of gathering preference data from a each individual for individual **goods** , services or financial instruments, partitioning the customers into a plurality of clusters of customers according...

...at least one portfolio for each of the clusters of customers, wherein the 35 individual **goods** , individual services, or individual financial instruments included in each synthesized portfolio are based on the...

...present invention also includes a system for dynamically synthesizing portfolios comprising a plurality of individual **goods** , individual services or individual financial instruments, comprising at least one user device for gathering preference...

...customers, wherein the preference data is responsive to the preference of each individual for individual **goods** , services or financial instruments, and to partition the customers into a plurality of clusters of...

...synthesize at least one portfolio for each of the clusters of customers, wherein the individual **goods** , individual services, or individual financial instruments included in each synthesized portfolio are based on the...

...the present invention includes a system for dynamically synthesizing portfolios comprising a plurality of individual **goods** , individual services or individual financial instruments, comprising means for gathering preference data from a plurality...

...devices, wherein the preference data is responsive to the preference of each individual for individual **goods** , services or financial instruments, means for partitioning the customers into a plurality of clusters of...

...synthesizing at least one portfolio for each of the clusters of customers, wherein the individual **goods** , individual services, or individual financial instruments included in each synthesized portfolio are based on the...

...a computer to perform a method for dynamically synthesizing portfolios comprising a plurality of individual **goods** , individual services or individual financial instruments, said method comprising gathering preference data from a plurality...

...customers, wherein the preference data is responsive to the preference

of each individual for individual **goods** , services or financial instruments, partitioning the customers into a plurality of clusters of customers according...

...at least one portfolio for each of the clusters of customers, wherein the 35 individual **goods** , individual services, or individual financial instruments included in each synthesized portfolio are based on the...

...EMBODIMENT

The present invention includes methods and systems which generally dynamically synthesize custom portfolios of **goods** , services or financial instruments for clusters of customers determined to have similar preferences. In particular...

...method begins by gathering customer preference data for a predetermined universe of offerings, such as **goods** , services, or financial instruments, and a predetermined set of customers, for example those seeking particular...preference or utility of the cluster's customers) for candidate portfolios of one or more **items** or elements. These surfaces are based on the preference data gathered from customers within the...

...randomized version of this algorithm, supplemented with topological constraints on prototypes, is the self-organizing **map** , an unsupervised neural network. Unsupervised neural networks are explained in T. Kohonen, 1990, The Self...

...components are available, then the cost function or metric to be minimized is preferably the **product** of the dissimilarities of data vectors assigned to the same cluster. In a further alternative...

16/3,K/42 (Item 39 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00762426 \*\*Image available\*\*

**A SECURE INTERNET VAULT FOR CONSUMER RECEIPTS, LEGAL DOCUMENTS AND COMMERCE  
CHAMBRE FORTE PROTEGEE SUR INTERNET POUR RECUS, DOCUMENTS JURIDIQUES ET  
COMMERCE DU CONSOMMATEUR**

Patent Applicant/Assignee:

RECEIPTCITY COM INC, 3051 N. 1st Street, San Jose, CA 95134, US, US  
(Residence), US (Nationality)

Inventor(s):

ALLAN Scott T, 2924 Hillside Drive, Burlingame, CA 94010, US,  
MILES Jeffery T, 6196 Gilder Drive, San Jose, CA 95123, US,  
STOUT J Gregory, 642 Caliente #23, Sunnyvale, CA 94086, US,  
VALLIANI Aziz, 1111 Tewa Court, Fremont, CA 94539, US,  
RAFII Abbas, 1546 Wisteria Court, Los Altos, CA 94024, US,  
KAREEMI Nazim, 2145 Emerson Street, Palo Alto, CA 94301, US,

Legal Representative:

KAUFMAN Michael A (et al) (agent), Flehr Hohbach Test Albritton & Herbert  
LLP, 4 Embarcadero Center, Suite 3400, San Francisco, CA 94111-4187, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200075835 A2-A3 20001214 (WO 0075835)

Application: WO 2000US15371 20000602 (PCT/WO US0015371)

Priority Application: US 99137575 19990604; US 99141380 19990628; US  
2000480883 20000110

Designated States: CA JP

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

Publication Language: English  
Filing Language: English  
Fulltext Word Count: 17914

Main International Patent Class: G06F-017/60  
Fulltext Availability:  
Claims

#### Claim

... administrator manager may manage administrators, users and sites.  
Batch: See "off line."  
1 0 Field **map** : See "mapping."  
Group guest: A user that can search and see information from all sites...may see a survey from the merchant 120 regarding service at the merchant 120's **store** (or **web** site) or from a manufacturer 130 regarding consumer electronics. He may see an interactive advertisement.  
In a batch system 100, **items** are identified and stored in the merchant data center 127 and bulk (batch) data is...

...some point in the transaction, usually after the sales agent has identified all of the **items** that the customer selected and the POS system 126 has displayed the transaction summary, including...

...1 5 Where the merchant 120 is a service provider rather than a purveyor of **goods**, a typical transaction may instead proceed as follows:  
An estates-and-trusts law firm 120...ll never misplace important ISearch receipts again. ReceiptCity is currently working with Knowledge Basel leading **retail stores**, **online** merchants and other Login  
[FAQsI companies to send receipts to ReceiptCity for you to Sign...

...merchants come online later this year. By signing up, you can also tell Us which **retailers** and **online** merchants you'd like to get e-Receipts from here. Copyright 0 1999, @POS.COM...

...IMMEW  
JAbout @@, POSJ User name  
[Contact Us]  
[Search Password  
Knowledge Base]  
IFAQsl EFIT M.  
ISite **Map** ]  
Foreot Your Passvvord?  
Copyright 0 1999, @POS.COM Inc. All rights reserved. Please Contact OUT  
...to v'  
[Personnel  
Reminders] Here is where you tell us more about the type of **products** you are [Change interested in purchasing. Please select the following item categories for Password] merchant...

...Cameras, Software  
UnsurnerElectronics  
F-jMusic and Videos Books  
FjToys and Games ping and  
r  
[-@Sporting **Goods** 11zFood 71

Events

Please tell us what special events you would like to be notified...7% TAX

A .30

GA 39; TAX C .22

TOTAL TAX .52

TOTAL NUMBER OF **ITEMS** SOLD = 7

5/20/99 10:02 0324 10 0121 121

Total \$32.06

Copyright...first time at ReceiptCity. You can also request to be reminded of special dates and **items** that interest you. This type of information is not required, but if you provide it...

...notices of promotions that match your interests. We share, at an aggregate level, ReceiptCity users' **product** interests and reminders with merchants to count the number of users interested in certain **products** or shopping events. Your Internet Server Provider (ISP) address is requested to help us diagnose...Profile." After inaking the changes you want, select "Update hifo." To change the list of **products** that interest you, serect from tile toolbar "Orfers/Events." Chanue the dates and events You...

...to answer credit card statement IFAQsl questions. With select merchants, you can also reorder a **product** , extend a ISite **Map** ] warranty, order accessories, or ask for alternative **items** if you are dissatisfied and wish to return the item.

ReceiptCity can save you precious...

16/3,K/43 (Item 40 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00762425 \*\*Image available\*\*

**AN ELECTRONIC-RECEIPTS SERVICE**

**SERVICE ELECTRONIQUE DE RECUS**

Patent Applicant/Assignee:

RECEIPTCITY COM INC, 3051 N. 1st Street, San Jose, CA 95134, US, US

(Residence), US (Nationality)

Inventor(s):

ALLAN Scott T, 2924 Hillside Drive, Burlingame, CA 94010, US,

MILES Jeffery, 6196 Gilder Drive, San Jose, CA 95123, US,

STOUT J Greg, 642 Caliente, #23, Sunnyvale, CA 94086, US,

VALLIANI Aziz, 1111 Tewa Court, Fremont, CA 94539, US,

RAFII Abbas, 1546 Wisteria Court, Los Altos, CA 94024, US,

KAREEMI Nazim, 2145 Emerson Street, Palo Alto, CA, US,

Legal Representative:

KAUFMAN Michael A (et al) (agent), Flehr Hohbach Test Albritton & Herbert

LLP, 4 Embarcadero Center, Suite 3400, San Francisco, CA 94111-4187, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200075834 A2-A3 20001214 (WO 0075834)

Application: WO 2000US15368 20000602 (PCT/WO US0015368)

Priority Application: US 99137575 19990604; US 99141380 19990628; US

2000480883 20000110

Designated States: CA JP

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

Publication Language: English

Filing Language: English

Fulltext Word Count: 18738

Main International Patent Class: G06F-017/60

Fulltext Availability:

Claims

Claim

... group.

An administrator manager may manage administrators, users and sites.

Batch: See "off line."

Field **map** : See "mapping."

Group guest: A user that can search and see information from all sites...may see a survey from the merchant

120 regarding service at the merchant 120's **store** (or **web** site) or from a

manufacturer 130 regarding consumer electronics. He may see an interactive advertisement.

In a batch system 100, **items** are identified and stored in the merchant data center 127 and bulk (batch) data is...

...some point in the transaction, usually after the sales agent has identified all of the **items** that the customer selected and the POS system 126 has displayed the transaction summary, including...

...the receipt.

Where the merchant 120 is a service provider rather than a purveyor of **goods**, a typical transaction may instead proceed as follows:

An estates-and-trusts law firm 120...ll never misplace important lSe2rch receipts again. ReceiptCity is currently working with Knowledge Basel leading **retail stores**, **online** merchants and other Login

IFAQsl companies to send receipts to ReceiptCity for you to Sign...

...later this rR I,% \*dt,

year. By signing up, you can also tell us which **retailers** and **online** merchants you'd like to get e-Receipts from here. Copyright 0 1999, @POS.COM...

...About Priv2CYj

jAbout Security]

jAbout @POSf cm, MM

lContact Us]

ISearch

Knowiedge Base]

IFAQsl

JSite **Map** ]

Copynght 0 1999. @,POS.COM Inc. All nghts rcscrvc. PIC2SC contact our Webrnnste with qucstions...policy

lPersonnel C

Remindersl Here is where you tell us more about the type of **products** you are JCh2nge interested in purchasing. Please select the following item categories for P2sswordl merchant...

...ILSoftware

Consumer Electronics

F@Music and Videos 7Books

[DToys and Games Camping and Outdoor

[:]Sporting **Goods** J'Food

Events

Please tell us what special events you would like to be notified...7% TAX



A .30  
GA 3% TAX C .22  
TOTAL TAX .52  
TOTAL NUMBER OF **ITEMS** SOLD a 7  
5/20/99 10:02 0324 10 0121 121  
Total \$32.06...

...then let us know a bit about who you are, what frequent shopper and  
[Site **Map** ] credit cards you typically shop with and what kind of  
**products** you're interested in.

Your ReceiptCity LogIn

Please create a User Name and Password for...first time at ReceiptCity.  
You can also request to be reminded of special dates and **items** that  
interest you. This type of information is not required, but if you  
provide it...

...notices of promotions that match your interests. We share, at an  
aggregate level, ReceiptCity users' **product** interests and reminders with  
merchants to count the number of users interested in certain **products**  
or shopping events. Your Internet Service Provider (ISP) address is  
requested to help us diagnose...ye  
s%:lCCt "Profile. A fter makitiL 11 late Info." To chaniz  
tile list ol' **products** that interest You. Sciect frani tile toolbar  
"Offets;11:t;ents." Chati(re Lhe dates...

...to answer credit card statement [FAQs] questions. With select merchants,  
you can also reorder a **product**, extend a ISite N-lapi warranty, order  
accessories, or ask for alternative **items** if you are dissatisfied and  
wish to return the item.  
ReceiptCity can save you precious...

16/3,K/44 (Item 41 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00761432

**METHODS, CONCEPTS AND TECHNOLOGY FOR DYNAMIC COMPARISON OF PRODUCT FEATURES  
AND CUSTOMER PROFILE**

**PROCEDES, CONCEPTS ET TECHNIQUE DE COMPARAISON DYNAMIQUE DE  
CARACTERISTIQUES D'UN PRODUIT ET DU PROFIL DES CONSOMMATEURS**

Patent Applicant/Assignee:

ACCENTURE LLP, 100 South Wacker Drive, Chicago, IL 60606, US, US  
(Residence), US (Nationality)

Inventor(s):

GUHEEN Michael F, 2218 Mar East Street, Tiburon, CA 94920, US,

MITCHELL James D, 3004 Alma, Manhattan Beach, CA 90266, US,

BARRESE James J, 757 Pine Avenue, San Jose, CA 95125, US,

Legal Representative:

BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,  
Minneapolis, MN 55402-0903, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200073958 A2 20001207 (WO 0073958)

Application: WO 2000US14459 20000524 (PCT/WO US0014459)

Priority Application: US 99320818 19990527

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE

DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC

LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI

SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English  
Filing Language: English  
Fulltext Word Count: 151011

Main International Patent Class: **G06F-017/60**  
Fulltext Availability:  
Detailed Description

#### Detailed Description

... of the internal test plan management system. The following is a brief description of the **product**. To view more detailed information, follow this doclink to the RTP Tools Initiative document.

The...

**16/3,K/45 (Item 42 from file: 349)**

DIALOG(R)File 349:PCT FULLTEXT  
(c) 2004 WIPO/Univentio. All rts. reserv.

00761431

**A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PROVIDING COMMERCE-RELATED WEB APPLICATION SERVICES**  
**SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DESTINES A LA FOURNITURE DE SERVICES D'APPLICATION DANS LE WEB LIES AU COMMERCE**

Patent Applicant/Assignee:

ACCENTURE LLP, 100 South Wacker Drive, Chicago, IL 60606, US, US  
(Residence), US (Nationality)

Inventor(s):

GUHEEN Michael F, 2218 Mar East Street, Tiburon, CA 94920, US,  
MITCHELL James D, 3004 Alma, Manhattan Beach, CA 90266, US,  
BARRESE James J, 757 Pine Avenue, San Jose, CA 95125, US,

Legal Representative:

BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,  
Minneapolis, MN 55402-0903, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200073957 A2-A3 20001207 (WO 0073957)  
Application: WO 2000US14420 20000525 (PCT/WO US0014420)  
Priority Application: US 99321492 19990527

Designated States: AE AG AL AM AT AT (utility model) AU AZ BA BB BG BR BY  
CA CH CN CR CU CZ CZ (utility model) DE DE (utility model) DK DK (utility  
model) DM DZ EE EE (utility model) ES FI FI (utility model) GB GD GE GH  
GM HR HU ID IL IN IS JP KE KG KP KR KR (utility model) KZ LC LK LR LS LT  
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SK  
(utility model) SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English  
Filing Language: English  
Fulltext Word Count: 150171

International Patent Class: **G06F-017/60** ...  
Fulltext Availability:  
Detailed Description

Detailed Description

... work-arounds in the construction tool should be a consideration.  
Prototyping features which cannot be **delivered** will result in failure  
to meet user expectations.

Application Logic Design  
Application Logic Design tools...solution.

169  
determine that the vendor is still a viable candidate (i.e. still in  
**business** , good  
recent product support track record)  
verify the version of the tool to be installed...

16/3,K/46 (Item 43 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00761429

**METHODS, CONCEPTS AND TECHNOLOGY FOR A VIRTUAL SHOPPING SYSTEM CAPABLE OF  
ASSESSING NEEDS OF A CUSTOMER AND RECOMMENDING A PRODUCT OR SERVICE  
BASED ON SUCH ASSESSED NEEDS  
PROCEDES, CONCEPTS ET TECHNOLOGIE POUR SYSTEME D'ACHAT VIRTUEL CAPABLE  
D'EVALUER LES BESOINS D'UN CLIENT ET DE RECOMMANDER UN PRODUIT OU UN  
SERVICE SUR LA BASE DE CES BESOINS**

Patent Applicant/Assignee:

ACCENTURE LLP, 100 South Wacker Drive, Chicago, IL 60606, US, US  
(Residence), US (Nationality)

Inventor(s):

GUHEEN Michael F, 2218 Mar East Street, Tiburon, CA 94920, US,  
MITCHELL James D, 3004 Alma, Manhattan Beach, CA 90266, US,  
BARRESE James J, 757 Pine Avenue, San Jose, CA 95125, US,

Legal Representative:

BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,  
Minneapolis, MN 55402-0903, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200073955 A2 20001207 (WO 0073955)

Application: WO 2000US14357 20000524 (PCT/WO US0014357)

Priority Application: US 99321495 19990527

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE  
DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC  
LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI  
SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 148469

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Detailed Description

... operation 41c.

Finally, in operation 42, a second set of components that are to be  
**delivered** in a second phase are selected and presented by indicia coding

the same in a...

16/3,K/47 (Item 44 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2004 WIPO/Univentio. All rts. reserv.

00761424

A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PHASE DELIVERY OF  
COMPONENTS OF A SYSTEM REQUIRED FOR IMPLEMENTATION OF TECHNOLOGY  
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DESTINES A LA FOURNITURE PAR PHASES  
DE COMPOSANTS D'UN SYSTEME NECESSAIRES A L'APPLICATION D'UNE TECHNIQUE

Patent Applicant/Assignee:

ACCENTURE LLP, 100 South Wacker Drive, Chicago, IL 60606, US, US  
(Residence), US (Nationality)

Inventor(s):

GUHEEN Michael F, 2218 Mar East Street, Tiburon, CA 94920, US,  
MITCHELL James D, 3004 Alma, Manhattan Beach, CA 90266, US,  
BARRESE James J, 757 Pine Avenue, San Jose, CA 95125, US,

Legal Representative:

BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,  
Minneapolis, MN 55402-0903, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200073930 A2 20001207 (WO 0073930)  
Application: WO 2000US14458 20000524 (PCT/WO US0014458)  
Priority Application: US 99321360 19990527

Designated States: AE AG AL AM AT AT (utility model) AU AZ BA BB BG BR BY  
CA CH CN CR CU CZ CZ (utility model) DE DE (utility model) DK DK (utility  
model) DM DZ EE EE (utility model) ES FI FI (utility model) GB GD GE GH  
GM HR HU ID IL IN IS JP KE KG KP KR KR (utility model) KZ LC LK LR LS LT  
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SK  
(utility model) SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 149456

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description  
Claims

Detailed Description

... shipping, and payment services.)

BuyerProduct1 - An Internet- based  
corporate procurement application that automates order and  
**delivery**, supports complex **trading** relationships, and allows  
for the exchange of information via EDI or the Internet.

PublishingProduct1 - An...

...Application Builder - provides an integrated  
and productive web development environment that enables  
developers to rapidly **deliver** enterprise-class **web**  
applications.

Extension Builder - allows corporations to  
develop custom integration with heterogeneous systems and

applications across...

Claim

... Figure 1W

RRW

Business3l 9@nd

Customer Facing Web AicIttectute Frdnwvxxk F

SwAces Wftak Services **Web** SeMcex **Business**

0!@r=

Services

clxtl@

Wm r@ RM%d SWO

erw Twp@

Web Washon Services

ON...nunter for ISMor

[1000 Anft cab and an autormlic back-up mrrbw it

0 0 **Stores** freque\* m4jwW **web** pages and gaphics m a fires cre does

riot %ork I wmbc@c7adft torponvlocallon 11000...

...VAUrp

Figure 1 AB

Client2 ECXpert

User Inurface Busines's

Appfic-46w

Non-ECX ECX

**Map** Mappbgl

pkw

Tronsfation Tronslawn

.....

v PAhquiV H #r

PutAished API

ValidaWn

Databa"

C\*mmunicad\*ns...

...OB Smad

Y cad

=::i

.4

JECF cassettes developed

by partnersASVs

Figure 1 AK

ClientlScreen **Product** Suite

Sun Screen

SKIP

SunScreen

SPF

ei"Wted ftffhW

17 the cbw-m cammmfeaAm

Figure...

16/3,K/48 (Item 45 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00750437 \*\*Image available\*\*

**SYSTEM AND METHOD OF OPERATING A NETWORK-BASED STORE FOR ELECTRONIC  
COMMERCE**

**SYSTEME ET PROCEDE DE MISE EN ROUTE D'UN MAGASIN SUR RESEAU POUR COMMERCE**

Bode Akintola07-Jun-04

**ELECTRONIQUE**

Patent Applicant/Assignee:

HALLMARK CARDS INCORPORATED, 2501 McGee Trafficway, Kansas City, MO 64108  
, US, US (Residence), US (Nationality), (For all designated states  
except: US)

Patent Applicant/Inventor:

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Legal Representative:

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Louisville, CO 80027, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200063820 A2 20001026 (WO 0063820)

Application: WO 2000US7874 20000324 (PCT/WO US0007874)

Priority Application: US 99129728 19990416

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE

DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC

LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK

SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 7646

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Claims

Claim

... said customer to enter the address of said recipient.

22 The method of operating a **network** -based **store** of claim 21 wherein  
said step of enabling further comprises:  
storing said entered address of...

...Basket To change the quantity of any item you have ordered, type the  
number you @ **Shop Online** want to receive in the Quantity field and  
click "Update Quantities." To  
Gift Search remove...

...Personal Profile

Total for John Smith: \$30.95

Site Utilities Send to: Cindy

Search & Site **Map**

Find a Store Near You Birthday PartyTm Flower Bouquet \$35.00 \$35.00

Contact Us...

...50

@ Home address book

I 9@ Shopping as Below are the people currently included

(E) **Shop Online** . in your Address Book. To sort the list,  
simply click on the appropriate column  
heading...

...Chicago Avenue Delete Address

Chicago, IL 601 01

Isite Utilities (312) 882-8080

Search & Site **Map**

Find a Store Near You  
Contact Us  
Help ( Add New Addre7ss:

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Previous Order Gift Categories  
Personal Profile Notes Likes flowers  
ISite Utilities  
Search & Site **Map**  
Find a Store Near You  
Contact Us Find an Electronic Greeting  
Help  
Edit Reminder  
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...very best  
FIGn 8  
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REMINDER MESSAGE  
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 SELECT  
   **product**   A 0  
   **product**   B 0 Send Order @1 07  
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 110 20  
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   **RETAIL**   **STORE**   **WEB**   **STORE**  
   **retail**  
 sales History 126  
 0 reta data Database  
 computer  
 printer Recommended 112  
 customer   **Products**  
 FiGn 1 1 116  
 20  
 suggestions;   **WEB**   **STORE**  
 examples  
 customer  
 computer Editorial  
 Help  
 customer 118  
 114  
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 120  
 Set Holiday Reminders  
 Home calendar...

...It Shopping Basket List of Holidays  
 Below are this month's holidays, as well as  
 @ **Shop Online** Reminders you've created. To set a personal  
 Reminder, click a date. To set Reminders...

...Profile april April (-View---]  
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 Sunday  
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 142 20  
 146 e-greeting  
 URL for e-greeting   **WEB**   **STORE**  
 e-greeting  
 contents delivery  
 confirmation  
 YES  
 Thank-You e-mail? C) r r 150  
 Thank-You card?  
 48  
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 computer



P144  
recipient  
160 FIGn 16  
Promotional **Product** List  
Original Promotional Your  
Price Price Saving  
**product** A \$ 100.00 \$ 50.00 \$ 50.00  
**product** A \$ 60.00 \$ 50.00 \$ 10.00  
Total: \$ 60.00  
1 62 164 166 --@/...

16/3,K/49 (Item 46 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2004 WIPO/Univentio. All rts. reserv.

00748800 \*\*Image available\*\*  
**SYSTEMS AND METHODS FOR ASSISTING USERS IN SELECTING AND EVALUATING ITEMS  
FROM AN ELECTRONIC CATALOG**  
**SYSTEMES ET PROCEDES D'ASSISTANCE AUX UTILISATEURS POUR CHOISIR ET EVALUER  
DES ARTICLES DANS UN CATALOGUE ELECTRONIQUE**

Patent Applicant/Assignee:  
AMAZON COM INC, 1200 12th Avenue South, Suite 1200, Seattle, WA 98144, US  
, US (Residence), US (Nationality)

Inventor(s):  
BEZOS Jeffrey P, 1516 2nd Avenue, Seattle, WA 98101, US  
SPIEGEL Joel R, 14026 227th Avenue NE, Woodinville, WA 98072, US  
MCAULIFFE Jon, 615 Bellevue Avenue East #101, Seattle, WA 98102, US

Legal Representative:  
NATAUPSKY Steven J, Knobbe, Martens, Olson & Bear, LLP, 16th Floor, 620  
Newport Center Drive, Newport Beach, CA 92660-8016, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200062223 A1 20001019 (WO 0062223)  
Application: WO 2000US40077 20000329 (PCT/WO US0040077)  
Priority Application: US 99128557 19990409; US 99377447 19990819; US  
99377322 19990819

Designated States: AE AG AL AM AT AT (utility model) AU AZ BA BB BG BR BY  
CA CH CN CR CU CZ CZ (utility model) DE DE (utility model) DK DK (utility  
model) DM DZ EE EE (utility model) ES FI FI (utility model) GB GD GE GH  
GM HR HU ID IL IN IS JP KE KG KP KR KR (utility model) KZ LC LK LR LS LT  
LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SK (utility  
model) SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 14803

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Claims

Claim

... the second user.

40 A system for assisting users of an online store in evaluating **items**  
of an electronic catalog of **items**, the  
system comprising:

a data structure which maps items from the catalog to users that have purchased such items ; and a process which responds to an online request by a first user to view...

16/3,K/50 (Item 47 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00739251 \*\*Image available\*\*

METHOD FOR MARKETING AND SELLING THAT MAY CONTAIN A MEMBERSHIP BUYING OPPORTUNITY

PROCEDE DE COMMERCIALISATION ET DE VENTE POUVANT INCLURE UN GROUPEMENT D'ACHATS EN COMMUN

Patent Applicant/Assignee:

AMWAY CORPORATION, 7575 Fulton Street East, Ada, MI 49355-0001, US, US  
(Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

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US (Residence), US (Nationality), (Designated only for: US)

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HORDER-KOOP Robin, 8099 Wilderness Trail, N.E., Ada, MI 49301, US, US  
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HUNKING Jim, 63 Mountainview Crescent, London, Ontario N6J 4M7, CA, CA  
(Residence), CA (Nationality), (Designated only for: US)

MCDONALD Kenneth J, 9171 Conservancy, Ada, MI 49301, US, US (Residence),  
US (Nationality), (Designated only for: US)

PARKER John P, 6188 Rogue River Meadows, Belmont, MI 49306, US, US  
(Residence), US (Nationality), (Designated only for: US)

SAVAGE Kelly K, 4188 104th Street, S.W., Byron Center, MI 49315, US, US  
(Residence), US (Nationality), (Designated only for: US)

VISSER Steven R, 2157 Okemos, S.E., Grand Rapids, MI 49506, US, US  
(Residence), US (Nationality), (Designated only for: US)

ZEVALKINK Claire, 2900 Pioneer Club Road, S.E., Grand Rapids, MI 49506,  
US, US (Residence), US (Nationality), (Designated only for: US)

Legal Representative:

KATZ James L (agent), Brinks Hofer Gilson & Lione, NBC Tower, Suite 3600,  
455 North Cityfront Plaza Drive, Chicago, IL 60611-5599, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200052617 A1 20000908 (WO 0052617)

Application: WO 2000US5073 20000229 (PCT/WO US0005073)

Priority Application: US 99122385 19990302; US 99126493 19990325; US  
2000515861 20000229

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK

DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR

LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ

TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 44003

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Claims

Claim

... NOVEMBER 1996, 1-55

WHOLE DOCUMENT

Y MLM COMPENSATION PLANS (NETWORK MARKTER'S 1-55

**ONLINE BUSINESS CENTER**), 1996; SCOTT HARRIS; WHOLE

DOCUMENT

Y CHINA DAILY; "CHINA: AVON RESTARTS OPERATION 1-55...ot data base and where practicable terms used):

WEST, INTERNET, DIALOG

SEARCH TERMS: MULTI-LEVEL **MARKETING** , **NETWORK MARKETING** , DIFFERENT MEMBERSHIP,

DIFFERENT PRICE, COMPENSATION, BONUS, DISCOUNT,

Form PCT/ISA/210 (extra sheet) (July 1998)\*

**16/3,K/51 (Item 48 from file: 349)**

DIALOG(R)File 349:PCT FULLTEXT

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00546693 \*\*Image available\*\*

**REVERSE AUCTION SEARCH ENGINE**

**MOTEUR DE RECHERCHE POUR MISE AUX ENCHERES INVERSEES**

Patent Applicant/Assignee:

INTERACTIVE YELLOW PAGES INC,

NATH Prithu,

Inventor(s):

NATH Prithu,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200010066 A2 20000224 (WO 0010066)

Application: WO 99US16712 19990812 (PCT/WO US9916712)

Priority Application: US 9896388 19980813

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE

ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT

LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT

UA UG US UZ VN YU ZA ZW GH GM KE LS MW SD SL SZ UG ZW AM AZ BY KG KZ MD

RU TJ TM AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF

CG CI CM GA GN GW ML MR NE SN TD TG

Publication Language: English

Fulltext Word Count: 12439

...International Patent Class: **G06F-017/60**

Fulltext Availability:

Claims

Claim

... 406

Chosen Area

End

408

FIGURE 4

4 / 65

Sellerlogin

IF

Seller Enters their 502

**On - line Store**

IF

Seller enters **products** in their 504  
 On - line Store  
 IF  
**Product** is Nonnal or 506  
 Special Offer  
 IF  
 508  
 Seller Chooses Which  
 Geographic Locations  
 May See...

...IF  
 Accept Payment for Seller 602  
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 Place order with seller  
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 6 / 65  
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 send Inquiry  
 Select Business Category...

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Inquire A-BRASIVE **PRODUCTS**  
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 Inquire ABSORBENTS  
 Inquire ABSTRACTERS  
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 Page 1 of I Records I to 2 of 2  
 No. **Product** / Brand **Product** Detail Currency Rrijgg Catalogue Contact  
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 etc.(maximum...

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SELLERS

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Keyword...NWR EasYD\*.c\*m

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Buying Mailbox Selling Mailbox

and

**Online store** on EasyDo

Hero you will receive your inquiries for

Here you will receive replies to your your **product** & also you have an  
online inquiries Pre Sorted by Price or Price and store to...

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Page 1 of 1 Records 1 to 2 of 2

No. , **Product** / Brand **Product** Detail Currency Price Catalogue Contact

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INFORMATION IN NEW DELHI

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INFORMATION IN INDIA

BUSINESS&COMMERCEORGANISATIONS CURRENCYCONVERTER FIGHTCORRUPTION

HISTORY INFOFORNON-RESIDENTINDIANS MAGAZINES NATIONALAIRLINES NEWS...

Set	Items	Description
S1	89	AU=(ENDOH K? OR ENDOH, K?)
S2	231886	PICKUP OR PICK?()UP OR DELIVER???
S3	424199	SHOP? ? OR STORES OR STORE OR RETAIL? OR MALL? ?
S4	515001	MAP OR MAPS OR DIRECTION? ?
S5	2207406	PRODUCT? ? OR GOODS OR ITEMS OR MERCANDI? OR WARES OR EQUI- PMENT
S6	18457	S3(3N) (ONLINE OR ON()LINE OR INTERNET OR WEB? OR NETWORK? - OR PORTAL? OR WWW OR CYBER? OR VIRTUAL? ? OR ELECTRONIC OR E)
S7	2071	S4(10N) (SELLER? OR DEALER? OR AGENT? ? OR SUPPLIER? OR PRO- DUCER? OR MANUFACTURER? OR MERCHANT? OR VENDOR? OR TRADER? OR PROVIDER? ?)
S8	10	S6 AND S7
S9	8	S6 AND S4 AND S2
S10	11	(S8 OR S9) NOT PY>2000
S11	11	RD (unique items)
File	2:INSPEC	1969-2004/May W5 (c) 2004 Institution of Electrical Engineers
File	35:Dissertation Abs Online	1861-2004/May (c) 2004 ProQuest Info&Learning
File	65:Inside Conferences	1993-2004/Jun W1 (c) 2004 BLDSC all rts. reserv.
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File	475:Wall Street Journal Abs	1973-2004/Jun 04 (c) 2004 The New York Times
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File	256:SoftBase:Reviews,Companies&Prods.	82-2004/May (c)2004 Info.Sources Inc

11/5/1 (Item 1 from file: 2)  
DIALOG(R)File 2:INSPEC  
(c) 2004 Institution of Electrical Engineers. All rts. reserv.

6773348 INSPEC Abstract Number: C2001-01-7180-019

**Title: A services-marketing perspective on e - retailing : implications for e - retailers and directions for further research**

Author(s): Kolesar, M.B.; Galbraith, R.W.

Author Affiliation: Alberta Univ., Edmonton, Alta., Canada

Journal: Internet Research: Electronic Networking Applications and Policy  
vol.10, no.5 p.424-38

Publisher: MCB University Press,

Publication Date: 2000 Country of Publication: UK

CODEN: IRESEF ISSN: 1066-2243

SICI: 1066-2243(2000)10:5L:424:SMPR;1-U

Material Identity Number: F332-2000-005

Language: English Document Type: Journal Paper (JP)

Treatment: Practical (P)

Abstract: There has been an explosion in the number of **retail Web** sites since 1995, **e - retail** offering shares a few common elements specifically a product search facility (often augmented by a product evaluation facility), an on-line purchase function and a product **delivery** capability. There is a body of theory and empirical research in the study of customer loyalty drivers in the services sector, which demonstrates that customers evaluate services on the basis of tangibles, responsiveness, empathy, assurance, reliability and control. These service qualities depend on the customer's perception of the overall service experience. The most influential element in the service experience is the relationship between the service provider and the customer. The Internet is a poor service **delivery** medium, it lacks the capacity for direct personal interaction enjoyed by non-Internet based services. Sets out a number of marketing and Website design implications for **e - retailers** and suggests means by which **e - retailers** can manage customer perceptions to increase sales and develop greater customer loyalty. (26 Refs)

Subfile: C

Descriptors: electronic commerce; retail data processing

Identifiers: services-marketing; **e - retailing** ; **retail Web** sites; customer loyalty; customer perceptions; sales

Class Codes: C7180 (Retailing and distribution computing)

Copyright 2000, IEE

11/5/2 (Item 2 from file: 2)  
DIALOG(R)File 2:INSPEC  
(c) 2004 Institution of Electrical Engineers. All rts. reserv.

6464017

**Title: ClickSchedule from IET: completing the online buying experience**

Author(s): Marshak, R.T.

Journal: E-Business Strategies & Solutions p.2-5

Publisher: Patricia Seybold Group,

Publication Date: Nov. 1999 Country of Publication: USA

CODEN: EBSSFW ISSN: 1524-6159

Material Identity Number: H397-1999-005

Language: English Document Type: Journal Paper (JP)

Treatment: Practical (P)

Abstract: When shopping online for large items that can't be easily shipped and require **delivery** and installation, customers are typically asked to call (or to be called by) the merchant to arrange a convenient time for **delivery** . This requires a change of media (Web to telephone) and



results in lower satisfaction on the part of the customer. ClickSchedule from IET-Intelligent Electronics is a utility that **e - retailers** can add to their Web sites. ClickSchedule supports rules-based scheduling of **delivery** by the customer right from the Web during the shopping session. The product also provides the **merchant** with route optimization, creating graphical **maps** of the order in which each vehicle should make its **deliveries** to save time, gas, and wear and tear. IET, which has a history in intelligent scheduling for field service deployment, will next enhance ClickSchedule to address the field service/engineering arena. (0 Refs)

Subfile: D

Descriptors: Internet; retailing; scheduling; software reviews

Identifiers: ClickSchedule; IET-Intelligent Electronics; Web sites; **e - retailers ; delivery ;** route optimization; intelligent scheduling

Class Codes: D2140 (Marketing, retailing and distribution)

Copyright 2000, IEE

11/5/3 (Item 3 from file: 2)

DIALOG(R)File 2:INSPEC

(c) 2004 Institution of Electrical Engineers. All rts. reserv.

6229048 INSPEC Abstract Number: C1999-06-6170-005

**Title: What we talk about when we talk about software agents**

Author(s): Shoham, Y.

Author Affiliation: Dept. of Comput. Sci., Stanford Univ., CA, USA

Journal: IEEE Intelligent Systems vol.14, no.2 p.28-31

Publisher: IEEE,

Publication Date: March-April 1999 Country of Publication: USA

CODEN: IISYF7 ISSN: 1094-7167

SICI: 1094-7167(199903/04)14:2L:28:WTAW;1-Q

Material Identity Number: G263-1999-002

U.S. Copyright Clearance Center Code: 1094-7167/99/\$10.00

Language: English Document Type: Journal Paper (JP)

Treatment: Practical (P)

Abstract: There is so much talk these days about software agents, and close relatives with names such as softbots, knobots, and interface agents, that we are reminded of the early days of AI. The ideas are creative, early-stage, and all over the **map**. At Stanford University alone you will find **agents** that sort your mail, adaptively recommend Web pages, assist with scheduling, find people with interests similar to your own, translate between different knowledge bases, and have individual electronic personality and graphical depiction. Elsewhere, you can also find agents that help manage your **network**, **shop** for you, migrate in the network, have a natural-language understanding capability, and much more. The author discusses some of the properties that characterize software agents. (0 Refs)

Subfile: C

Descriptors: software agents

Identifiers: software agents; softbots; knobots; interface agents; artificial intelligence; agent applications

Class Codes: C6170 (Expert systems and other AI software and techniques)

Copyright 1999, IEE

11/5/4 (Item 4 from file: 2)

DIALOG(R)File 2:INSPEC

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04359508 INSPEC Abstract Number: B9304-6250-024

**Title: SMART NET-an adaptive HF system**

Bode Akintola07-Jun-04

Author(s): Weddle, D.O.  
Author Affiliation: Command & Control Syst. Div., Rockwell International Corp., Richardson, TX, USA  
Conference Title: HF 92. Nordic Shortwave Conference. Conference Proceedings p.107-16  
Editor(s): Carlsson, O.  
Publisher: Telub, Vaxjo, Sweden  
Publication Date: 1992 Country of Publication: Sweden 330 pp.  
ISBN: 91 630 1121 2  
Conference Date: 11-13 Aug. 1992 . Conference Location: Faro, Sweden  
Language: English Document Type: Conference Paper (PA)  
Treatment: Practical (P); Experimental (X)  
Abstract: The author describes SMART (Skywave Management for Automatic Robust Transmission) NET, an adaptive high frequency communications system. The system is capable of fully automatic control of major system parameters in order to achieve and maintain optimum connectivity 24 hours per day, and 365 days per year. It also provides an embedded reliable orderwire/message **delivery** service with positive acknowledgements. The SMART NET architecture for the multi-node store and forward packet data network is capable of adapting frequency, data rate, and power levels. The adaptive protocols allow control to be achieved over the HF channel using any configuration of radios. The system optimizes these parameters in each **direction** for each link. The SMART NET system has been developed and tested on the air using a four-node network operating unassisted for the past two years. Some test results and possible applications are given. (2 Refs)  
Subfile: B  
Descriptors: adaptive systems; digital radio systems; packet radio networks; protocols  
Identifiers: multi-node **store** /forward packet data **network** ; SMART NET; Skywave Management for Automatic Robust Transmission; adaptive high frequency communications system; embedded reliable orderwire/message **delivery** service; positive acknowledgements; adaptive protocols; HF channel; four-node network  
Class Codes: B6250 (Radio links and equipment)

11/5/5 (Item 5 from file: 2)  
DIALOG(R)File 2:INSPEC  
(c) 2004 Institution of Electrical Engineers. All rts. reserv.

02958725 INSPEC Abstract Number: D87002278  
**Title: Study market, retail network to build top-notch delivery service (banks)**  
Author(s): Lipis, A.H.; Terrell, E.  
Journal: Bank Systems & Equipment vol.24, no.4 p.70-1  
Publication Date: April 1987 Country of Publication: USA  
CODEN: BSEQD6 ISSN: 0146-0900  
Language: English Document Type: Journal Paper (JP)  
Treatment: General, Review (G); Practical (P)  
Abstract: An analysis of the marketplace enables the financial institution to understand the customer base it serves. Lifestyle characteristics can be translated into deposit, loan and investment potential. By identifying growth areas and applying economic projection, the placement of branches becomes apparent, as does the need to close or scale down these facilities. When evaluating the current retail environment, the effectiveness of procedural needs cannot be overlooked. A review results in streamlined day-to-day operations as well as reductions in staff. A retail strategy developed after a period of introspection and marketplace research is one that provides a clear sense of **direction** to all levels of the organization and a sound basis for offering

customer-oriented service and cost-effective products. (0 Refs)  
Subfile: D  
Descriptors: banking  
Identifiers: market; **retail network** ; banks; customer base  
Class Codes: D2050E (Banking)

**11/5/6 (Item 1 from file: 233)**

DIALOG(R)File 233:Internet & Personal Comp. Abs.  
(c) 2003 EBSCO Pub. All rts. reserv.

00616314 00IW12-001

**Elusive customer service -- E-tailers use different approaches to address shortcomings**

Trott, Bob; Davis, Jessica; Fonseca, Brian  
InfoWorld , December 4, 2000 , v22 n49 p1, 27, 2 Page(s)  
ISSN: 0199-6649  
Company Name: Nordstrom; J.Crew; Borders Group; BlueLight.com  
Languages: English  
Document Type: Articles, News & Columns  
Geographic Location: United States

Reports that leading **online retailers** have shored up customer service with customer relationship management (CRM) technologies such as chat and collaboration, as well as with voice-over-Internet Protocol (VoIP). Enumerates that the top 10 customer service mistakes that business-to-consumer sites make are requiring a password to access customer service; lack of a customer service tab; lack of search engines for general customer queries; lack of a site **map** ; lack of internationalization; lack of **agent** support for new channels; lack of working channels; lack of good customer service on the telephone; lack of coordination between online and brick-and-mortar operations; and requiring software download to access customer service. Talks about the online customer service initiatives of Nordstrom, J.Crew, Borders Group, and BlueLight.com. Includes a chart, a table, and a sidebar. (MEM)

Descriptors: Customer Relations Management; Electronic Commerce; Web Sites; Customer Support; Chat Rooms; Telephony; Retailing  
Identifiers: Nordstrom; J.Crew; Borders Group; BlueLight.com

**11/5/7 (Item 2 from file: 233)**

DIALOG(R)File 233:Internet & Personal Comp. Abs.  
(c) 2003 EBSCO Pub. All rts. reserv.

00525822 99CW02-209

**Coupon clipping hits the Web - big time -- Consumers register in droves to receive real-world discounts from national stores**

Machlis, Sharon  
Computerworld , February 15, 1999 , v33 n7 p44, 1 Page(s)  
ISSN: 0010-4841  
Languages: English  
Document Type: Articles, News & Columns  
Geographic Location: United States

Discusses the trend of clipping coupons on the Web. Says that recently, coolsavings.com and valu-page.com were two of Media Metrix Inc.'s 15 top shopping sites, garnering more than 1.8 million visitors. Explains that each site offers discounts on goods that are bought real world. Notes that Coolsavings Inc. chairman and CEO Steven Golden reports that the company now has more than 1.3 million registered households, and revenue has increased twelvefold in a year. Adds that it signed up about 60 national accounts, including H&R Block, Kmart Inc., and Kids R Us. Indicates that

Supermarkets Online Inc., which runs two coupon sites, including Valu-page, reported 645,000 visitors during one recent week. Explains the Valupage site lets consumers print out a barcoded shopping list good for discounts at 9,000 participating supermarkets. Observes Internet coupon **delivery** costs are cheaper. Includes one photo. ( **MAP** )

Descriptors: **Web** Sites; **Food**; **Retailing** ; Consumer Information; **Electronic** Shopping; Electronic Commerce

11/5/8 (Item 1 from file: 474)

DIALOG(R)File 474:New York Times Abs

(c) 2004 The New York Times. All rts. reserv.

00541883 NYT Sequence Number: 108913741005

**Rising trend in robberies of Upper E Side stores and supermkts seen.**

**Armed robberies of stores in area bordered by York and Lexington Aves, and 68th and 78th Sts tripled in July, Aug, and Sept compared with previous 3 mos. Merchants comment. Security precautions noted. Map (L).)**

FRANKS, LUCINDA

New York Times, Col. 1, Pg. 35

Saturday October 5 1974

DOCUMENT TYPE: Newspaper JOURNAL CODE: NYT LANGUAGE: English

RECORD TYPE: Abstract

SPECIAL FEATURES: Map

DESCRIPTORS: FOOD AND GROCERY TRADE; RETAIL STORES AND TRADE; ROBBERIES AND THEFTS

PERSONAL NAMES: FRANKS, LUCINDA

GEOGRAPHIC NAMES: NEW YORK CITY; UPPER EAST SIDE (NYC)

11/5/9 (Item 1 from file: 256)

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.

(c)2004 Info.Sources Inc. All rts. reserv.

00124426 DOCUMENT TYPE: Review

**PRODUCT NAMES: Boating & Fishing (835897)**

**TITLE: Nautical charts on demand**

AUTHOR: O'Hara, Colleen

SOURCE: Federal Computer Week, v14 n5 p44(2) Mar 6, 2000

ISSN: 0893-052X

HOME PAGE: <http://www.fcw.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

The National Oceanic and Atmospheric Administrations's (NOAA) Office of Coast Survey is developing an e-commerce and print-on-demand system that will let retailers order the most current nautical charts **online** . The **retailers** , or chart agents, will use a browser to log on to the Web to order custom copies of **maps** . The orders will be routed to a print-on-demand system that will print information that includes the location of navigation aids, characteristics of the coastline, water depths, and navigation hazards. After the charts are printed, they will be placed in the mail for overnight **delivery** . Billing and payment will be handled offline. The architecture of the system will be Java-based, and it

will run on a Linux server.

COMPANY NAME: Vendor Independent (999999)  
SPECIAL FEATURE: Output Samples  
DESCRIPTORS: Boating & Fishing; Government; Internet Shopping; Java; Linux  
; Mapping; Netscape  
REVISION DATE: 20001030

11/5/10 (Item 2 from file: 256)

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.  
(c)2004 Info.Sources Inc. All rts. reserv.

00117756 DOCUMENT TYPE: Review

PRODUCT NAMES: Photography (830302); Internet Marketing (835552)

TITLE: Cameraworld Tiptoes Into Web Retailing  
AUTHOR: Ward, Jacob  
SOURCE: Industry Standard, p44(1) May 31, 1999  
ISSN: 1098-9196  
HOMEPAGE: <http://www.thestandard.com>

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

In the manufacturer-controlled world camera marketplace, only one **online retailer** has managed to establish a major presence. Cameraworld.com is the Web address of a Portland, Oregon camera store that continues to prosper primarily as a mail-order business, but is now experiencing rapid growth in e-commerce, projecting sales of \$60 million this year. Walt Mulvey, the company's COO, describes the difficulties involved in establishing new relationships with manufacturers that have prospered by carefully controlling how retailers sell their products through MAP (minimum advertised price) policies. **MAP** policies reward retailers who maintain a camera **manufacturer's** pricing, and many advertising-support and incentive arrangements are long-standing. It is plain that these manufacturers are facing new policy decisions in a changing marketplace, where the definition of customer service itself is changing.

COMPANY NAME: Vendor Independent (999999)  
SPECIAL FEATURE: Photographs  
DESCRIPTORS: E-Commerce; Internet Marketing; Photography; Recreation &  
Hobbies; Retailers  
REVISION DATE: 20010330

11/5/11 (Item 3 from file: 256)

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.  
(c)2004 Info.Sources Inc. All rts. reserv.

00095333 DOCUMENT TYPE: Review

PRODUCT NAMES: Netscape Navigator (530883); Solaris (334707)

TITLE: Tout Suite: Strutting That Internet Stuff  
AUTHOR: Shein, Esther  
SOURCE: PC Week, v13 n39 p51(2) Sep 30, 1996  
ISSN: 0740-1604

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

Sun Microsystems blended high technology with high fashion by releasing the first Internet-based kiosk center in New York's fashion district. The center is designed for fashion buyers, suppliers, and other professionals, and promotes cooperation between all parties. The center is expected to help users produce and distribute products to the marketplace more quickly. From the kiosk, users can conduct a search for materials by **supplier**, product, or geographic location, or access a **map** to pinpoint the location of any company in Manhattan. Visitors can also access several online services, including an industry calendar, e-mail, and showroom reservations. Users can also access the Informat Fashion Directory, a Web site service that tracks thousands of suppliers. The kiosk is run with a Sun Ultra Enterprise 2 server and Sun SPARCstation 5, running the Solaris operating system and Netscape Communications' Web browser, Netscape Navigator.

COMPANY NAME: Netscape Communications Corp (592625); Sun Microsystems Inc (385557)  
SPECIAL FEATURE: Charts  
DESCRIPTORS: Apparel Industry; Distributors; Internet Browsers; **Internet** Marketing; Netscape; **Retailers** ; Solaris; Sun  
REVISION DATE: 20010730

Set	Items	Description
S1	0	AU=(ENDOH K? OR ENDOH, K?)
S2	3696706	PICKUP OR PICK?()UP OR DELIVER???
S3	3610330	SHOP? ? OR STORES OR STORE OR RETAIL? OR MALL? ?
S4	1056509	MAP OR MAPS OR DIRECTION? ?
S5	9912798	PRODUCT? ? OR GOODS OR ITEMS OR MERCANDI? OR WARES OR EQUI- PMENT
S6	333262	S3(3N)(ONLINE OR ON()LINE OR INTERNET OR WEB? OR NETWORK? - OR PORTAL? OR WWW OR CYBER? OR VIRTUAL? ? OR ELECTRONIC OR E)
S7	22743	S4(10N)(SELLER? OR DEALER? OR AGENT? ? OR SUPPLIER? OR PRO- DUCER? OR MANUFACTURER? OR MERCHANT? OR VENDOR? OR TRADER? OR PROVIDER? ?)
S8	90	S6(S)S7
S9	44	S8 NOT PY>2000
S10	2389	S6(S)S4
S11	128	S10(25N)S2
S12	59	S11 NOT PY>2000
S13	81	(S9 OR S12) NOT PD=20000627:20010618
S14	62	RD (unique items)

? show file

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(c) 2004 San Jose Mercury News

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(c) 1999 Business Wire

File 813:PR Newswire 1987-1999/Apr 30  
(c) 1999 PR Newswire Association Inc

- 14/3,K/1 (Item 1 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

11521440 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**MKT OPINION: Marketing Society - Why good FMCG marketers need retail exposure**

MARKETING, p22

June 15, 2000

JOURNAL CODE: FMKT LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 568

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... as the customer experience of the brand is multi-faceted, and most of it is **delivered** through people.

A Comet customer will pre-shop on the internet, get store **directions** via the call centre, interact with a salesman, administrator and product handler in the store, may get the product **delivered** by men in a Comet van and later serviced by a Comet engineer. Creating a...

- 14/3,K/2 (Item 2 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

11206669 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Business Post Group - Final Results**

REGULATORY NEWS SERVICE

May 25, 2000

JOURNAL CODE: WRNS LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 2178

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... potential fulfilment solutions with a range of new e-tailers, existing retailers, and application service **providers**. It is clear that this technology represents the future **direction** for our industry and we believe our unique home **delivery** service capability, combined with the appropriate IT solutions, presents the Company with a major growth...

- 14/3,K/3 (Item 3 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

10377297

**The ins and outs of CYBER SHOPPING**

**Five steps to shopping success**

BRISTOL EVENING POST, EP Greater Bristol ed, p14

April 01, 2000

JOURNAL CODE: FBEP LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 777

... as in stores, meaning that you end up paying more because you have to add **delivery** charges. Dedicated **Internet shops** are usually more efficient at stock-handling, customer service and **delivery**, ensuring that you'll get your goods as quickly as possible.<\$> <\$> CHECK **DELIVERY** CHARGES AND HIDDEN EXTRAS. Most UK sites should quote prices including VAT, but some don...



**14/3,K/4 (Item 4 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
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10118527 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**United Supermarkets Selects SofTechnics to Provide Store On-Line Ordering(TM)**

PR NEWSWIRE

March 17, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 251

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... the level of service they have provided in assisting our successful roll-out of Direct **Store Delivery** and **Store Online** Ordering(TM)."

SofTechnics, with corporate offices in Dallas, is a leading provider of integrated retail...

**14/3,K/5 (Item 5 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
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10072457 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Ericsson Mobile Phones Teams With Interpath To Re-Design And Host Ericsson's Newly Re-Launched Consumer eCommerce Site**

BUSINESS WIRE

March 15, 2000

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 869

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... service plans via Ericsson's alliance with Point.com. Shoppers can compare plans, view coverage **maps** for local **providers** and explore special promotions (run by operators and/or Ericsson) before purchasing. Once a provider...

**14/3,K/6 (Item 6 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
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10049875 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**AngelCiti Film & Music Market Reaches Exclusive Agreement With Tickets.com, Inc. to Serve as AngelCiti's Online Ticketing Provider**

PR NEWSWIRE

March 14, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 466

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... services. The company sells tickets through the Internet, interactive voice response systems, call centers and **retail** outlets. At **www .tickets.com**, consumers can obtain information on thousands of events and entertainment organizations, purchase tickets...

14/3,K/7 (Item 7 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter  
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09915928 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**SOFTWARE PRODUCTIVITY CENTER: Software Productivity Center helps web developers meet crushing deadlines**

M2 PRESSWIRE

March 06, 2000

JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 509

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... market.

eSETweb provides a tried-and-tested route map that eliminates the chaos typical in web development shops. The product is intended to significantly reduce the risk of late delivery and poor quality, thus protecting the project, company, and investor. It literally takes a short ...

14/3,K/8 (Item 8 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter  
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09830219 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**ROK Retailers Struggling To Defend Against E-Commerce**

Suh Hae-sung

WORLD NEWS CONNECTION

February 27, 2000

JOURNAL CODE: WWNC LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 715

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... defend online retailing.

Compact discs are another popular item offered by online retailers. Offline music sellers recently met to map out countermeasures but reached no conclusions.

Cosmetics have emerged as one of the hottest online...

14/3,K/9 (Item 9 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter  
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09779324

**Offline retailers struggling to defend against electronic commerce**

KOREA HERALD

February 28, 2000

JOURNAL CODE: FKHD LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 697

... defend online retailing. Compact discs are another popular item offered by online retailers. Offline music sellers recently met to map out countermeasures but reached no conclusions. Cosmetics have emerged as one of the hottest online...

...are reportedly demanding cosmetic makers produce brands that can be sold exclusively online so that **Internet** - based **retailers** cannot encroach on the offline market. In the electronics sector, one dealer complained that traditional retailers were forced to offer rock-bottom prices in order to compete with **Internet** shopping **malls** that offer popular TV and computer items at 10 percent lower prices. "The price gap...

... much as 43 percent off, in the case of shoes, on some Internet shopping sites. " **Internet** shopping **malls** can offer lower prices than standard retail outlets because they purchase goods in bulk," a...

**14/3,K/10 (Item 10 from file: 20)**  
DIALOG(R)File 20:Dialog Global Reporter  
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09296630 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**E-LOAN Lands Head of giggo.com, DaimlerChrysler's Online Auto Lending Unit;  
Leader of giggo.com Brings Over a Decade of Finance Experience To  
E-LOAN's Auto Lending Operations**  
BUSINESS WIRE  
January 26, 2000  
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 931

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... people a better way to get a car loan," said Danford. "The winning model will **deliver** customers a multi-lender, multi-product offering and a superior customer experience, and that's the **direction** E-LOAN is headed. We'll have the opportunity to further develop and implement automotive...

**14/3,K/11 (Item 11 from file: 20)**  
DIALOG(R)File 20:Dialog Global Reporter  
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09272738 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**The Monterey County Herald, Calif., Business Briefs Column**  
KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS ( MONTEREY COUNTY HERALD - CALIFORNIA)  
January 25, 2000  
JOURNAL CODE: KMCH LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 458

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... allows visitors to view and purchase Kinkade's artwork and products on-line or obtain **map directions** to a local **merchant**.  
ERGONOMICS TOPIC OF RADIO PROGRAM: Daniel Seidler, a physical therapist and ergonomics consultant, will be...

**14/3,K/12 (Item 12 from file: 20)**  
DIALOG(R)File 20:Dialog Global Reporter  
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08984749 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Macromedia Enables Intelligent Web Printing for E-Business Applications**

PR NEWSWIRE

January 05, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1176

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... <http://www.macromedia.com/go/flashgallery/>. Using the existing Flash 4 authoring application, developers can **deliver** intelligent, printable content for the following areas: \* Click-and-Mortar coupons -- Traditional **retailers** can drive **online** users to their **stores** with incentives like high-quality, printable Web coupons, which are also trackable to measure effectiveness...

14/3,K/13 (Item 13 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

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08910165 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**WebGlide is promising touchy-feely e-commerce**

With a technology capable of creating three-dimensional animation, WebGlide hopes to intensify the experience of web-surfing and to change accepted e-commerce practices.

SECTION TITLE: Financial News

Ami Ginzburg

HA'ARETZ

December 29, 1999

JOURNAL CODE: WHTZ LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1247

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... of the shelves, take down a pair of shoes, turn them over in all possible **directions** and even examine the **manufacturer**'s trademark stamped inside the shoe.

With the push of a button, you can pop...

14/3,K/14 (Item 14 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

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08435892 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**The Washington Times Business Browser Column**

Joseph Szadkowski

KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS (WASHINGTON TIMES - WASHINGTON, D.C.)

November 29, 1999

JOURNAL CODE: KTWT LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 999

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... promotions from multiple directions," Ms. Tiernan said. "The same rules of marketing apply to the **virtual store** as to the physical store."

Ms. Tiernan suggests that a first step is creating an...

14/3,K/15 (Item 15 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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08125659 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**TechRx Strengthens Senior Management Team**  
PR NEWSWIRE  
November 08, 1999  
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 337

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... which provide end-to-end technology for prescription processing, insurance adjudication, dispensing and distribution to **online "virtual"** pharmacies, **retail** pharmacies and prescription mail order services.  
"I am confident that these changes to the management team will enhance our ability to **deliver** world-class solutions to high-volume pharmacies," said Joseph J. Porfeli, TechRx chairman and CEO...

14/3,K/16 (Item 16 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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07472346 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**New How-To Book Guides Canadian Retailers Through Ins and Outs of Selling Online**  
CANADA NEWSWIRE  
September 28, 1999  
JOURNAL CODE: WCNW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 788

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... in Canada, the 390-page publication maps out how a merchant can set up an **online store** and participate profitably in the explosive global growth in electronic commerce. In Canada, online purchases...

14/3,K/17 (Item 17 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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07215203 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**KOZ.com First to Make Community Commerce a Reality; Partners with Orbit Commerce and Vicinity Corporation to Combine Community Interaction and Local E-Commerce**  
BUSINESS WIRE  
September 14, 1999  
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 1423

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... and co-branded content and services includes Business Finder, the Wireless Locator Service, Maps, Driving **Directions** and Business Directory.  
Storefronts  
Community-enabled Business Sites

Community-enabled business sites return to businesses the control of their marketing messages and the ability to **deliver** timely messages without dedicated technical staffs. These sites provide a number of new functions normally...

**14/3,K/18** (Item 18 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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06345772

**Music shops out of step in Net age**

Kim Chipman

ABIX - AUSTRALASIAN BUSINESS INTELLIGENCE (AGE) , p5

July 23, 1999

JOURNAL CODE: WTAG LANGUAGE: English RECORD TYPE: ABSTRACT

WORD COUNT: 116

... sites to complement their bricks-and-mortar stores. Meanwhile, the technology is being finalised to **deliver** immediately and on-line the music people order. Analysts say when this stage is reached, non **on - line** music **stores** might as well close their doors

**14/3,K/19** (Item 19 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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06291854 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Yahoo! Yellow Pages Announces Featured Business Program; Leading Online Yellow Pages Service Offers Businesses More Exposure**

BUSINESS WIRE

July 20, 1999

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1271

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... can connect with Yahoo!'s network of buyers and sellers by moving their business transactions **online** using Yahoo! **Store** (<http://store.yahoo.com>), sell products in person-to-person auctions on Yahoo! Auctions ([http...](http://)

... list goods for sale on Yahoo! Classifieds (<http://classifieds.yahoo.com>). For all commerce enabled **online stores**, Yahoo! Business Express (<http://docs.yahoo.com/info/suggest/busexpress.html>) offers expedited consideration of...

**14/3,K/20** (Item 20 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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06285721 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Third Quarter Pre-Tax Earnings Rise 190 Percent; Revenues Up 58 Percent**

BUSINESS WIRE

July 20, 1999

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1222

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... retailer. During the quarter we announced new product directions and strategies that include a new E-commerce product for **retailers** called i.Star with a planned **delivery** date later this year, and a free single user, single store Windows-based retail automation...

**14/3,K/21 (Item 21 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

05754663 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**DEMs for Saudi Arabia Added to LANDINFO.com's Internet Store**

PR NEWSWIRE

June 15, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 265

(USE FORMAT 7 OR 9 FOR FULLTEXT)

The **Online Map Store** opened in March with a goal to **deliver** exclusive **map** products at below-market pricing. The store opened with USA Topo Blocks priced at just \$1/ **map** . Since the opening, LANDINFO.com has added USA 10-meter DEMs, Honduras 30-meter DEMs...

**14/3,K/22 (Item 22 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

05680091 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Building, Testing Electronic Commerce Infrastructures Subject of Software Council's June E-Commerce Meeting**

PR NEWSWIRE

June 09, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 345

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... been driving a major re-architecture of Candle's Internet presence, in line with corporate **directions** for establishing networked business relations with customers, **suppliers** and partners.

According to Deborah Bayles, CEO of NETouch Communications and chair of the electronic...

**14/3,K/23 (Item 23 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

05659476 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Microsoft Announces Unified Messaging Strategy for Knowledge Workers Industry Leaders Announce Support for Microsoft Platform**

PR NEWSWIRE

June 08, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1336

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... manager of the Exchange product group at Microsoft. "With its massive scalability and high-performance **Web Store**, 'Platinum' will **deliver** a platform for unified messaging to companies with from 10 employees to 10 million employees...

**14/3,K/24 (Item 24 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

05585440 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**LANDINFO.com Adds Saudi Arabia Maps at Below-Market Pricing**

PR NEWSWIRE

June 02, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 284

(USE FORMAT 7 OR 9 FOR FULLTEXT)

The **Online Map Store** opened in March with a goal to **deliver** exclusive **map** products at below-market pricing. The store opened with USA Topo Blocks priced at just \$1/ **map**. Since the opening, LANDINFO.com has added USA 10-meter DEMs, Honduras 30-meter DEMs...

**14/3,K/25 (Item 25 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

05427979

**Combating smuggled imported products**

JAKARTA POST, p6

May 23, 1999

JOURNAL CODE: FJKP LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1365

... present, without adequate protection from the government and with almost nonexistent law enforcement, local electronics **manufacturers** have lost **direction** because they face innumerable difficulties in competing in a market with illegally imported products. After...

**14/3,K/26 (Item 26 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

05383042 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**E-Dialog Implements Verbind's LifeTime(TM) Software; Enables Marketers to Augment Two-Way Customer Dialogs Based on Individual Behavior Patterns**

PR NEWSWIRE

May 19, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 597

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... e-commerce, retail/travel, and telecommunications/cable industries with software applications that automatically target and **deliver**



marketing messages on the basis of individual customer behavior. At the center of this focus on individual behavior is patented LifeTime technology that monitors and **maps** the transaction activities and non-activities of each customer. The individual patterns reveal when and...

**14/3,K/27 (Item 27 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

05345613 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**LANDINFO.COM Adds Trinidad & Tobago Digital Topo Maps and DEMS at Internet Store**

PR NEWSWIRE

May 17, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 313

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... data to create an invaluable tool that directly impacts the success of a project."

The **Online Map Store** opened in March with a goal to **deliver** exclusive **map** products at below-market pricing. The store opened with USA Topo Blocks priced at just \$1/ **map** . Since the opening, LANDINFO.com has added USA 10-meter DEMs and the Honduran products...

**14/3,K/28 (Item 28 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

05290812 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**SUN MICROSYSTEMS: Infoseek selects Sun Microsystems to support e-commerce services**

M2 PRESSWIRE

May 13, 1999

JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 312

... another large feather in Sun's Net economy headdress, it is more indicative of the **direction** service **providers** (SPs) are heading when it comes to choosing end-to-end enterprise solutions.

The GO...

**14/3,K/29 (Item 29 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

05204733 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Infoseek Selects Sun Microsystems to Support E-Commerce Services**

PR NEWSWIRE

May 05, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 896

... another large feather in Sun's Net economy headdress, it is more indicative of the **direction** service **providers** (SPs) are heading when it comes to choosing end-to-end enterprise solutions.

14/3,K/30 (Item 30 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

05116327 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Honduras Maps and DEMs Added to LANDINFO.com's Online Map Store**  
PR NEWSWIRE  
April 27, 1999  
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 261

(USE FORMAT 7 OR 9 FOR FULLTEXT)

The **Online Map Store** opened in March with a goal to **deliver** exclusive **map** products at below-market pricing. The store opened with USA Topo Blocks priced at just \$1/ **map** . Since the opening, LANDINFO.com has added USA 10-meter DEMs and the Honduran products...

14/3,K/31 (Item 31 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

04683355 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**LivePage Unveils LivePage Enterprise for Linux Beta Program; First Unix Beta Now Available on LivePage Web Site With More Unix Versions Under Development**  
BUSINESS WIRE  
March 18, 1999  
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 451

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... generation. Importantly, LivePage Manager provides the capability for seamless integration with content authoring tools. LivePage **stores** **web** content in an RDBMS, **delivering** the data integrity, scalability, security, replicability and concurrency control required for business critical web sites...

14/3,K/32 (Item 32 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

04682883 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Exciting New Internet Products Expand The Learning Company'S Presence In Cyberspace**  
PR NEWSWIRE  
March 18, 1999  
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 1012

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... systems are valuable to any user involved in finding and evaluating information and creating and **delivering** a finished presentation.  
About MAGELLAN Geographix

MAGELLAN Geographix has been providing mapping solutions to industry, education, and government since 1991. In addition to their **Internet map store** , **www . maps.com**, MAGELLAN Geographix is a leader in providing custom mapping and map licensing services...

**14/3,K/33 (Item 33 from file: 20)**  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

04605133 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**LANDINFO.com Announces New Internet Store for Its Exclusive Map Products**  
PR NEWSWIRE  
March 11, 1999  
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 308

... Online Map Store. The new Internet outlet, developed by LAND INFO International, the leading digital **map producer** , will offer exclusive high-resolution, geo-referenced **map** products at below-market prices. The company plans to use the Internet as a sales...

**14/3,K/34 (Item 34 from file: 20)**  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

04284695  
**PR Newswire California Summary, Tuesday February 9, up to 10:00AM PT**  
PR NEWSWIRE  
February 09, 1999  
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 1310

... 02/09/1999 07:00 r f bc-CA-Creative-Labs-pdt (MILPITAS) Creative Labs **Delivers** Outstanding PC Graphics to IBM Aptiva Line LATU005  
02/09/1999 07:01 r f bc-CA-International-mall (SAN DIEGO) International Brands, Inc.- **Internet Mall** Under Development CGTU020 02/09/1999 07:30  
r f bc-CA-CardioGenesis-ern CardioGenesis...

**14/3,K/35 (Item 35 from file: 20)**  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

04017053 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**SWITZERLAND: FRANCHISING OVERVIEW MARKET (1)**  
**U.S. and Foreign Commercial Service (US&FCS)**  
INDUSTRY SECTOR ANALYSIS  
September 08, 1998  
JOURNAL CODE: FISA LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 4338

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... has 11 stations selling fresh bread and cakes shops are identified franchise system. Other gas **suppliers** are going in the same **direction** .  
Usego have specialized in the supply of consumer goods to the gas stations. They presently...

**14/3,K/36 (Item 36 from file: 20)**  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

03977545 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**ActiveDayton.com Inks Deal with Ameritech yellowpages.net**  
BUSINESS WIRE  
January 11, 1999  
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 644

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... in hundreds of categories of businesses and services anywhere in the United States. A search **delivers** a user directly to the appropriate content on the Ameritech yellowpages.net site with options to obtain more information, maps and driving directions, or **shop online** for related products.

"This agreement is designed to enhance the online experience for local consumers...

**14/3,K/37 (Item 37 from file: 20)**  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

03767496 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**The Internet Mall 'For the Rich and Famous' Opens**  
PR NEWSWIRE  
December 16, 1998  
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 804

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... their own exterior store front, product photography and option for virtual tours of their premises. **Stores** having existing **web** sites will be offered the opportunity to have their site linked in for a monthly...

**14/3,K/38 (Item 38 from file: 20)**  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

03611622 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**MICROSOFT: MSN Sidewalk launches local entertainment guide in Chicago**  
M2 PRESSWIRE  
November 18, 1998  
JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 1289

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... local businesses to help consumers search for specific information on store hours, brands, parking and **delivery**. MSN Sidewalk Chicago includes comprehensive information on local businesses as well as a directory of **online retailers**.

\* Your Favorites. This feature is like a personal notebook in which users can save useful...

14/3,K/39 (Item 39 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

03197828 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**MICROSOFT: MSN Sidewalk launches nationwide**  
M2 PRESSWIRE  
October 22, 1998  
JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 1070

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... local businesses to help consumers search for specific information on store hours, brands, parking and **delivery**. MSN Sidewalk will include comprehensive information on local businesses as well as a directory of **online retailers**.

\* Your Favorites. Acts as a personal notebook where users can save useful pages, business listings...

14/3,K/40 (Item 40 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

03108766  
**Internet Record Label Taps a2b music To Market New Billy Squier Single; J-Bird Records Utilizing AT&T Technology To Retail Music Via Download**  
BUSINESS WIRE  
October 14, 1998  
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 541

... audio distribution. a2b music enables clients to leverage unique Internet opportunities to create customized in- **store** and **online retail** sales and marketing promotions. As the exclusive provider of AT&T Labs technologies for Internet **delivery** of secure digital music, a2b music also makes its compression, mastering and security software available...

14/3,K/41 (Item 41 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

03004380  
**Active Software Expands Reach Into Diverse Market Segments; New Customer Contracts Validate Broad Scope of Integration Capabilities**  
BUSINESS WIRE  
October 05, 1998  
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 942

... customers business processes. It includes information brokers that store, queue and route events; adapters to **map** native information formats to Active events; **agents** that enable business processes to be mirrored in the system; GUI tools for developers to...

14/3,K/42 (Item 42 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

02908867 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**NETCOMMERCE LTD: Christmas Direct 98 Internet Christmas shopping service goes live**  
M2 PRESSWIRE  
September 23, 1998  
JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 366

... the 1998 site is A Touch of Nostalgia' for which NetCommerce is finalising talks with **suppliers** of historical newspapers and old **maps** of the UK.

"Due to the increased popularity and confidence in the Internet, it is ...

14/3,K/43 (Item 43 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

02843711  
**Commerce Service Provider Orbit Selects ClearCommerce Hosting Engine To Process Online Transactions**  
PR NEWSWIRE  
September 17, 1998  
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 665

... according to each merchant's configuration. The ClearCommerce Hosting Engine routes the transactions of multiple **merchants** and multiple consumers and **maps** them to their corresponding card processors. Email receipts go out to consumer, merchant and fulfillment...

14/3,K/44 (Item 44 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

02828371  
**Vicinity Corporation Records Banner Year**  
PR NEWSWIRE  
September 16, 1998  
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 488

... month. \* Substantially enhanced flagship product Business Finder adding Canadian street level and worldwide city level **maps**. About Vicinity Vicinity Corporation (www.vicinity.com) is the leading **provider** of Internet-based corporate locator eRetail solutions for the enterprise. Vicinity's eRetail solutions help...

14/3,K/45 (Item 45 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

01477986 (USE FORMAT 7 OR 9 FOR FULLTEXT)

" **A&P to Offer Online Ordering From Local Stores; Soon Consumers Will be Able Log On to Their Local Grocery Store Web Site to Order Party Trays or Roast Chicken for Dinner**

BUSINESS WIRE

April 27, 1998 8:54

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 488

... increased visibility for our stores and reinforces our position as an innovator in the grocery **store** industry." **cybermeals**, the world's largest online meal ordering system, offers consumers the opportunity to order takeout or **delivery** from supermarkets and restaurants in their neighborhood free of charge. Since its December 1996 launch...

**14/3,K/46 (Item 1 from file: 476)**

DIALOG(R)File 476:Financial Times Fulltext

(c) 2004 Financial Times Ltd. All rts. reserv.

0004527532 B08ATBLABZFT

**UK Company News: A Long Wait For Delivery - Sear's protracted courtship of Freemans**

NIKKI TAIT

Financial Times, P 24

Wednesday, January 20, 1988

DOCUMENT TYPE: NEWSPAPER LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

Word Count: 988

...opportunities; that it could offer more clout on the buying side; and that its own **retail network** would offer some insurance against Freemans dependance on postal **deliveries** - something which cost it dearly when the postal strike threatened this autumn.

Those arguments alone...

**14/3,K/47 (Item 1 from file: 610)**

DIALOG(R)File 610:Business Wire

(c) 2004 Business Wire. All rts. reserv.

00269556 20000502123B0022 (USE FORMAT 7 FOR FULLTEXT)

**J.D. Power and Associates and Consumers Car Club Form New Company Designed to Revolutionize Consumer Shopping and Ownership Experience**

Business Wire

Tuesday, May 2, 2000 04:15 EDT

JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 990

...carclub.com), J.D. Power Clubs, Inc. helps consumers make better decisions and features a **network** of selected **retailers** charged with **delivering** savings and special services through a membership club online and through 800/CARCLUB. The first...

**14/3,K/48 (Item 2 from file: 610)**

DIALOG(R)File 610:Business Wire

" (c) 2004 Business Wire. All rts. reserv.

00203286 20000228059B9012 (USE FORMAT 7 FOR FULLTEXT)  
**F5 Networks Unveils Strategic Roadmap Laying the Foundation for the Next Generation e-Business Infrastructure**  
Business Wire  
Monday, February 28, 2000 08:19 EST  
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 1,424

...private-label services; and (3) Enterprise organizations that want to build out their own private **delivery** systems.

"As the leading provider of music samples and data for **Internet retailers**, we're pleased with F5's **direction**. It opens the door to new business opportunities by enhancing our ability to support these...

14/3,K/49 (Item 3 from file: 610)  
DIALOG(R)File 610:Business Wire  
(c) 2004 Business Wire. All rts. reserv.

00084673 19990803215B0335 (USE FORMAT 7 FOR FULLTEXT)  
**FedEx, Walgreens and Cendant Select MapQuest.com Technology and Services**  
Business Wire  
Tuesday, August 3, 1999 14:33 EDT  
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 730

...is replacing FedEx's older standalone mapping and driving directions system designed to improve package **delivery** service to FedEx customers.

Walgreens

Walgreens selected MapQuest.com's Web-enabled mapping content to direct traffic from its **Web** site to its **retail** locations. MapQuest.com's technology will help Walgreens' customers throughout the United States locate the...

14/3,K/50 (Item 1 from file: 613)  
DIALOG(R)File 613:PR Newswire  
(c) 2004 PR Newswire Association Inc. All rts. reserv.

00361419 20000626FLM010 (USE FORMAT 7 FOR FULLTEXT)  
**Winn-Dixie Stores Will Host 'The Return Store' in 14 States**  
PR Newswire  
Monday, June 26, 2000 11:00 EDT  
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 634

...to 6 p.m. on weekends and holidays when the supermarket is open.



The Return Store website will provide return policies for all merchants represented along with a simple locator system which, when a zip code is entered, will display a map and driving directions to the nearest store.

Customers of merchants represented by The Return Store are not required to make any contact with the merchant...

14/3,K/51 (Item 2 from file: 613)

DIALOG(R)File 613:PR Newswire  
(c) 2004 PR Newswire Association Inc. All rts. reserv.

00344448 20000531DCW025 (USE FORMAT 7 FOR FULLTEXT)  
**Orbimage's Orbview Cities Now Available Through Esri's Arcdata Online**  
PR Newswire  
Wednesday, May 31, 2000 10:26 EDT  
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 592

TEXT:  
Orbital Imaging Corporation  
(ORBIMAGE), a leading global provider of satellite- delivered Earth imagery products and services, announced that its OrbView Cities digital imagery archive is now available through ESRI's ArcData Online data store . Through ArcData Online , available at [www.esri.com/data/](http://www.esri.com/data/), ESRI offers geographic data that can be used to...

14/3,K/52 (Item 3 from file: 613)

DIALOG(R)File 613:PR Newswire  
(c) 2004 PR Newswire Association Inc. All rts. reserv.

00164717 19990817SFTU073 (USE FORMAT 7 FOR FULLTEXT)  
**Intraware Expands XML Product Portfolio With Vervet Logic's XML Pro**  
PR Newswire  
Tuesday, August 17, 1999 08:01 EDT  
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 855

TEXT:  
...based services for IT professionals, today announced a relationship with Vervet Logic that provides intraware. shop -- Intraware's online software purchasing and delivery service -- customers with online sales, downloadable demos and electronic software delivery of Vervet Logic's popular Extensible Markup Language (XML) Pro v2.0, editor. Vervet Logic...

14/3,K/53 (Item 4 from file: 613)

DIALOG(R)File 613:PR Newswire  
(c) 2004 PR Newswire Association Inc. All rts. reserv.

00103810 19990506DETH004A (USE FORMAT 7 FOR FULLTEXT)

**Crate and Barrel Teams With Fry Multimedia to Enter the World Wide Web**  
PR Newswire

Thursday, May 6, 1999 09:02 EDT

JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 430

...we expect so many people to visit the online store, we took extra care to **deliver** a site that surpasses visitors' expectations and is easy to navigate."

At launch date, visitors to crateandbarrel.com can **shop online**, request gift registries for family or friends, find the store nearest their home or office...

**14/3,K/54 (Item 1 from file: 624)**

DIALOG(R)File 624:McGraw-Hill Publications

(c) 2004 McGraw-Hill Co. Inc. All rts. reserv.

00935483

**BACK TO THE FUTURE AT APPLE: Can Steve Jobs do it again with a stylish and cheap new Mac?**

Business Week May 25, 1998; Pg 56; Number 3579

Journal Code: BW ISSN: 0007-7135

Section Heading: Information Technology: COMPUTERS

Word Count: 2,392 \*Full text available in Formats 5, 7 and 9\*

BYLINE:

By Ira Sager in New York and Peter Burrows in San Mateo, Calif., with Andy Reinhardt in Cupertino, Calif.

TEXT:

... that Apple can boost revenue more than 20% for every point of market share it **picks up**.

So far, Apple is heading in the right **direction**. Analysts expect it to be profitable over the next three quarters and to show year...

**14/3,K/55 (Item 1 from file: 813)**

DIALOG(R)File 813:PR Newswire

(c) 1999 PR Newswire Association Inc. All rts. reserv.

1230234

**Rear-view Mirrors will Serve as Communications Devices, Thanks to Advanced Technology from Johnson Controls, HighwayMaster**

DATE: February 18, 1998

17:20 E.T.

WORD COUNT: 886

... an electronically enhanced rear-view mirror that can be used to summon roadside assistance, get **directions**, receive messages and more.

Johnson Controls -- the world's leading **supplier** of automotive seating and interior systems -- is showing prototypes of the unique mirror to prospective...

...consumers will be able to purchase the high-tech mirror systems -- which include trunk-mounted **electronic** control units -- at **retail** cellular communications stores.

The mirrors feature Johnson Controls' patented AutoLink(R) intelligent communications technology. AutoLink...

**14/3,K/56 (Item 2 from file: 813)**  
DIALOG(R)File 813:PR Newswire  
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1176640 DCW036  
**Network Imaging & Intergraph Strategic Agreement Delivers Advanced Mapping Capabilities to Government Agencies**

DATE: October 29, 1997 13:19 EST WORD COUNT: 744

...signed an OEM agreement to use lView:Object Manager as the key component in their **Maps** Online digital **map** repository application. **Maps** Online allows **producers** of geospatial data to archive, index, compress and distribute their **maps** over the Internet or a corporate intranet. lView:Object Manager enables **Maps Online** to more efficiently **store**, manage and distribute geospatial data. The agreement results from Network Imaging's concentrated efforts to...

**14/3,K/57 (Item 3 from file: 813)**  
DIALOG(R)File 813:PR Newswire  
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1163813 NEMTU01  
**Open Market Set to Host Second Annual Users Conference**

DATE: October 7, 1997 08:59 EDT WORD COUNT: 429

... of SET and the Payment Landscape" and "Security and Internet Commerce" to "Best Practices in **Retail Internet** Commerce" and "Emerging Standards and Technologies," among many others.

Keynote addresses will be **delivered** by Open Market's president and CEO, Gary Eichhorn, and by the company's chairman...

**14/3,K/58 (Item 4 from file: 813)**  
DIALOG(R)File 813:PR Newswire  
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1122220 CLW019  
**Columbus To Get New Ameritech PagesPlus Internet and Golf Guides; Nearly 1 Million Directories To Be Distributed**

DATE: July 9, 1997 10:28 EDT WORD COUNT: 462

...Ticketmaster Online;  
Information on putting online addresses on the Internet Yellow Pages;  
Detailed glossary and **directions** to using the Internet.

Nearly one million of the Columbus directories will be **delivered** to

area residents and businesses within the next month. Customers who have not received their...

**14/3,K/59 (Item 5 from file: 813)**

DIALOG(R)File 813:PR Newswire

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1102205

LATH021

**AT&T Executive Named Vice President of Marketing for First Virtual Holdings**

DATE: May 22, 1997

08:31 EDT

WORD COUNT: 565

... addition of Virlea Mays to director of consumer marketing. Mays is responsible for management and **direction** of the company's distribution programs for VirtualPINs. She has over 20 years experience in the financial services industry, including **retail** banking, consumer lending, **electronic** delivery and credit and debit card management. She has spent most of her career with Bank...

**14/3,K/60 (Item 6 from file: 813)**

DIALOG(R)File 813:PR Newswire

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1078227

LAM009

**Buying The Best in Edutainment Software is as Easy as Surfing The Net - Davidson Award-Winning Software Now Available Via the Company's On-Line Store**

DATE: April 7, 1997

09:03 EDT

WORD COUNT: 374

... helps customers identify titles best suited to their child's needs, and products can be **delivered** as quickly as the next day.

Security is always an issue in on-line shopping, and this has been addressed in the Davidson **on - line store** via the VeriSign(TM) Digital ID(SM) solution. The data for every transaction is encrypted between the customer and the server -- in both **directions**. VeriSign, Inc. is the industry's leading **provider** of digital authentication solutions for the Internet; the company has issued its Digital ID solutions...

**14/3,K/61 (Item 7 from file: 813)**

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1044538

SFF007

**MapQuest Invited to Participate in Presidential Inaugural Weekend Celebrations**

DATE: January 17, 1997

07:55 EST

WORD COUNT: 424

GeoSystems' MapQuest (www.mapquest.com), the leading **provider** of interactive **maps** on the Internet, has been chosen by President Clinton's Inaugural Committee to demonstrate its...

...and Sunday from 10:30 a.m. to 4:30 p.m. on the Capital **Mall**.

Cited as a **Web** site that exemplifies the "Bridge to the 21st Century"

Bode Akintola07-Jun-04

theme, MapQuest will be part of...

14/3,K/62 (Item 8 from file: 813)

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0095115

NY014

POP RADIO PRESIDENT ROBERT F. HUSSEY ASSUMES ADDED DUTIES OF CEO; TWO NEW  
DIRECTORS ELECTED

DATE: August 5, 1988

09:35 E.T.

WORD COUNT: 387

...2,500 supermarkets.

Also included were agreements for the sale of advertising on the  
in- **store network** , servicing agreements relating to Supermarket  
Radio's satellite music **delivery** system, and certain personal  
property and noncompetition covenants prohibiting Supermarket Radio  
from engaging in the...